

CAPLINGER WOODS

RV & Campground

POLICY & PARK RULES

Hours of Operation- The campground is open March 1 – November. Off-Season Hours vary. Please verify in advance. Peak Season is May 15-Sept. 7. During Peak Season the store/office is open 7 days a week. Mon-Thurs. 9am – 6pm, Friday 9am -7pm, Saturday 8am – 7pm, Sunday 9am – 5pm.

Identification-A copy of a valid driver's license and credit card are required for all rentals. Reservations must be made by a person 18 years or older.

Reservations/Cancelations-Cancel your reservation 14 or more days prior to arrival and receive a full refund, minus a \$10 processing fee. Cancel your reservation 8 - 13 days prior to arrival and receive a full refund minus a 25% processing fee. Cancel your reservation 3 - 7 days prior to arrival and receive a full refund minus a 50% processing fee. Cancel your reservation less than 3 days prior to arrival, No refunds. We are happy to reschedule your reservation within the same season by contacting us in advance 7 days prior to arrival. **Float Trips:** You may re-schedule your float trip up to 2 days before your scheduled float trip for the same season. Cancellations must be made 2 days prior to your float trip to receive a refund. No refunds are given due to weather, late arrival or members of your party that may not show up on the day of the float. See Weather for additional information.

Check-In/Check-Out- Check-in begins at 12:00 noon. Prior arrangements must be made if checking in after hours (office closes Sunday at 5:00pm, Mon-Thur at 6:00pm and Friday-Saturday at 7:00pm during the season) Please call ahead to verify open hours during our off-season. Check-out is 11:00am. If you are floating on the day of your departure, you must check out and move your vehicle to the visitor's day parking area before your float trip.

Site Occupancy- Up to 6 occupants per site. \$7 fee per night for additional guests. 1 RV per site & 2 vehicles. Other vehicles should park in designated parking areas. 2 tents permitted per campsite. Primitive camping area does not have drive-up parking.

Quiet Hours- Quiet hours are daily from 10:00pm – 7:00am. Please be considerate of others. No loud noises such as radios, music, voices, generators, or loud vehicles. Minors must be at their campsite. No tolerance.

Speed Limit- 5 miles per hour throughout the park. Keep vehicles on gravel roads.

Vehicles/ATVs/Golf Carts- Must stay on paved or gravel areas. No off-road parking or driving.

Children- Guests are responsible for the behavior of all children. All children under the age of 12 should be accompanied by an adult in the playground, restrooms and throughout the park.

Pet Policy- Pets must always be on a leash NO EXCEPTIONS! This includes the swimming area, bus rides & float trip take-out area. All pets must be noted upon check-in. No pets shall be left unattended at any time. Pets should not be left in the cabins or yurt while on float trips. Pet Fee is \$25.00 for cabins/yurt. Maximum of 2 pets. Animals shall not disturb the peace or be a nuisance to other guests, this includes excessive barking. No vicious dogs or aggressive breeds such as Pit Bulls aloud. Exotic animals/pets are prohibited. Horses are welcome in designated areas.

Glass Containers - Glass containers are not permitted inside the park or on the river.

Fireworks- No fireworks. No exceptions!

Picnic Tables & Fire pits- Only 1 picnic table & 1 fire pit per campsite. Do not move fire pits. If additional picnic tables are desired, please contact the office with request.

Campfires/Firewood- No outside firewood will be permitted inside the park. Fallen branches may be gathered from within the park and used. Cutting standing trees or green limbs is strictly prohibited. Campfires should not be left unattended. No treated lumber, plywood, or other materials (such as cans or trash) should be burned. Management reserves the right to regulate the size and location of fires and ban campfires when conditions warrant. Fires must be burned in the firepit provided and not moved.

Trash- Please place trash in designated dumpsters. Do not throw trash or leave trash in firepit.

Safety After Dark- It is recommended to use a flashlight when it is dark walking to the bathhouse and throughout the park. No bike or scooter riding after dark. ATV's, golf carts and all vehicles must use headlights.

Visitors- Visitors are welcome. Visiting hours are 8:00 am to 10:00pm. Maximum of 6 overnight guests per campsite. Parking at the campsite when space is available. No parking on the grass or road. Vehicles must be in the site's parking area or park in the visitor's day parking.

Disposal of Gray Water & Wastewater- Dump station is located near park entrance/exit. No dumping of any kind on the ground or in the river.

No Smoking- No smoking inside the cabins, yurt, bathhouse or store at any time. A cleaning fee of \$100.00 will be charged.

Electrical Connections- Campsites are rated at specific amperage. It is the camper's responsibility to stay within the supply available. Damage to the camper's equipment and/or Caplinger Wood's electrical system will be the responsibility of the camper. Multiple taps on the post and/or connecting to more than one electric service box is not permitted and would be the campers' responsibility.

Damaged or Missing Items- Cabins & Yurt include furniture, small appliances, mattresses, mattress protectors & décor. Damage to such items/structure are subject to fees which will be billed to the credit card on file. Damage to the property or vehicles will result in fees charged. This includes trees, landscaping, bathhouse facilities, rental equipment and all structures.

Cleaning Fee- an additional cleaning fee may be charged in the event the cabin/yurt is left in an unsatisfactory condition. Please dispose of all trash in the trashcan provided. This includes fire-pits. Fire pits are for burning wood, not trash.

Swimming- Swim at your own risk. No lifeguard on duty. Caplinger Woods is not responsible.

River Conditions- Caplinger Woods RV & Campground is located on the Sac River. River conditions can change at any time. Please be aware of your surroundings when camping, swimming or fishing. The US Army Corps of Engineers manages the dam at Stockton Lake which controls the release of water downstream. It is your responsibility to plan and know the schedule and weather before participating in any swimming or river activities. Please visit <https://www.energy.gov/swpa/generation-schedules> for more information.

Fishing- We do Sell permits. You may purchase a permit at the store during business hours. You are welcome to fish along the riverbank. Be courteous of others and no crossing through occupied campsites. All Missouri fishing regulations must be followed. Visit <https://huntfish.mdc.mo.gov/fishing> for permits, regulations, and seasons. A copy is located at the office. **Hunting-** Hunting is prohibited.

Floating- Reservations are highly recommended and should be made online by visiting our website. Walk-ins are not guaranteed and are subject to availability. Floating is offered 7 days a week during the summer season. You may begin your float anytime between 9:00am – 12:00pm. You must be here, check in on the river by 12:00 noon. All participants must arrive at the 5-mile takeout by 6:00pm (5:00 pm Sundays), or a late fee will be charged. Float trips are not guaranteed and are subject to change without notice and are at the discretion of management. Cancellations: Float Trips can be rescheduled or cancelled with refund up to 2 days before floating. All person's floating must sign An Assumption of Risk & Waiver Agreement. It is recommended that everyone wears a life vest and must have a life vest easily accessible on board. Children 7 years of age and younger must always wear a USCG approved life vest. Each person is responsible for returning rental items and gear in the condition they were loaned. This includes canoes, kayaks, rafts, paddles, seats, and life vests. Do not use life vests to tie canoes, kayaks or tubes together. Fees for damaged items are listed on the Assumption of Risk & Waiver Agreement. **Under Missouri law, an outfitter is not liable for an injury to or the death of a participant in paddle sport activities resulting from the inherent risks of paddle sport activities pursuant to the Revised Statutes of Missouri. Chapter 537 RSMO revised to 537.327**

Conduct- No illegal drugs, public intoxication, possession of alcohol by minors, public displays of nudity and disorderly conduct will be tolerated.

Weather- No Refunds are given due to rain or bad weather for float trips or camping. When making your camping reservations online, guests have the option to purchase "Weather Insurance". Weather insurance is offered by a 3rd party company (not Caplinger Woods) and guests must follow their "Weather Policy". We are happy to reschedule Float Trip reservations with 24-hour notice. If you are concerned about weather, please call ahead. Same day cancellations are not accepted.

Management- Caplinger Woods is a private campground. We reserve the right to deny service to any person and to ask anyone to leave the premises at any time. No refunds will be given. Management is not responsible for lost or stolen items.