Kardia Policies 2020

| Student Name: |
|---------------|
|---------------|

Price List 2020:

Lessons \$45

Group or Toddler \$35

Introducing Lesson Packages:

- 4 lessons \$170 used in 35 days
- 8 Lessons \$320 used in 65 days
- 4 Private 4 group \$300 used in 35 days
- 4 Private 4 group 4 free rides used in 35 days \$400
- *No refunds on lesson packages

*Lessons are 1 hour total length on lesson horse, or 30 minutes on student owned horses: directed by Instructor. 15 minutes tack up and groom, 30 minutes riding instruction, 5 minutes free time if applicable, then 10 minutes un-tack and groom.

*Clients arriving late to lessons are not guaranteed the full hour, to give consideration to the time of instructors and other clients. If you arrive more than 15 minutes late without notice, you may forfeit your time. Lesson amount is still due.

Payment

Late Payments - \$5 for late time of service payments. Lessons may be suspended if happens often, resulting in time slot may be forfeited.

Returned Check Fee - There is a \$25 fee on returned checks

*We accept all credit cards through Paypal, checks or cash.

Cancellations

Cancellations must be made with minimum 24 hours notice for non-emergencies. Less than 24 hours will incur a \$10 cancellation fee. You are responsible for the full amount of the lesson for No-Call, No-Show.

Make-Up Lessons

Lessons cancelled prior to 24 hours can be made up within the month. There are no rollover lessons for pre-paid lessons. If you cannot schedule a make-up lesson with your regular instructor, you may schedule a make-up with another Kardia instructor.

Thank you for agreeing to our updated policies.

| Signed: Date: |
|---------------|
|---------------|