



# CARM: Did You Know?

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“CARM: Did You Know?” is a limited series newsletter created to help trade chain partners involved in the importation and transportation of goods stay up-to-date on all things CARM.



## Upcoming Changes to Release Requirements Impacting Carriers and Freight Forwarders

### What is Changing?

- As of April 19, 2025, importers seeking to continue to benefit from electronic release service options – specifically, the IID, PARS and paper RMD will be required to enroll in Release Prior to Payment (RPP) and post final security.
- The majority of importers, and in turn carriers, benefit from electronic release at the border. Should importers not enroll, shipments will not be eligible for release using one of the above release service options.
- There are potential impacts to drivers, carriers and freight forwarders at the border should importers not enroll in RPP.

### Impacts to Drivers, Carriers and Freight Forwarders

- If a carrier arrives at the border with cargo (including house bills) destined for release at the first port of arrival (FPOA) and the importer has not enrolled in RPP, there will not be a release on file. The conveyance cannot proceed inland without a release or approved change of destination for both the primary cargo control number and house bills (if applicable).
- Non-bonded carriers and freight forwarders will not be permitted to move inland with their cargo without a single trip bond.

## Know Before You Go: What Carriers can do to Minimize Delays at the Border?

- **Verify with your importers (brokers) they have enrolled in RPP.** Knowing this before heading to the border avoids uncertainty and unexpected delays post April 19, 2025.
- **Become a bonded carrier or freight forwarder:** Carriers and freight forwarders who are not currently bonded should consider this option. Non-bonded carriers/freight forwarders with cargo that is not released will not be permitted to proceed past the first port of arrival without applying for a single trip bond. Whereas bonded carriers/freight forwarders are permitted to move inland with presentation of an A8A(B). Learn how to become a bonded carrier/freight forwarder [here](#).
- **Signed up to receive eManifest notices and Release Notification System notifications:** Carriers and freight forwarders can sign up to receive eManifest Completeness Notices, so that they may react accordingly (e.g. change destination to an inland location if bonded) prior to arrival at the port of entry. Absence of a Completeness Notice is a strong indication that the release has not been successfully submitted to the CBSA.
- Carriers and freight forwarders can also refer to their Release Notification System (RNS) notices to look for a “Dec Accepted” message. If there is an accepted release request on file, the carrier may proceed with confidence to the FPOA.
- **Alternate inland port of arrival:** Ensure drivers know in advance the inland sufferance warehouse (subloc) and port codes they would move goods to if a release is not on file at the border. This information can be found on the [Directory of CBSA Offices and Services](#) webpage.



- **Ensure your drivers have a completed paper A8A(B) on hand** showing an alternate inland port of arrival and sufferance warehouse sub location code. Knowing this information in advance will expedite the cargo process in the event the release is not on file.

## Enroll in the CARM Client Portal (CCP)

- Carriers and freight forwarders who have not already registered in the CCP should do so. The CCP is where carriers and freight forwarders go to apply for a carrier/freight forwarder code and maintain their existing program account information including updates to business address, apply for or amend bonded status, etc. Additional information on carrier enrollment can be found below.
- Enroll in CCP by going to the [CCP](#) login page to create your account.
- Once you have created your account, see the [Enroll in the Carrier Program](#) user guide from the [CARM user guides webpage](#) and follow the steps for registration in the carrier and freight forwarder program.

## How to Become a Bonded Carrier

- Carriers and freight forwarders seeking to post financial security or manage their current bonds can do so in the CCP. See the [Post Financial Security for Bonded Carriers](#) user guide from the [CARM user guides webpage](#) for step-by-step instructions on how to post financial security.
- Additional information on financial security bonds including acceptable forms of financial security is available in [D Memorandum 1-7-1 : Posting Security for Transacting Bonded Operations](#)

## How to subscribe to eManifest Notices and Release Notification System

- Carriers and freight forwarders can sign up for eManifest notices by contacting the Technical Commercial Client Unit at [tccu-ustcc@cbsa-asfc.gc.ca](mailto:tccu-ustcc@cbsa-asfc.gc.ca)

## Upcoming CARM Webinars

- March 20, 2025- *Carriers, freight forwarders and the CARM client portal*
- Registration and information on upcoming webinars can be found [here](#)

## CARM Client Support Helpdesk (CCSH)

Call **1-800-461-9999**, select menu **Option 2**  
Monday-Friday (except holidays),  
7:00 AM – 7:00 PM ET

Due to high call volumes, consider reaching us via the Client Support Contact Form: <https://www.cbsa-asfc.gc.ca/contact/csform-formulairesc-eng.html>

When following up on your case, please reply to your most recent CCSH correspondence with the ticket number and do not change the subject line.

## Interactive Tool

Use this [interactive tool](#) to find answers to the most common questions about registering your business in the CARM Client Portal.

## Subscribe

Email us to subscribe to upcoming issues of this newsletter, and more [CBSA.CARM\\_Engagement-Engagement de la GCRA.ASFC@cbsa-asfc.gc.ca](mailto:CBSA.CARM_Engagement-Engagement_de_la_GCRA.ASFC@cbsa-asfc.gc.ca)

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