

SAFETY POLICY



WEAR A HELMET

All riders are required to wear a properly fitting helmet while riding an e-bike. Your safety should be your top priority, and wearing a helmet can greatly reduce the risk of head injuries in case of an accident. Helmets are included in your rental. We offer adults sizes Small, Medium and Large. And we have 2 sizes helmets for children. You are welcome to bring your own helmet if preferred.

FOLLOW THE TRAFFIC RULES

Cyclists are required to obey the same road rules as drivers, plus some additional bicycle-specific rules. You should follow the same rules as cars and motorcycles. This means stopping at stop signs and traffic lights, using hand signals to indicate turns, and riding on the correct side of the road. For all (Bicycle) Road Rules visit the VicRoads website.

RESPECT THOSE AROUND YOU

The path along Beach Road is a shared path. **Always be respectful to pedestrians and give them plenty of space.** Slow down when passing, and always ring your bell or use your voice to signal your presence. Be aware of other cyclists.

BIKE MAINTENANCE & ISSUES

We maintain our e-bikes and equipment in good working condition. We will check the e-bike before you go on your ride. If you notice any issues, report them immediately to us. **If something happens during your ride, give us a call on 03 7044 9531.** You can find our phone number on the back of the keychain.

BATTERY USAGE

Keep an eye on the battery during your ride, **make sure you have enough power to make your way back to the shop.** We advise to use power assist level 3 on average for optimal battery durability. For steep hill-climbing use level 6 but remember to put it back on level 3. **Turn the bike off when it's parked.**

SECURE THE BIKE

Lock the e-bike when you leave it unattended. If you leave your helmet with your bike, please make sure to lock it to the bike with the provided lock. Don't forget to unlock your e-bike when you continue your ride.

HANDLE WITH CARE

Shift the gears gradually up and down and only whilst riding, put the bike on its stand when parked, don't ride it on the sand, etc.

KNOW YOUR LIMITS

If you don't feel confident to go on your ride just yet, we are more than happy to give you the opportunity to first have a test ride behind the shop. Take it easy when you are on your ride and don't push yourself too hard.

♥ **STAY SAFE, FOLLOW THE RULES AND RESPECT THOSE AROUND YOU** ♥