

PRE-ORDERS

Pre-order Terms:

When you place a pre-order, the expected availability date will be displayed. This is the date we anticipate starting to handle orders in our warehouse. Due to the volume of pre-orders, it may take us 5-7 business days to process your order before it's dispatched. The delivery time ranges from 4-10 days, meaning the total expected delivery time is approximately 9-17 days from the advertised availability date, barring any unexpected delays.

Please note that the provided date is an estimate, and there may be delays due to unforeseen factors such as manufacturing issues or shipping delays. While you have the option to cancel your pre-order at any time before it's processed and receive a full refund, ZIMEMO PTY. LTD. cannot commit to a precise availability date and is not responsible for any delays in processing pre-orders. Although we try to account for potential delays in our advertised dates, unforeseen circumstances may still lead to later dispatch than initially planned.