

Updated: March 30, 2020

Dear Valued Clients & Agents,

As of last week, all Canadian Provinces have essentially declared a State of Emergency due to the expanding COVID-19 pandemic. Measures are being made at all levels from national to city-level, and logistics services (including customs and warehousing) has been deemed as essential in the delivery of important products and services.

For business continuity, we remain open for business and in daily communications with our clients and international network of agents to continue moving cargo globally. In this environment, there are ongoing challenges with limitations to carrier and conveyance availability, impacting rates and shipping schedules. We are doing our utmost to address these challenges, and our operations team is actively communicating related service impact directly with clients on live and in transit cargo.

Summary of Current Service Impact

Staff	Air	Sea	Road	Customs
Open for business with staff working remotely. Offices closed; skeleton staff as needed.	International flights are restricted to 4 Canadian airports: Toronto, Montreal, Calgary, and Vancouver. Airlines are only serving a few export destinations, and/or operating on a day to day basis. Space capacity is limited, and pricing continues to rise. China slowly resuming business, with capacity limits (reduced flights).	Canadian ports are fully operational. While there are some sailing cancellations, operations are up and running with minor limitations. China, Middle East, UK and EU have some vessel capacity limits, due to cancelled sailings and equipment shortages. Rail blockade backlog is still a factor for some import containers (causing 2-3 days delay).	Land transportation is fully operational without disruption. Transborder with USA remains open for movement of goods. Warehouses are operational, with minor limitations. Reduced hours noted for many airline warehouses; ocean warehouses operating normally.	Customs clearances are expedited as normal, within required time limits and without disruption. Flow of required customs information and documents is slow for some clients, due to changing work environments.

Air Freight

Airline carriers continue to change pricing, routings, scheduling and policies, and increasing flight cancellations, which we're monitoring daily. For example, KLM/Air France are down from daily flights to 3 flights per week. As of tomorrow, British Airways is adding a daily Passenger Freighter to LHR. Canadian airport warehouses are operating at reduced hours, and majority of booking agents are operating from home. We continue to adapt to these in unison with our clients to ensure that current available options are advised. *** Please ensure to contact your sales representative or air@fisker.ca in advance of orders for updated pricing and scheduling. ***

Ocean Freight

There have been canceled sailings and capacity remains in flux, while China is slow resuming business it seems the rest of the world is slowing down in the global pandemic. Canadian ocean ports are operational without restrictions,

and the recent congestion issue has improved. We continue to see an increased need for ocean capacity as more customers move from air freight to ocean freight, or a combined service alternative.

Customs Clearances

Customs clearances continue to operate normally, with some delay. We are following all CBSA requirements for entry reporting, amendments and duty/tax payments.

Importers using the Direct Security Option can take advantage of a duty/tax payment extension announced last Friday, March 27th, by Prime Minister Trudeau. In this regard, CBSA has published the following Customs Notice: <https://www.cbsa-asfc.gc.ca/publications/cn-ad/cn20-11-eng.html> * **Please contact christina@fisker.ca to arrange a bond and make use of this payment extension ***

In addition, the World Customs Organization (WCO) has:

- 1- Published guidelines for the classification (international HS6) of COVID-19 medical supplies, which can be accessed online:
http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/activities-and-programmes/natural-disaster/covid_19/hs-classification-reference_en.pdf?la=en
- 2- Created a dedicated webpage to COVID-19 to publicly share information about tools, instruments, and recommendations relating to pandemic cross-border challenges:
<http://www.wcoomd.org/en/topics/facilitation/activities-and-programmes/natural-disaster/coronavirus.aspx>
- 3- Released a message from the WCO General Secretary, online video: <https://youtu.be/92FRRrQoA2Y>

The Fisker team is committed to making every effort to ensure our employees, partners and client's safety. We will continue to adjust accordingly to ensure smooth continuity of services despite this unprecedented situation. Please feel free to contact us with any questions or concerns, our team is here to help:

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With thanks from your dedicated customs and logistics partner,

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