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Complete Tech Support



Dear Martin,

We are extremely apologetic about the whole Frank Robinson fiasco.

My name is Jim Rose (Operations Manager @ Complete Tech), the guy who signed all the DocuSign contracts and I am writing in to clear some of the confusion in the aforementioned case.

Stephen F Robinson (AKA Frank) was a 1099 employee at Complete Tech Support and his tenure with the company amounted to only 14 months from December 2016 through February 2018 (please don't believe a word he says unless he has bonafide documents to back him up). Do not hesitate to ask for Partnership Deeds, Tax Returns, Company's good standing certificates etc.

Initially the management had an issue with his abuse of marijuana (he claimed it was for medicinal purposes) later, when the owners found out that he was dealing with

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he just took off on February 08th, 2018 along with Office Equipment (Laptops / Computer Screens) and petty cash, he managed to get his hands on the CRM (Customer database management software) on the way out. Did you ever wonder how he got all your email addresses, phone numbers and other contract information? The company is suing him for theft of intellectual property and embezzlement, slowly but surely the truth will surface.

His story changes with every email, originally he emailed all of our clients claiming that he was a business partner from the get-go and he quit to join a new company with better working capital. The next email he stated that he became a business partner when the CO office was set up, the last email he claims that he was promised a business partnership by Rahul, who does not have the authority offer business partnerships to other co-workers. Rahul is not the business owner and he is the oldest employee of Complete Tech support since June 2007 when it used to be called Etech INC.

At the moment Frank is operating from a house where he lives with 2

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on the website? (25876 the Old Road, Stevenson Ranch, California 91381 - It is for a UPS store and does not even have a mailbox unit). 100s of Complete Tech Clients have testified that he makes calls claiming to be from Complete Tech Support and then spins off with his name MYCTS which is not even a legal entity (unregistered Business). Not only is he misrepresenting himself, he is collecting payments through his personal PayPal account, please do not support him. The Business he owns is a Montana Corporation called The Network Gate LLC (for which there has never been an official filing). Sooner or Later Justice will be served!

At his last job he forged legal documents representing himself as a part of the California Bar Association governing the HAMP and HOPE program. No doubt him and his previous employer were doing some shady business but sending documents to customers claiming to be from the CCBA is a felony. We are trying to procure a copy of the paperwork he mailed to 60 clients that belonged to Bloom Law Group in Encino CA. There are employees from the CA office (Ryan Terrell and Dominique Jones) who have agreed

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feed him hoping to have the entire pie to himself.

Frank is a great manipulator/story teller, so good that we all believed in him, there is no truth in his stories and please do not get caught up in the drama (Ask for Legal Documentation).

We are here to offer premium quality Computing and Cyber Security Services and we take pride in doing it right. Most Businesses go through similar turmoils especially when their employees get greedy and disengage themselves from the vision of the company. It's Team work that makes a Dream work!

Please feel free to call me at anytime.

Sincerely

James Rose

Operations Manager

Complete Tech Support

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Company Toll Free - 1 888 996 6653

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