

WARRANTY - THOUSAND HELMETS

Thousand helmets have a 1-year limited warranty from the date of original purchase to be free from defects in materials and workmanship. This limited warranty applies only to the original purchaser and does not cover damage caused by impact, improper use, accident, negligence, abuse, improper maintenance, improper fit, normal wear and tear, modifications, use unintended by Thousand or damage due to heat or contact with chemicals.

If your Thousand helmet is found to be defective in materials or workmanship, within one year from the date of purchase, Thousand will have the option of either repairing or replacing the helmet, free of charge, as the sole remedy under this limited warranty.

THOUSAND HELMET ANTI-THEFT & ACCIDENT REPLACEMENT GUARANTEE

If your Thousand helmet is stolen, please send us a Police report and we will replace your helmet with a new Thousand helmet.

If your Thousand helmet is involved in an accident (we really hope not), please send us a picture of the damaged helmet and we'll send you a replacement Thousand helmet.

Depending on what stock levels we have at the time, we may not be able to supply the exact colour you need, however we will do our best to supply a colour that is close to what you had.

This offer is available at the discretion of Bay Bikes staff and the availability of stock in Australia. We reserve the right to end this offer at any point in the future.