CHERYL ROBERTSON, PCC

Executive Coach • Leadership Development Facilitator • Human Resources Leader

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PROFESSIONAL SUMMARY

Dynamic executive coach, facilitator, and former Supervisory Human Resources Specialist with 30 years of experience strengthening leadership capability across public sector, academic, nonprofit, and international environments. Expert in executive coaching, leadership development, program design, and stakeholder engagement. Known for empowering individuals and teams through emotionally intelligent coaching, strategic facilitation, and high-impact leadership training. Adept at building and scaling nationally recognized leadership programs, strengthening organizational capability, and guiding leaders through complex challenges and transformational growth.

CORE COMPETENCIES

- Executive & Leadership Coaching
- Coaching Techniques & Methodologies
- Leadership Development & Training
- Program Development & Implementation
- Conflict Resolution & Mediation
- Stakeholder Engagement & Partnership Building
- Strategic Planning & Organizational Alignment
- Performance Evaluation & Leadership Assessments
- Emotional Intelligence & Human Dynamics
- Peer Coaching & Group Facilitation
- Curriculum Design & Adult Learning
- Organizational Development & Talent Management

TRAINING & CERTIFICATIONS

- **Professional Certified Coach** – **IntegralCoach®** – New Ventures West
- **International Coach Federation PCC credential**
- **The Leadership Circle Profile™ 360 Assessment** – Certified Practitioner
- **MBTI® Certified Practitioner**
- **DiSC® Certified Practitioner**
- **Positive Intelligence (PQ) Coach Program** – Coach Shirzad
- **Emotions-Centered Coaching**

PROFESSIONAL EXPERIENCE

InnerGrow Integrated Coaching – Washington, DC

Business Owner | Executive Coach | Facilitator *September 2019 – Present*

Provide executive coaching, leadership development, and facilitation services for public sector, private sector, nonprofit, and academic organizations.

- Senior Fellow, **George Washington University Center for Excellence in Public Leadership (CEPL)**; facilitate executive leadership training for various programs that support federal and local government leaders.
- Program Director, **Program for Excellence in Municipal Management (PEMM)**, a leadership development program in partnership with the DC Department of Human Resources.
- Deliver leadership development training for mid-to-senior level leaders across diverse sectors.
- Provide executive coaching for leaders navigating organizational complexity, career transitions, and performance challenges.
- Facilitate peer coaching circles and group coaching engagements to strengthen collaboration and leadership capability.
- Lead partnership leadership development training for international women's leadership programs.
- Design curriculum for leadership development courses, coaching programs, and applied learning experiences.
- Provide consultative expertise for apprenticeship program design and implementation.
- Direct coordination, development, and execution of summer youth leadership programs, including stakeholder engagement and curriculum design.

DC Department of Human Resources – Washington, DC

Supervisory Human Resources Specialist, HR Development *January 2008 – January 2020 (Retired)* **Contractor** *March 2020 - January 2023*

Led nationally recognized leadership and professional development programs for the District of Columbia Government.

- Oversaw flagship leadership programs including **Capital City Fellows**, **Certified Public Manager (CPM)**, **District Leadership Program**, and **District Apprenticeships**.
- Directed Advisory Board activities for the CPM Program.
- Led recruitment, selection, and placement of candidates; provided coaching, mentoring, and professional development support.
- Managed reaccreditation efforts for the CPM Program in collaboration with GWU CEPL.

- Served as senior officer for the **National Certified Public Manager Consortium** (Secretary, Vice Chair, Chair); led Board activities and executed the Annual Conference.
- Served as Chair and Mentor for the first **international CPM Program at Leiden University**.
- Built and strengthened collaboration with agency Directors, external partners, Board members, and the DCHR learning and development community.
- Facilitated leadership development courses and peer learning coaching circles for agency leaders.

PAST PERFORMANCE

Leadership Development Training Facilitator and Executive Coach for:

- DC Department of Human Resources
- DC Department of Health Care Finance
- Department of Employment Services
- DC Housing Authority
- Office of Neighborhood Safety & Engagement
- George Washington University CEPL
- Lindholm Associates
- End Citizens United
- FSC First

ACCOMPLISHMENTS

- **2015 Cafritz Awards Winner**
- **2019 Leadership Award**, DC Department of Human Resources

CREDENTIALS

- New Ventures West Professional Coaching Certification
- International Coaching Federation Credential (PCC)