

REFUND POLICY

It's okay to change your mind.

At The Guillory Group School of Real Estate (TREC ID #9998), we know schedules change, things happen, and you can't always attend a fabulous class about commercial real estate. Tires go flat. Children get sick. Transactions need attention. We even oversleep. So, take a moment to read our Refund Policy below and learn what your options are if you find yourself unable to join us.

1. We must receive a written cancellation notice at info@commercialleasing101.com 48 hours before class in order to receive a refund, if course materials have not yet been delivered. Text messages and social media "inbox" or direct message requests will not be recognized.
2. Refunds requested after course materials have been sent may be honored on a case-by-case basis. If granted, a \$10 fee will be withheld for the materials.
3. Checks must clear the bank and electronic funds must be captured before the refund is processed.
4. If we cancel class for any reason, refunds will be granted within 48 hours. Students will have the option to transfer their fees to another class of equal value.
5. Tardiness or absence does not entitle purchaser to an automatic refund. Requested refunds in these situations will be handled on a case-by-case basis. (Tardiness means 15 minutes late or more.)
6. Registration fees for missed classes not rescheduled within 90 days of the original missed date may be retained by The Guillory Group School of Real Estate, and a student must remit new payment to take any course.
7. Refunds – partial or in-full – will not be issued once a course is taken in part or in its entirety.
8. Refund requests must be made by the party seeking the refund. Requests from class hosts or sponsors, brokers or team members, family or friends, will not be recognized.
9. Refunds will be issued via the same method of payment as the original payment (i.e. – PayPal, cash, check, etc.)