

Terms and Conditions

Effective Date: 10/15/2025 revised

Website: www.reviveyoupllc.com

Company Name: Revive You PLLC

Business Type: Health and Wellness Center

Location: 4256 N Arlington Heights Rd, Arlington Heights IL 60004

Welcome to the Practice

Thank you for choosing **Revive You PLLC**, a provider-led wellness center dedicated to helping you achieve your health and wellness goals with compassionate, expert care.

This document outlines our practice policies, payment expectations, and patient responsibilities. Please read it carefully.

By scheduling, attending, or continuing with your appointment or treatment at Revive You PLLC, you acknowledge that you have read, understood, and agreed to the terms outlined in this document.

If you have questions, please speak with a staff member prior to your appointment.

1. Appointment & Cancellation Policy

- Appointments must be cancelled at least **3 hours in advance (preferably 12 hrs)**.
 - We allow one waived no-show or same-day cancellation. Additional ones (including reschedules) are subject to a **\$25 fee**.
 - If you arrive **more than 15 minutes late**, your appointment may need to be rescheduled.
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2. Office Policies

- Keep your personal information (name, phone number, address) up to date with our office.
- Please maintain a quiet, respectful environment; loud conversations or phone calls are not permitted in treatment areas.

- Children must be supervised at all times.
- Patients are expected to follow their treatment plans as directed for optimal safety and outcomes.

In the case of adverse outcomes:

If you experience an adverse result (proof of which shall be provided), you agree to first pursue **voluntary mediation**. If the issue remains unresolved, your sole and exclusive remedy shall be, upon your request, a **refund of any monies paid to Revive You PLLC**. This refund constitutes your full remedy, and you release the facility, providers, and staff from all further liability.

3. Financial Policy

- **Revive You PLLC is a self-pay/cash-based practice. We do not accept or bill health insurance.**
 - All services must be paid **in full** either **before or immediately following** treatment.
 - **Pricing is fixed and non-negotiable.**
 - Accepted payment methods include cash, credit/debit cards, or other approved payment platforms.
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4. Lab Orders & Referrals

While we do not accept insurance, we may provide:

- **Lab orders**, which you can take to an external facility
- **Referrals** to other providers or specialists

You are responsible for all costs associated with any labs, imaging, or referred services performed by third parties.

5. Limitation of Liability

The content on our website and the advice provided during appointments are for informational purposes and do not replace a personal relationship with a licensed healthcare provider. Revive You PLLC is not liable for any decisions or outcomes resulting from failure to follow prescribed treatment plans or misuse of provided information.

6. Changes to These Terms

We may update these Terms and Conditions at any time. Changes will be posted on our website and made available in the office. Continued use of our services after any changes constitutes your acceptance of the updated terms.

7. Agreement to Terms

By scheduling, attending, or continuing with care at Revive You PLLC, you agree to abide by the Terms and Conditions outlined in this document.

This includes your understanding of our cancellation policy, financial policy, office conduct expectations, and your rights and responsibilities as a patient.

8. Contact Information

If you have any questions about these terms, please contact us:

Revive You PLLC

4256 N Arlington Heights Rd

Arlington Heights, IL 60004

Phone: 847-250-0214