



Senior Care

Family caring for family

Health Care Center of Succasunna

September 29, 2020

Dear Family Members,

On behalf of Merry Heart Health Care Center, I would like to thank all of you from the bottom of my heart for all the support that you have extended to us during the COVID-19 pandemic.

As you are already aware, we are moving forward with welcoming you to visit your loved ones at our facility. We continue to be a COVID-19 free facility and we will expand our visits as the NJ Dept. of Health guidelines will allow us to in the future. We want to assure you that we will continue to conduct the visitations following the NJ Dept. of Health guidelines and the utmost care will always be taken to follow all safety procedures.

Based on direction from the Centers for Disease Control and the NJ Dept. Of Health, we have created a visitation checklist of which all criteria must be met prior to your visit. If any of the criteria are not met, the administration reserves the right to deny your visit.

All visits are limited to 2 persons per resident at a time. Visits will be held at the rear of the facility adjacent to the first-floor dining room. Each visit will be limited to 20 minutes. You will be required to supply your own mask, wear your mask for the entire visit, and social distancing guidelines will be followed. Visits are to be scheduled by contacting the concierge at (973) 584-4000 and are to be scheduled at least 48 hours in advance. Please arrive early to allow time for your pre-visit screening to be completed.

In addition to the in-person visits, we will continue to connect you to your loved ones using technology resources and platforms such as FaceTime, Zoom, Skype and other video call applications. These virtual calls/visits can be scheduled by contacting the Activities Department via the Merry Heart website for the residents on the 1st and 3rd floor. For those residents on the 2nd floor, you may schedule the virtual visits by contacting the second-floor nursing station.

Once again, we sincerely appreciate your support and understanding as we safely navigate this COVID-19 pandemic. We continue to remain vigilant and positive as we provide the highest level of quality clinical care and compassion to those we serve. Please do not hesitate to reach out to share any requests, inquiries, and concerns that you may have.

With regards and admiration,

Vishal Chheda, LNHA
Administrator
Merry Heart Health Care Center