Greg Koelling
11123 N Lewis Ave.
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816-977-7370
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## ORDER FORM Payment & Mailing Instructions

If you have any questions, call 816-977-7370 or email theburrsands@gmail.com

Please print neatly as this will be important to pay for and receive your items:

NAME:

DATE:

**ADDRESS:** 

CITY: STATE: ZIP:

PRIMARY PHONE #: SECONDARY PHONE #:

BEST TIME TO CALL: \_ EMAIL:

Item	Quantity	Price	Total
Grooming Shears (Convex)		\$20	
Grooming Shears (Beveled)		\$15	
Clipper Blades		\$10	
Clipper Machine Maintenance (parts extra)		\$20+parts	
Dryer Repair Single Motor		\$25+parts	
Dryer Repair Double Motor		\$35+parts	
Free Return Shipping			

Sales Tax is based on location

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### **PAYMENT**

We accept Credit Card payments via Square through an invoice sent to your email address. Items will be shipped upon receipt of payment.

#### MAILING INSTRUCTIONS

### Step 1

Gather the items you have outlined in your order. Wrap them individually in newspaper or bubble wrap. It's best to wrap them diagonally, fold the ends over, and then tape them. Pack the wrapped items in the box you have chosen using packing materials so that your items fit snug in the box and do not move around; please, DO NOT USE flimsy shipping packages as knives and scissors can poke through, causing possible injury or damage to your items.

# Step 2

Before you close the box make sure to place the **Order Form** and **Payment Information** in the box. Close and tape up the box in preparation for shipping.

<u>Step 3</u>

Affix the shipping label, provided below, to the box and have the postal service pick it up or take it to the Post Office. \*\*Note: if you choose to use USPS, priority packages are covered up to \$50.00 of insured value and include tracking. Should you need more coverage, please purchase additional coverage at the post office.

# Step 4

As soon as we receive your package, we'll confirm this with an email. Most items are sharpened and shipped back out within five (5) business days from the day we receive your items. You will receive an email with tracking information when your items have

shipped. If any issues should arise that would prohibit us from our normal turnaround time of five (5) business days, you will be notified by email, text, or phone call.

- \*Items will be returned through the postal service you chose to use when you sent the items to us.
- \*\* Your items will be shipped back to you with the utmost care in mind. They may have been waxed, taped, sleeved, etc. so the package may weigh more or less on the return trip.

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\*\* Cut label on box border & affix with clear tape to package \*\*

The Burr Sharpening and Services 11123 N Lewis Ave. Kansas City, MO 64157

\*\* Cut label on box border & affix with clear tape to package \*\*