



Iron-Rhino – Warranty

A One-Year Limited Warranty

Overview

Parts warranty is by the manufacturer for a period of 1 year from purchase. Chipper LLC Trailers and Equipment herein after to be known as CLTE acting as the Southeast USA dealer and USA distributor for Iron-Rhino shall stock parts for faster repair times for customer. CLTE shall act as liaison to manufacturer by providing parts shipped from CLTE USA warehouse, but CLTE must first get manufacturer approval as typical of all warranties.

CLTE as distributor of the Iron Rhino Brand accepts responsibility to administer the one-year labor portion of the warranty for all machines sold by CLTE direct to customers. For customers who purchase from another Iron-Rhino dealer their selling dealer shall provide labor support. CLTE will provide parts to the dealer for a period of one year.

Conditions

Iron-Rhino equipment (“Product”) is to be free from defects in materials or workmanship.

This warranty covers the cost of parts for authorized purchasers, as well as labor for customers who bring their machine to the selling dealer. CLTE/Iron-Rhino, any of Iron-Rhino dealers, nor the manufacturer shall be responsible for lost time or damages. The warranty shall be limited to making repairs to any failure caused by manufacturing defect to bring machine back to operating status. Warranty shall not cover repairs from abuse, overloading or neglect.

Instructions for Obtaining Warranty Service

Machine shall be returned to the selling dealer for any warranty repairs. If machine cannot be brought to the selling dealer for repairs purchaser shall though photos and video document any defect. Selling dealer will provide phone support and parts for any documented defect. Should purchaser have repairs needing professional service selling dealer will work with purchaser’s local mechanic by providing parts and service knowledge. Should purchaser desire to submit photos of defect and mechanic bill selling dealer, at selling dealers sole discretion may reimburse purchasers for all or a portion of the labor. It is preferred that all repairs be done by selling dealer, but this clause is included to assist those purchasing outside a selling dealer’s service area.

Owner Responsibilities

You must maintain your Iron Rhino through proper greasing, oil changes, track adjustment, fluid level checks, etc. Such maintenance is routine, and whether performed by yourself or a dealer is at your expense. Many units* (but not all) come with a starter set of maintenance parts. Failure to perform necessary maintenance and adjustments can be grounds for denying a warranty claim.

Products Covered

<u>Products</u>	<u>Warranty Period</u>
Mini Skid Steers	1 Year/1200 hours
Mini Excavators	1 Year/1200 hours
Wheel Loaders	1 Year/1200 hours
Concrete Buggies	1 Year
Attachments	1 Year
Kubota Engines	2 Years/2000 hours*
Perkins Engines	2 Years/3000 hours*
Honda GX690 Engines	3 Years*
Briggs & Stratton	2 Yrs Consumer/3 Mo Com. *

Where a warrantable condition exists, we will repair the Product or supply the parts at no cost.

*Engines used on Iron Rhino Products are warranted by the engine manufacturer, and subject to their terms and conditions.

Items and Conditions Not Covered

Not all failures and malfunctions that occur are defects in material or workmanship. Warranty does not cover the following:

- Failures due to lack of proper maintenance, or abuse/ negligence
- Parts subject to consumption through use or normal wear and tear, such as: belts, filters, tracks, gaskets, O-rings, seals, spark plugs, stickers, wear plates, paint
- Failures caused due to outside influence, such as: weather, contamination of fuel, oil, or other systems
- Engines and other components covered by a separate manufacturer’s warranty.

Warranty for Continental US Only

Customers outside of this range would be responsible for shipping of all parts to and from dealer.