



# CARM

CBSA Assessment and  
Revenue Management



**ONLINE SELF-SERVICE.  
SIMPLIFIED IMPORTING  
PROCESS.**

## CARM Client Portal

A Modern Business Tool for Canada's Importing Community

### CARM Release 1 - CBSA clients will be able to:



- CREATE AND MANAGE THEIR ACCOUNTS** on the CARM Client Portal.
- CLASSIFY GOODS** and estimate duties and taxes.
- MAKE SECURE PAYMENTS** online via the portal.
- DELEGATE ACCESS** to their service providers.
- SUBMIT RULINGS REQUESTS** and track their progress.

### CARM Release 2 – Additional features:

- REGISTER FOR A BUSINESS NUMBER** and enroll in CBSA programs.
- OBTAIN STATEMENTS OF ACCOUNT** in real time.
- SUBMIT A COMMERCIAL ACCOUNTING DECLARATION**, which will replace today's custom coding (B3) and adjustment request (B2) forms.
- SUBMIT APPEALS** and track their progress.



### What you can do to be ready:

Check the CBSA Website for the latest updates.

**Contact us** if you have questions.



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