

# HOLD HARMLESS & RELEASE

## Health or Medical Problems & Senior Pets:

Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems and can expose hidden medical issues or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet, this Agreement gives Kerry Gardner dba For the Love of FUR permission to obtain immediate veterinary treatment for your pet should it be deemed necessary by staff. We will do our best to contact you first, then take your pet to your authorized veterinarian or to our emergency veterinarian. All expenses for veterinary care are the responsibility of the pet's owner.

### Aggressive or Dangerous Pets:

Owner MUST inform Kerry Gardner dba For the Love of FUR of any bite history, including pet bites, scratches/bites to people, or aggression during specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. Kerry Gardner dba For the Love of FUR reserves the right to refuse/stop services for said pet at any time before or during the grooming process and charge for services provided.

#### Mat Removal:

Pets with matted coats need extra attention during their grooming session and will incur an extra charge of \$24.25 per quarter hour of de-matting. Removing a heavily matted coat includes risks of nicks, cuts, or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, causing skin irritations that existed prior to the grooming process. After mats have been removed, your pet could develop itchiness, skin redness, oozing/scabbing and self-inflicted irritations, or abrasions. Some pets may also exhibit brief behavioral changes after being shaved.

#### Photographs:

This release form authorizes Kerry Gardner dba For the Love of FUR to take photos of your pet for the client file and for use on the company website, social media channels and other marketing pieces. The undersigned understands there will be no compensation offered for these uses.

#### Hold Harmless Agreement:

The undersigned hereby agrees to save and hold harmless Kerry Gardner dba For the Love of FUR and its owners, operators, employees, officers, and directors from any damage, loss, or claims arising from the services provided by Kerry Gardner dba For the Love of FUR. These damages, losses or claims may include but are not limited to special services, veterinarian services, boarding, caretaking, and/or transportation. I understand that in the event an emergency should occur with my pet, or in the event special services or handling are required as deemed necessary by Kerry Gardner dba For the Love of FUR in the care of my animal, I hereby agree to pay all such costs in full.

Signature:\_\_\_\_\_

Date:\_\_\_\_\_

Print Name:\_\_\_\_\_