

March 17, 2020

Dear Valued Clients,

North America, Europe and other parts of the world are seeing the ripple effect of the CoronaVirus, now officially recognized as a global pandemic by the World Health Organization.

For business continuity and clarity to clients: trade in goods will continue to flow, within and across borders in Canada and internationally, in all modes of transport. FCL Fisker Customs & Logistics remains open for business and dedicated to serving your continued customs and logistics needs.

In this environment, there are new challenges creating some limitations to carrier and conveyance availability, impacting rates and shipping schedules. We are doing our utmost to address these challenges, and our operations team is actively communicating related service impact directly with clients on live and in transit cargo.

#### Summary of Current Service Impact

Staff	Air	Sea	Road	Customs
Offices open with regular business hours.	<p>International flights are restricted to 4 Canadian airports: Toronto, Montreal, Calgary, and Vancouver.</p> <p>Many airlines have cancelled flights, limiting space capacity.</p> <p>China slowly resuming business, with capacity limits (reduced flights).</p>	<p>Canadian ports are fully operational. However, service is slow due to shortage of equipment and some container backlog.</p> <p>China, UK and EU have some vessel capacity limits (due to cancelled sailings and equipment shortages).</p>	Warehouses and local trucking fully operational.	Customs clearances are expedited as normal, within required time limits and without disruption.

#### Air Freight

The airline industry is in total 'crisis mode', given all the recent travel restrictions and reduced flights. Airline carriers are changing pricing, routings, types of aircraft and more daily. There are currently flight restrictions to Italy, Beijing and Shanghai, and several carriers have service capacity limits. UK air export capacity to North America is currently reduced to 20%. We anticipate ongoing changes, locally and globally, and will continue to adapt to these in unison with our clients to ensure options are advised in light of these changes.

#### Ocean Freight

There have been over 105 canceled sailings alone within the Asia to North Europe routes with similar situations to North America manufacturing sectors. UK and EU have some capacity limits due to cancelled sailings and equipment shortages. Manufacturing within China is gaining ground which is a positive indicator and carriers will ultimately follow suit. China is slowly resuming business with limited capacity. We have seen an increased need for ocean capacity as more customers move from air freight to ocean freight, or a combined service alternative.

## Customs Clearances

For live and inbound cargo, customs clearances continue at 100% normal functionality. We are following all CBSA requirements for entry reporting, amendments and duty/tax payments. CBSA has not advised of any changes to required reporting timelines or payment due dates and are operating on a business as usual basis.

The Fisker team is committed to making every effort to ensure our employees, partners and client's safety. We will continue to adjust accordingly to ensure smooth continuity of services despite this unprecedented situation. Please feel free to contact us with any questions or concerns, our team is here to help:

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