



Privacy & Cookies Policy

At Swanbrook Bar & Restaurant we are committed to protecting your privacy and handling your personal information responsibly.

Information We Collect

When you use our website, we may collect:

- Your name, email address and telephone number if you contact us using our enquiry form.
- Information you choose to provide in your message.
- Basic technical information such as your IP address, browser type and pages visited (through website analytics where enabled).

We only collect information that is necessary to respond to your enquiry, improve our website or provide services you have requested.

How We Use Your Information

Your information may be used to:

- Respond to your enquiries.
- Deal with bookings or requests.
- Improve our website and customer experience.
- Comply with our legal obligations.

We do not sell or rent your personal information to third parties.

Cookies

Our website uses cookies to help it function properly and to improve your browsing experience.

These may include:

- Essential cookies – required for the website to operate.
- Analytics cookies – helping us understand how visitors use our website so we can improve it.
- Third-party cookies – where services such as Google Maps or social media content are embedded.

Where required by law, you will be asked to accept or reject non-essential cookies when you first visit our website. You can also control cookies through your browser settings.

How We Protect Your Data

We take appropriate technical and organisational measures to keep your information secure and only retain it for as long as necessary.

Your Rights

Under UK data protection law you have the right to:

- Request access to your personal information.
- Ask us to correct inaccurate information.
- Request deletion of your data where appropriate.



- Object to certain processing.
- Withdraw consent where processing relies on your consent.

Contact Us

If you have any questions about this Privacy & Cookies Policy or how we handle your personal information, please contact:

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