

Samuel H. Alston

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SUMMARY

Fintech product professional with 4+ years of experience. Strong skills, knowledge, and experience with product management, product strategy, user centered design, data driven decision making, and leadership. Currently seeking a new career opportunity in product in the NYC area.

WORK EXPERIENCE

The Depository Trust and Clearing Corporation | Jersey City, NJ

Product Manager

Jan. 2022 – Present

Work with a cross-functional team to improve risk-monitoring software. Conduct user research to understand pain points in business processes. Prioritize features on the product roadmap. Work with go-to-market teams, legal, etc. Accomplishments to date include:

- Manage two product managers, overseeing their work, providing guidance, and ensuring alignment with product strategy.
- In recognition of outstanding work done in 2022 and 2023, team's budget was doubled for 2024 to \$5.1M. This funding was allocated after our proposal for a modernization overhaul of the liquidity risk team's tech stack was approved.
- Responsible for the conception and deployment of two large risk monitoring applications. Leveraged technical skills and domain expertise to automate existing manual processes. Apps saved the team 70 hours of work per week and \$500,000+ dollars per year, later winning third place in the company's Leadership Award for Innovation & Process Excellence.
- Created requirements and oversaw build of 2 external client calculators used by existing and prospective members of DTCC. These are used by financial services firms to run hypothetical market scenarios, predict and navigate market events, and evaluate their potential capital requirements to become members of DTCC.
- Designed a new workflow for customer support requests. Leveraged Microsoft Power Automate to create the new system, improving the turnaround time for integrating the valid requests into our development roadmap by over 80%.

Product Owner

Feb. 2021 – Jan 2022

Led team focused on automating processes for monitoring data quality in liquidity risk systems

- Designed and deployed data quality system that performs automated analysis based on historical liquidity data. Through user research identified 63 key liquidity metrics for monitoring. The build has raised thousands of exceptions to date.
- Acted as an assistant Product Owner for two phases of a new default management project, managing JIRA board, planning sprints and conducting stakeholder interviews. Deployed 17 reporting features and 2 security portfolio creation engines.

Jr. Product Owner

Jul. 2019 – Feb. 2021

Was part of a team that built new application to handle DTCC member bank defaults. Helped manage team of 7 software developers.

- Aided with creation of product strategy for reimagined system crucial to DTCC's stress testing of member banks.
- Contributed to technical strategy discussions for new system architecture; learned much about system design.
- Interviewed members of internal default management to identify weaknesses in legacy software. Created plan to eliminate the weaknesses. Broke it down into more than 40 epics and 400 separate user stories.

Risk Intern

Jun. 2018 – Aug. 2018

Served as product owner on small engineering team developing enhancements for DTCC's default management platform.

- Delivered successful release of enhancements in final weeks of internship, eliminating one key manual task. Demoed it to upper management, earning offer for a full-time position post-graduation due to the success of the project.
- Learned Agile and Scrum software development methodology.

SKILLS AND ABILITIES

Skills: Microsoft Office, Agile, Strategy, Figma, JIRA,

Abilities: Leadership, Stakeholder Management, Strong Communications

EDUCATION

Elon University | Elon, NC

Bachelor of Science in Business Administration, Finance

Aug. 2015 – May 2019