

Updated: March 27, 2020

Dear Valued Clients & Agents,

As of this week, all Canadian Provinces have essentially declared a State of Emergency due to the expanding COVID-19 pandemic. Measures are being made at all levels from national to city-level, and logistics services (including customs and warehousing) have been deemed as essential in the delivery of important products and services.

For business continuity, we remain open for business and in daily communications with our clients and international network of agents to continue moving cargo globally. Our business is deemed an essential service, likewise our borders remain open and our team is working diligently in the interest of serving client needs.

In this environment, there are ongoing challenges with limitations to carrier and conveyance availability, impacting rates and shipping schedules. We are doing our utmost to address these challenges, and our operations team is actively communicating related service impact directly with clients on live and in transit cargo.

Summary of Current Service Impact

Staff	Air	Sea	Road	Customs
Open for business with staff working remotely. Offices closed; skeleton staff as needed.	International flights are restricted to 4 Canadian airports: Toronto, Montreal, Calgary, and Vancouver. Airlines have cancelled additional flights, limiting space capacity. Pricing continues to rise. China slowly resuming business, with capacity limits (reduced flights).	Canadian ports are fully operational. While there are some sailing cancellations, operations are up and running with minor limitations. China, UK and EU have some vessel capacity limits (due to cancelled sailings and equipment shortages).	Warehouses and local trucking fully operational, with minor limitations.	Customs clearances are expedited as normal, within required time limits and without disruption.

Air Freight

Airline carriers continue to change pricing, routings, scheduling and polies, and increasing flight cancellations, which we're monitoring daily. For example, KLM/Air France are down from daily flights to 3 flights per week. Canadian airport warehouses are operating at reduced hours, and majority of booking agents are operating from home. We will continue to adapt to these in unison with our clients to ensure alternative options are advised. *** Please ensure to contact your sales representative or air@fisker.ca in advance of orders for updated pricing and scheduling. ***

Ocean Freight

There have been canceled sailings and capacity remains in flux, while China is slow resuming business it seems the rest of the world is slowing down in the global pandemic. Canadian ocean ports are operational without restrictions, and the recent congestion issue has improved. We continue to see an increased need for ocean capacity as more customers move from air freight to ocean freight, or a combined service alternative.

Customs Clearances

Customs clearances continue to operate normally, with some delay. We are following all CBSA requirements for entry reporting, amendments and duty/tax payments.

Importers using the Direct Security Option can take advantage of a duty/tax payment extension announced today by Prime Minister Trudeau. In this regard, CBSA has published the following Customs Notice: <https://www.cbsa-asfc.gc.ca/publications/cn-ad/cn20-11-eng.html> * Please contact christina@fisker.ca to arrange a bond and make use of this payment extension *

In addition, the World Customs Organization (WCO) has:

- 1- Published guidelines for the classification (international HS6) of COVID-19 medical supplies, which can be accessed online:
http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/activities-and-programmes/natural-disaster/covid_19/hs-classification-reference_en.pdf?la=en
- 2- Created a dedicated webpage to COVID-19 to publicly share information about tools, instruments, and recommendations relating to pandemic cross-border challenges:
<http://www.wcoomd.org/en/topics/facilitation/activities-and-programmes/natural-disaster/coronavirus.aspx>
- 3- Released a message from the WCO General Secretary, online video: <https://youtu.be/92FRRrQoA2Y>

The Fisker team is committed to making every effort to ensure our employees, partners and client's safety. We will continue to adjust accordingly to ensure smooth continuity of services despite this unprecedented situation. Please feel free to contact us with any questions or concerns, our team is here to help:

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With thanks from,
Your dedicated customs and logistics partner,

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