



03/26/2023

Hello Woodmore Family,

We Have a New Head Golf Professional

We are very excited to announce that we have hired our new Director of Golf! Evan Neale, the Head Professional and Membership Director at Oak Creek Golf Club, has formally accepted the position and will begin leading the Golf Operations Team here on April 14th. Evan brings with him a wealth of operations knowledge and experience having spent the last fifteen years in the industry. Evan has played golf for the past eighteen years, many of them in and around Anne Arundel County and is truly passionate about the game. Evan began his career as an Outside Operations Attendant and quickly worked himself up to an Assistant Professional's position. He was later named the Golf Shop Manager and finally as the Head Professional and Membership Director at Oak Creek.

Evan loves the Woodmore golf course and has played it on several occasions over the years. He already knows many of our members and is very excited to be joining the team here at The Club and to meeting many more of our members over the spring and summer. Please join me in welcoming Evan to our team!

Cart Path #15 and On-Course Restrooms

#15 is finally going to be completed! I have scheduled a crew to complete the cart path on hole #15 beginning this week, and while they are here, we will pour the concrete pads for the on-course restrooms at holes number #6 and #12. I anticipate this project will take about 7-10 days to complete depending on weather. Once the concrete pads are in place, we will officially open the restrooms for members to use.

Bunker Project

More great news! I have recently approved the bunker project and we plan to

get started with that in October 2023. This bunker project will improve the overall appearance of the golf course, increase drainage, and reduce long-term maintenance. Preventing sand contamination from erosion and excessive edging will dramatically extend the life of bunkers. Please stay tuned for more updates on the specific timeline as we get closer to the start date.

Level Loading

We are introducing Level Loading to the Club. Many high-end Clubs have implemented Level Loading instead of service charge. Level Loading is a set recurring administrative fee of \$40.00 charged to all membership categories monthly. This monthly fee is established in lieu of the traditional 22% service charge on a la carte dining. That's right, no more 22% service charge on a la carte food and drinks. Many of our Concert Clubs have transitioned to this Level Loading model to remain competitive in the ever-changing labor market and to ensure we attract and retain qualified service personnel. The Level Loading fee is used to offer consistent competitive wages year-round rather than the peak and valley wages created by the service charge model during in-season vs off-season. The Level Loading fee is utilized to increase hourly wages, but it is not a traditional tip or a gratuity for specific service personnel. Members may continue to voluntarily add a tip or a gratuity to their order or invoice for a service employee if service exceeds expectations. The traditional 22% service charge will only apply to private events and large specialty banquets such as Easter and Mother's Day Brunch. Member events will be notated on advertisements as price "++" meaning plus tax and plus service charge.

Women's Golf Association

We have an amazing Women's Golf Association (WGA) here at The Country Club at Woodmore. In fact, members have joined our Club specifically because of the wonderful reputation and support our WGA provides. The Country Club at Woodmore's WGA focuses on helping women hone their golf skills, while enjoying the game, through ...

- multiple rounds of golf
- golf clinics with the Club's professional staff
- on-course games on play days
- the season-long Ringer Tournament
- twilight nine-hole rounds with post-golf social gatherings

For additional information, including how to join the CCWWGA, please contact Patricia Gafford at peggafford@aol.com.

KE Camps

We are partnering with KE Camps this summer offering our members Weekly sessions from June 27th-August 4th. KE Camps offers the unique balance of

a traditional day camp experience in a convenient and familiar setting. They offer a combination of outstanding amenities, exciting programs, and an experienced and energetic staff.

FOIFN #K HUH #WR #DHDUQ #P R UH†

Golf Carts

We are aware that our golf cart fleet has proven frustrating for its unreliability. 2023 is the last year of our lease for the current golf cart fleet. We have a new fleet scheduled to arrive in March of 2024, but that means we must operate through one more season with our current fleet. We have implemented immediate action steps to improve the reliability of our golf carts.

First and foremost, we have identified carts that are inoperable and chargers that are inoperable. We have spoken with our Regional EZGO tech, and he will be dispatching a local technician to repair these carts and to fix the chargers. With these repairs and fixes completed, it is our goal within the next couple of weeks that our fleet return to its normal working order. In addition, we have found new vendors to source batteries from for those carts that are not taking or holding a charge at all.

Finally, as a plan of immediate action we have implemented a new rotational regimen for the fleet. These action steps will help us to extend the life of the carts and reduce the frequency of carts dying on the golf course.

Yes, we still have work to do but I am excited for the progress we have made thus far, and the progress we will make this year. As always, I thank you for your continued support, and I remain humbly at your service. Onward.

Daniel Hayle
General Manager
dhayle@ccwoodmore.com

The Country Club at Woodmore
12320 Pleasant Prospect Mitchellville, MD 20721
301-249-6100 | www.ccwoodmore.com

[Unsubscribe from CCW Communications](#)