



## Consent, Indemnification & Release

### **Late Cancellation/No Show Policy:**

Due to the nature of our one-on-one grooming structure, a missed appointment results in direct loss of revenue that cannot be replaced. As such, appointments cancelled with less than 48-hours' notice will be charged the full price of services booked. Missed appointments without notice will be charged full-service price and client will be required to pre-pay for any future services at the time of booking.

### **Health or Medical Problems & Senior Pets:**

Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems and can expose hidden medical issues or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort in styles that will not add to their stress. In the best interest of your pet, this Agreement gives For the Love of Cats, LLC permission to obtain immediate veterinary treatment for your pet should it be deemed necessary by staff. We will do our best to contact you first, then take your pet to your authorized veterinarian or to our emergency veterinarian. All expenses for veterinary care are the responsibility of the pet's owner.

### **Aggressive or Dangerous Pets:**

Owner MUST inform For the Love of Cats, LLC of any bite history, including pet bites, scratches/bites to people, or aggression during specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. For the Love of Cats, LLC reserves the right to refuse/stop services for said pet at any time before or during the grooming process and charge for services provided.

### **Mat Removal:**

Pets with matted coats may need extra attention during their grooming session and will incur an extra charge of \$27 per quarter hour of de-matting. Removing a heavily matted coat includes risks of nicks, cuts, or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, causing skin irritations that existed prior to the grooming process. After mats have been removed, your pet could develop itchiness, skin redness, oozing/scabbing and self-inflicted irritations, or abrasions. Some pets may also exhibit brief behavioral changes after being shaved. Client agrees to hold harmless, For the Love of Cats, LLC, and its employees if any of these conditions should develop.

### **Photographs:**

This release form authorizes For the Love of Cats LLC to take photos of your pet for the client file and for use on the company website, social media channels and other marketing pieces. The undersigned understands there will be no compensation offered for these uses.

### **Indemnification & Release:**

The undersigned hereby agrees to indemnify and release Kerry Gardner and For the Love of Cats, LLC and its owners, operators, employees, contractors, officers, and directors from any damage, loss, or claims arising from the services provided. These damages, losses or claims may include but are not limited to special services, veterinarian services, boarding, caretaking, and/or transportation. I understand that in the event an emergency should occur with my pet, or in the event special services or handling are required as deemed necessary by For the Love of Cats, LLC in the care of my animal, I hereby agree to pay all such costs in full.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_