



## BLACK MOUNTAIN COMMUNITY ALLIANCE

# THE BMCA e-BULLETIN

**Mission Statement:** To promote the exchange of resources and information that deters crime and secures our communities through the development of partnerships with fellow neighborhood organizations and city/county agencies and departments.

**BMCA website:** [www.bmcainfo.com](http://www.bmcainfo.com)

**BMCA e-mail:** [info@bmcainfo.com](mailto:info@bmcainfo.com)

BLACK MOUNTAIN COMMUNITY ALLIANCE, P. O. BOX 41306, PHOENIX, ARIZONA 85080 480-467-7399

## BLACK MOUNTAIN POLICE PRECINCT NEWS

Volume 14, Issue 9

SEPTEMBER 2025

The **BLACK MOUNTAIN COMMUNITY ALLIANCE** is an all-volunteer network of neighbors helping neighbors serving their community. We are an alliance of Block Watch Groups, PNP Groups / Members, Neighborhood Groups, HOA's, Businesses, Schools, City/County Agencies and Departments and Individuals in the **BLACK MOUNTAIN POLICE PRECINCT**. Our goal is to prevent crime and improve the quality of life within our neighborhoods.



[www.bmcainfo.com](http://www.bmcainfo.com)



**G.A.I.N. KICK-OFF is on Saturday, October 4<sup>th</sup> at Christown Mall 11 am – 2 pm**

Register your G.A.I.N. event by **Wednesday, September 24, 2025**, to receive the "Crime Prevention Tote" that will be handed out at the G.A.I.N. Kick-Off event.

G.A.I.N. Information Page: [Phoenix Police Department - GAIN](#)  
G.A.I.N. Registration link: [GAIN Registration](#)

For more Information call 602-256-4303 or  
Email [blockwatchcoordinator.ppd@phoenix.gov](mailto:blockwatchcoordinator.ppd@phoenix.gov) or Sergeant  
Charles Lambert at [charlie.lambert@phoenix.gov](mailto:charlie.lambert@phoenix.gov).

**G.A.I.N. DAY is Saturday, October 18<sup>th</sup>**

### **NEXT BMCA & PNP MEETING IS ON WEDNESDAY, SEPT. 10<sup>th</sup> at 6:30pm**

at the DEER VALLEY COMMUNITY CENTER  
2001 W. Waballa Ln., Phoenix, AZ 85027

#### **UPDATES FROM CITY COUNCIL**

**BLACK MOUNTAIN PRECINCT UPDATES**  
by **Cmdr. Christine Calderon-Tanguma**

**Meet with your AREA 21, 22, & 23  
Community Action Officers during the Breakout  
Session!**

#### **PNP NEWS AND UPDATES**

*To all Black Mountain PNP Members, this is your  
Black Mountain Precinct monthly PNP Meeting!*

**PRESENTATION: Maricopa County Attorney's Office on  
PROSECUTIONS with Northeast Valley Trial Bureau Chief  
Mischa Hepner**

**Crime Prevention Materials Distributed!**

**REFRESHMENTS**

### **BLACK MOUNTAIN PRECINCT COFFEE WITH COPS**

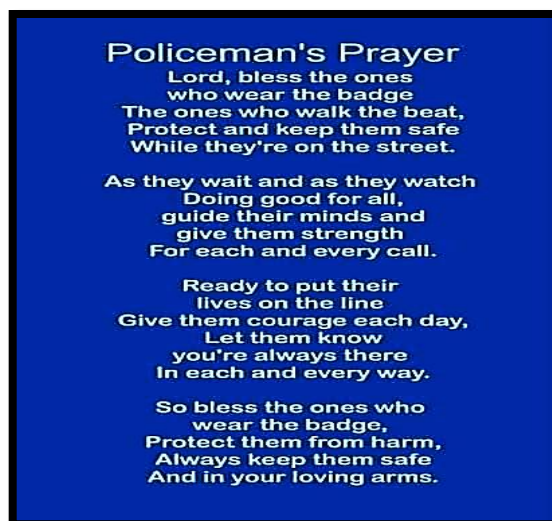


**Thursday, Sept. 25, 2025**

**8:30 am at Biscuits Café, 310 E. Bell Rd.**

**EVERYONE IS WELCOME!**

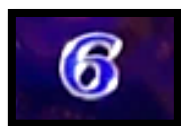
**GET TO KNOW YOUR CAO!**



**Wear BLUE on the 6<sup>th</sup> day of each month to show support of PHOENIX POLICE OFFICERS!**

**We can all show it on the same day. No need to gather at one place, we will be everywhere for all Officers to see!**

**WE'VE GOT YOUR SIX!**

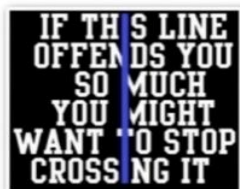


**Wear the "6" pin to show support for our police!**  
**Available at our Coffee with Cops and the BMCA General Meetings.**



**PHOENIX POLICE FOUNDATION**

**DONATE TODAY**



**Phoenix Police Department Officer-Involved Shootings Information**

<https://www.phoenix.gov/police/oisinfo>

**PPD USE OF FORCE DASHBOARD**

<https://stories.opengov.com/phoenixaz/published/6EtqIY5qQ>

**Phoenix Police Department's "Use of Force" Policy**

You can read about the changes to the

[Use of Force Policy here.](#)

## PHOENIX PD APP

The Phoenix Police Department has a mobile APP, bringing a variety of resources and information to one place. Users can use the app to access online reporting, crime statistics, precinct locations, phone numbers, career opportunities, virtual block watch, victims' rights information, and more. Users can also turn on notifications from the precinct they live in to receive news updates and information on events in their area. The APP is now available both in the Apple Store for iOS and in the Google Play Store for Android.

**Report graffiti on the Phoenix PD app!** Graffiti can now be reported on the Police Department APP released in January 2021. Studies show that if graffiti is removed within 24 hours, there is a 90% likelihood that the graffiti reporter will not have to use the app to have it removed! #GraffitiFreePHX  
City of Phoenix Neighborhood Services Department.

## WHEN YOU CALL 911 - KNOW THE 10 W'S

- **What** - is your location? GIVE EXACT LOCATION
- **What** - happened? WHAT TYPE OF CRIME?
- **When** - did this happen?

*These questions will determine if it is a priority call. Give as much of this necessary information as you can.*

- **Was** - anyone hurt?
- **Weapons** - are there weapons involved?
- **What** - manner did they leave or arrive – foot, vehicle, bicycle...?
- **Who** - did it? –Suspect description
- **Where** - did the suspect go? – What direction
- **What** - did the suspect obtain? – type and amount
- **Who** - is calling? – Give your name, location, and phone number. (You can remain anonymous. If you do give your name, the info is redacted from the public record access.)

**TEXT 9-1-1** "Call if you can. Text if you can't." After months of collaboration between numerous public agencies and advocates for the disabled community (or advocates for the disabled) if you are in imminent danger and are unable to talk to a 911 operator, you now have for the first time in Phoenix the ability to text to 9-1-1.

**PHOENIX POLICE RESERVE**  
**Protect and Serve, Become a Reserve!**

[www.phoenixpolicereserve.org](http://www.phoenixpolicereserve.org)  
**602-534-9000**

# Phoenix Police Department Black Mountain Precinct NEWS



**Black Mountain Precinct**  
33355 North Cave Creek Rd., Cave Creek, AZ 85331  
Precinct: 602.495.5002

## FAREWELL BEN!



I would like to take this opportunity to thank everyone in the community for their support and dedication for walking alongside the members of the Phoenix Police Department and other City entities to better our neighborhoods through strong

working relationships. There have been several recent changes to the precinct and the Police Department since the beginning of summer. Commander Calderon has taken the reigns of the precinct, Officer Tim Tewers took an opportunity to become a School Resource Officer in another precinct and was replaced by Officer Kelsie Sanborn, and Matt Giordano has returned to the police department as the new Chief. Additionally, after transferring to the Black Mountain Precinct in December of 2019 and spending the last three and a half years as the Resource Lieutenant, I am leaving the precinct. I was asked to transfer to the Professional Standards Bureau where I will lead a team of sergeants in ensuring the Phoenix Police Department continues to maintain the highest levels of professionalism and dedication to duty. It has been an honor and a pleasure interacting and working with all of you to make our community better. I am extremely grateful to have had the opportunity to walk with you on this journey. I am proud of what we have accomplished together in several areas of the precinct which could not have been done without you and your support. Continue to take care of each other and work towards keeping the Black Mountain community the best community in the city.

Lt. Ben Sywarungsymun #7094  
[ben.sywarungsymun@phoenix.gov](mailto:ben.sywarungsymun@phoenix.gov)

## FAREWELL TIM!



Black Mountain Community Alliance has enjoyed working with you as a CAO for the past nine years! We will miss you! Good luck in your new position as an SRO; you will be great at it!

SR Officer Tim Tewers #8698  
[tim.tewers@phoenix.gov](mailto:tim.tewers@phoenix.gov)

## WELCOME KELSIE!

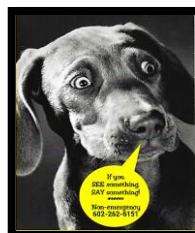
Hello Black Mountain Community Alliance! My name is Kelsie Sanborn, and I am the newest Community Action Officer for the 21 area out of Black Mountain Precinct. I have been a Phoenix Police Officer for the last seven years. Throughout my career I worked patrol out of Desert Horizon Precinct. I then transferred over to the position of School Resource Officer. The last three years I was the School Resource Officer for Echo Mountain Intermediate and Primary School.

I grew up in the Cave Creek area and graduated from Notre Dame Preparatory High School. My roots in North Phoenix gave me a deep appreciation for the community and the people who call it home. Sports have always been a big part of my life. I grew up playing golf, tennis, and basketball and played them any opportunity I had. I have the honor of being able to say that I won five state championships at Notre Dame Prep. I also had the opportunity to play college golf at Grand Canyon University. Go Lopes!

I plan to carry that same sense of teamwork and dedication to my new role as your Community Action Officer. I am excited about the opportunity to give back to the community that helped shape me. I look forward to meeting more community members, supporting local events, and working together to foster positive impacts on the community we share.



CA Officer Kelsie Sanborn #10649  
602-495-5213 [kelsie.sanborn@phoenix.gov](mailto:kelsie.sanborn@phoenix.gov)



**"IF YOU SEE SOMETHING,  
SAY SOMETHING!"  
AND CALL 911,  
CRIME STOP 602-262-6151  
OR SILENT WITNESS  
480-WITNESS**



# BLACK MOUNTAIN POLICE PRECINCT COMMUNITY ACTION OFFICER SQUAD:

**WELCOME NEW BLACK MOUNTAIN CAO!!!**



**21 Area North/South (Beats 212 & 213)**  
(W 7<sup>th</sup> Street to E Scottsdale Rd. & S SR101 to N Carefree Hwy..)  
**21 Area North (Beat 214)**  
(W 83<sup>rd</sup> Ave to E 7<sup>th</sup> Street & S Dynamite Blvd. to N Mingus Rd.)  
**21 Area South (Beat 211)**  
(W I-17 to E 7<sup>th</sup> St. & S SR101 to N Dynamite Blvd.)  
**CA Officer Kelsie Sanborn #10649**  
602-495-5213 [kelsie.sanborn@phoenix.gov](mailto:kelsie.sanborn@phoenix.gov)



**22 Area North (Beats 223 & 224)**  
(W I-17 to E 7<sup>th</sup>/16<sup>th</sup> Sts. & S Bell Rd. to N SR101)  
**CA Officer Jeffrey Blair #7966**  
at 602-495-5481 [jeffrey.blair@phoenix.gov](mailto:jeffrey.blair@phoenix.gov)



**22 Area South (Beats 221 & 222)**  
(W I-17 to E 7<sup>th</sup>/16<sup>th</sup> Sts. & S T-Bird/Cactus Rd. to N Bell Rd.)  
**CA Officer Jon McQuillan #8926**  
at 602-495-5238 or 602-904-9985 [jon.mcquillan@phoenix.gov](mailto:jon.mcquillan@phoenix.gov)



**23 Area North (Beats 233 & 234)**  
(W 7<sup>th</sup>/16<sup>th</sup> Sts. To E SR51 & S Bell Rd. to N SR101)  
**23 Area South (Beats 231 & 232)**  
(W 7<sup>th</sup>/16<sup>th</sup> Sts. To E SR51 & S Cactus Rd. to N Bell Rd.)  
**CA Officer Jeremy Campbell #9021**  
at 602-495-5276 or 602-904-9983  
[jeremy.campbell@phoenix.gov](mailto:jeremy.campbell@phoenix.gov)



**Black Mountain Precinct CAO Sgt. Linda Miller**  
602-495-5112 or 602-904-9195  
[linda.m.miller@phoenix.gov](mailto:linda.m.miller@phoenix.gov)



**New Black Mountain Precinct Community  
Programs Lt. coming soon...**

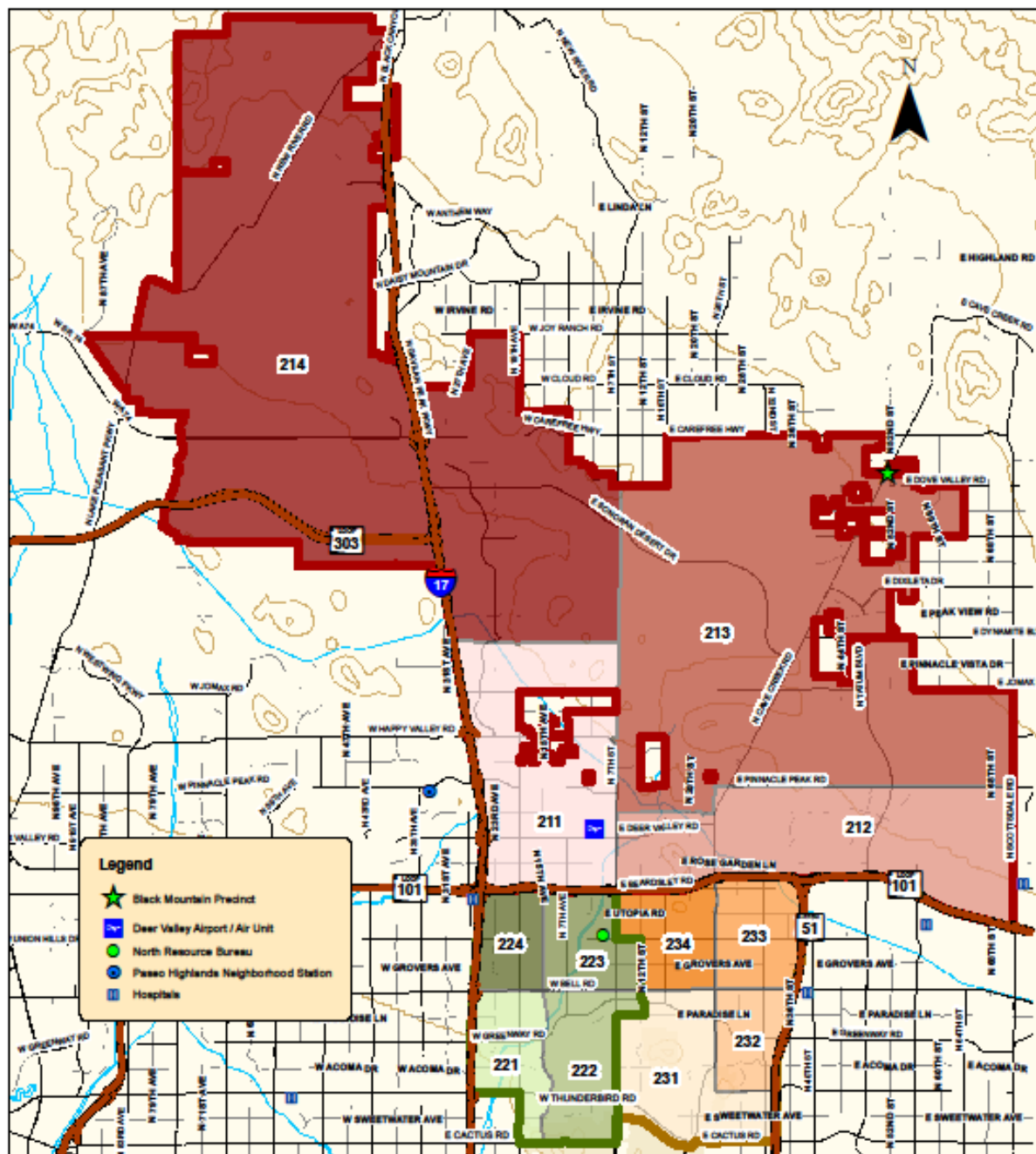


**Black Mountain Precinct  
Commander Christine Calderon Tanguma**  
602-495-5566  
[christine.calderon@phoenix.gov](mailto:christine.calderon@phoenix.gov)





# City of Phoenix Police Department Black Mountain Precinct (200) Squad and Beat Boundaries



Boundaries Effective October 20, 2014

Phoenix Police Department  
Crime Analysis and Research Unit (GARU)  
Updated: 10/1/2014  
N:\GeneralMaps\Precinct Maps NEW\200\Prec200.mxd

0 1.5 3 6  
Miles



# CITYWIDE PHOENIX NEIGHBORHOOD PATROL



PNP Coordinator Officer Erin Sayegh!

[pnpc.coordinator@phoenix.gov](mailto:pnpc.coordinator@phoenix.gov)

602-256-4303

## Monthly Citywide PNP Meetings 3<sup>rd</sup> Tuesday of each month, 6pm to 8pm

**The September PNP Meeting will be a combined one with the PBWAB on September 23<sup>rd</sup> instead of the 16<sup>th</sup>**

We have returned to in-person meetings at Mountain View Precinct, 2075 E. Maryland Ave, from 6pm to 8pm. Technology willing, we have a virtual component so people can still attend online.



The login information is below. For most people, simply click the green box (hyperlink) below that says "Join PNP Meeting" and that will take you to the meeting. If not, open [webex.com](http://webex.com) and select Join Meeting, when prompted, enter the below meeting number and password in the appropriate fields

[Join PNP Meeting](#)

Join by meeting number:

Meeting number (access code): 2460 133 9355

Meeting password: ceb2024

### IRS Mileage Rate Current Rate

If you have Mileage Reimbursement funds in your current BW Grant this is important info for you. The mileage reimbursement rate increased as of January 1, 2025. It is now 70 cents a mile.

### PNP Merchandise Order Forms and Cost:

As you are writing your grants, you might be budgeting for PNP equipment, like clothing, street signs and/or vehicle signs and are curious about expected prices for 2025. If any of you have bought groceries or filled up your gas tank, you know there has been an increase in the cost of just about everything recently. The updated order forms are now online at [www.phoenix.gov](http://www.phoenix.gov)

**2025 TRAINING CALENDAR  
PHOENIX NEIGHBORHOOD PATROL CLASSES**

**In-Person : March 22, July 26, November 15 (1-Day)**  
Mountain View Precinct's Community Room  
2075 E. Maryland Ave, Phoenix, AZ 85016  
8am to Noon, check-in begins at 7:30am  
Seating limited to 45 people  
pre-registration required

**Virtual: (2-Days)**  
**January 22 & 23, May 21 & 22, September 17 & 18**  
Using Cisco Webex Meetings online platform  
5pm to 7pm each day, check-in begins at 4:30pm  
Pre-registration is required to get the login information

**Virtual class system requirements:**  
Attendees need to have a computer or mobile (cell phone or tablet) with internet access and a camera and microphone to participate in the class. Mobile devices will need to download the Cisco Webex Meetings app prior to joining the class.

**To register for the class please contact:**  
[pnpc.coordinator@phoenix.gov](mailto:pnpc.coordinator@phoenix.gov) or call **602-256-4303**

Classes are added throughout the year, for the most current list visit:  
[www.pnpgmembers.com](http://www.pnpgmembers.com) or [www.phoenix.gov/police](http://www.phoenix.gov/police)

**Block Watch and  
Phoenix Neighborhood Patrol  
TRAINING**

**Phoenix Neighborhood Patrol / Block Watch 4-hour Training**

- Helps neighbors to be better eyes and ears for the Phoenix Police Department.
- Know when to call 911 or Crime Stop [602 262 6151](tel:6022626151)
- Understand the process of why the operator asks the questions and what information to be prepared with.
- Be an observer without being confrontational.

**NEXT TRAINING CLASS IS ONLINE  
SEPTEMBER 17<sup>th</sup> & 18<sup>th</sup>**

## PNP GROUP PATROL

Contact Rick Sain at [ussyorktown25@hotmail.com](mailto:ussyorktown25@hotmail.com) or at 602-799-0143

**Next First Friday's Group Patrol is on  
Friday, October 3<sup>rd</sup>**

We have a new meeting place, the address is 1202 N. 3<sup>rd</sup> St, next to the Phoenix Center for the Arts. It is a big parking lot, and it does fill up fast. I am changing the meeting and start time. We will start to meet at 6:00pm, and start our patrol at 6:30pm, and we will get done between 9:45pm- 10pm.

**PLEASE LET ME KNOW IF YOU CAN MAKE IT.** This way, I can try and block off some parking spaces for us. And I can also contact you if anything should happen. I do not have some of your cell phone numbers, so if you plan on going, please send me your number. If you can't find us on Friday night, my cell number is 602-799-0143. Thanks. Rick

**SAVE THE DATE for 2025!**

**48th Annual  
Sedav Ya'aki Museum  
Indian Market  
Young Artist Market  
Formerly Pueblo Grande Indian Market**

**December 13 & 14, 2025**

Sedav Ya'aki Museum  
4619 E. Washington St.  
Phoenix AZ 85034

FOR EMAIL LIST FOR UPDATES! EMAIL MARKET@SVMFUNDATION.ORG  
ARTIST REGISTRATION AT WWW.SVMFUNDATION.ORG  
ARTISTS, PLEASE GET ON THE EMAIL LIST:  
MARKET@SVMFUNDATION.ORG  
OR TEXT/VOICEMAIL: 602-335-2695



## LEGACY SMALL BUSINESS PROGRAM

Small businesses in the city of Phoenix play an important role in the local economy because they offer opportunities and employment, while also contributing to the history and culture of their respective neighborhoods. They account for over 90% of businesses in Phoenix with fewer than 100 employees, and are critical to the city's growth, particularly as Phoenix remains one of the fastest-growing cities in the United States.



The Legacy Small Business Program (LSBP) honors long-standing small businesses in the community that have contributed to the local economy by creating employment and opportunities. The newest signature program for Mayor Gallego, the LSBP will recognize iconic and historic small businesses in Phoenix.

The Legacy Small Business Program requires a business to be 25 years or older and located in the city of Phoenix to be eligible for consideration.

Additional requirements include the following:

1. Completed LSBP application (form is available upon request)
2. Submission of at least one photo of the existing location/building
3. Optional letter(s) of support from the community

The program is open to all long-standing small businesses in the city of Phoenix. Application submission is available both in person (at City Hall) and online.

<https://phoenix.gov/formstack.com/forms/legacysmallbusinessprogram>

### A Note from the Mayor's Office:

I wanted to reach out and introduce myself and my colleague, Ynez Chacon, as the new Community Relations Coordinators in the Office of the Mayor. I want to offer ourselves both as a contact and as a resource for you and your association. Please don't hesitate to keep us aware of events, meetings, or anything else that you think is important for our office to know.

The best way to reach me is at [michael.pissos@phoenix.gov](mailto:michael.pissos@phoenix.gov) or on my direct line at (602) 534-9527. Ynez can be reached at [ynez.chacon@phoenix.gov](mailto:ynez.chacon@phoenix.gov) or on her direct line at (602) 534-1665.

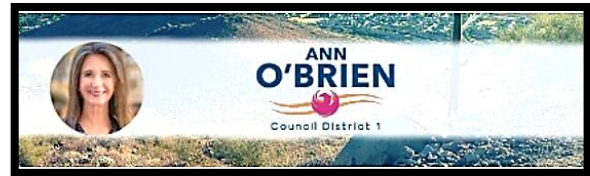
We look forward to getting to know you and working together! Respectfully,

#### Michael Pissos

Community Relations Coordinator  
o: (602) 262-7111  
c: (440) 667-8856

#### Ynez Chacon

Community Relations Coordinator  
o: (602)-534-1665  
[ynez.chacon@phoenix.gov](mailto:ynez.chacon@phoenix.gov)



## District 1 Community Breakfast/Dinner with Vice Mayor Ann O'Brien

**Next Breakfast will be on Friday, September 26<sup>th</sup>  
at 7:30 am at the Doubletree in Metrocenter**

602-262-7444 [council.district.1@phoenix.gov](mailto:council.district.1@phoenix.gov)

### Message from Vice Mayor Ann O'Brien

We celebrated significant milestones in public safety in August! First, we welcomed our new Police Chief Matt Giordano back to the department where his career began nearly three decades ago. In my one-on-one meeting with the Chief, he made it clear that addressing staffing shortages will be his top priority, along with continuing to strengthen community trust, and supporting the dedicated men and women who serve Phoenix. With his deep ties to our city, commitment to officer well-being, and passion for continuous improvement, Chief Giordano is ready to lead our department into a safer, stronger future!

I helped celebrate the newest class of 18 Phoenix Police Officers. While attending the Department's graduation ceremony, I was touched by their dedication and excitement. These men and women have completed months of rigorous training and are ready to serve with integrity. I'm proud of each and every one of them and know they will make a positive difference across Phoenix!

Our newest officers come at a time when we're enhancing safety through technology. The Police Department gets more than 500,000 non-emergency calls annually. When I learned our 911 dispatchers were responsible for handling both emergency and non-emergency calls—and that many residents making non-emergency calls were hanging up due to long wait times—I committed to finding a solution. I'm excited to share that the Police Department has launched a new AI-powered system for Crime Stop, which is our non-emergency line, 602-262-6151. The system speaks up to 36 languages and quickly asks a few questions to direct callers to the right resource. You can always choose to speak with a live dispatcher if you prefer, but for things like noise complaints, parking problems, or other non-urgent matters, this new system will get you connected faster and keep our emergency lines clear for true emergencies.

The results are in for Phoenix's Community Safety Plans and crime is down! Three years ago, the City devoted more resources to areas along the I-17 corridor. We combined technology like license plate readers and gunshot detectors, along with community partnerships, and environmental improvements to tackle crime and improve quality of life—and the results speak for themselves. In District 1's Metro area, shoplifting is down 69%, burglaries are down 53%, and overall crime is down 35%. You can [read the full report here](#).

All my best,

**Ann** Councilwoman, District 1

[Learn more about Vice Mayor O'Brien](#), her priorities and focus for District 1 on the [district's webpage](#).

## City Launches Community Survey

The survey is served up to residents on various websites and social media platforms. Residents can also respond to the survey directly with [this link](#).

We've also created a [survey landing page](#) on Phoenix.gov to answer questions, including the security and privacy of the survey.





## DISTRICT 2 NEWS

Councilmember Jim Waring

[council.district.2@phoenix.gov](mailto:council.district.2@phoenix.gov)

602-262-7445

Twitter: [JimWaring](https://twitter.com/JimWaring)

Facebook: [facebook.com/waringjim](https://facebook.com/waringjim)

### Upcoming City Council Meetings

Next City Council Formal Meeting: SEPT. 3rd & 17th

Next City Council Policy Meeting: SEPT. 9th & 23rd

### Subcommittee Schedule

Public Safety and Justice (PSJ) – 10:00 a.m., first Wednesday of the month  
Economic Development and Housing (EDH) – 10:00 a.m., second Wednesday of the month

Transportation, Infrastructure and Planning (TIP) – 10:00 a.m., third Wednesday of the month

### Interested in serving on Phoenix's Boards and Commissions?

District 1 is seeking community leaders interested in serving as the District's representative for various boards and commissions, such as the Village Planning Committee.

To start the application process, please visit the [Boards and Commissions webpage](#).



District 3 Councilwoman Debra Stark

602-262-7441 [council.district.3@phoenix.gov](mailto:council.district.3@phoenix.gov)

**NEXT D3 COFFEE CHAT will be in October**

### AI-POWERED CALL TRIAGE COMING TO PHOENIX PD NON-EMERGENCY LINE

The Phoenix Police Department is rolling out a new AI-powered call triage system for the department's non-emergency (Crime Stop) phone number. This cutting-edge technology will improve service, reduce wait times, and help ensure that emergency calls receive priority attention.

As of August 13, 2025, when community members call the non-emergency line, they will be greeted by a conversational AI system capable of speaking 36 languages. The languages included are: Arabic, Italian, Russian, Armenian, Japanese, Serbo-Croatian, Bengali, Korean, Sinhala, Cantonese, Laotian, Somali, Croatian, Malay-(Latin), Spanish, English, Mandarin, Tamil, French, Pashto, Telugu, German, Persian, Thai, Greek, Polish, Turkish, Gujarati, Portuguese, Ukrainian, Hebrew, Punjabi, Urdu, Hindi, Romanian, and Vietnamese.

The system will then ask a few simple questions to determine the purpose of the call and will automatically direct the caller to the right resource.

Depending on the situation, the system may transfer callers to Phoenix PD's Online Reporting portal, Silent Witness, Safe School Tips, the Office of Homeless Solutions, Arizona Humane Society, or other City and community resources.

"The goal of the system is to get the citizens the help that they need faster and more efficiently, too," said Phoenix PD Communications Administrator Allie Edwards. "It's also going to free up the call takers to take those emergency and non-emergency calls that they need to triage, and then send to an officer in the field."

For example, if a caller reports a vehicle break-in, the AI system will determine if the report can be completed online. In those cases, the caller will receive a text message link to the online portal. If an officer is needed, the call will be routed directly to a Communications Operator for dispatch entry. By automating routine non-emergency calls, the department can provide faster service to residents while enabling police operators to focus on urgent situations.

Cut sound from Communications Bureau Administrator Allie Edwards can be found at <https://we.tl/t-2eyhwG6NZF>.



### Parents, This One's for You



Every day, an average of 3 people in Maricopa County die of a fentanyl overdose.\*

Here is what you can do today to make a difference:

1. Learn the Facts. Our *Fentanyl Video Forum* covers everything you need to know.



2. Talk About It. Take just 5 minutes and talk with your kids about the dangers of fake pills.
3. Be Ready to Save a Life. Naloxone (Narcan) is the only drug that can reverse an overdose. Keep it on hand. Learn how to use it. Why it matters: Young adults and teens face the greatest risk. Talking with them can make all the difference. One pill can kill, but one conversation can save a life.

[Spread the Word](#)

\*2023 Data for Fatal Fentanyl Overdoses, Maricopa County Public Health Department

### Maricopa County Department of Emergency Management



I recently toured Maricopa County's new Department of Emergency Management (MCDEM) state-of-the-art facility. We witnessed a tabletop exercise - a simulated emergency response scenario where MCDEM officials coordinated with partners from across the County. These trainings are vital to our preparedness,

and build communications and strong partnerships with cities and towns across Maricopa County, so they can be put into action in the event of an actual emergency.

You can follow our Emergency Management Department at these social media channels for emergency updates: <https://www.facebook.com/MaricopaReady> <https://x.com/MaricopaReady>

### District 3

301 W Jefferson, 10th Floor, Phoenix, AZ 85003

602-506-7563

[Email Supervisor Kate Brophy McGee](#)

Page Gonzales, Chief of Staff 602 506 7074

Carissa Cortez, Deputy Chief of Staff 602-506-7349

# INFO OF THE MONTH

Share a tip, recipe, info, or some humor, e-mail it to  
[bmca200@gmail.com](mailto:bmca200@gmail.com)

Hello Phoenix Neighborhood Patrol / Block Watch Member(s).

I obtained your contact email through the Black Mountain Community Alliance e-Bulletins.

The United States Postal Inspection Service (USPIS) is the law enforcement branch of the United States Postal Service and is committed to protecting the nation's mail system from criminal misuse and the theft of U.S. mail.

My name is Jose Melendez, and I work as a Contractor, supporting the Mail Theft Team here in Phoenix. With your neighborhoods constantly coming under threat from mail thieves and criminals, I wanted to reach out to your group of concerned citizens and brave crime fighters, to offer my assistance in any mail-theft-related issues that your teams may encounter.

Although I realize that your Phoenix Police Department (PPD) representatives most likely have already educated your groups about mail theft / identity theft issues, my goal is to simply offer an additional tool to draw upon when providing your communities with up-to-date information regarding mail theft. Our Postal Inspectors work closely with local law enforcement to retrieve stolen mail and to prosecute mail thieves throughout the valley.

I've enclosed a few informative attachments that may help your community members find some valued information and support. In addition, while you're on patrol, I'd also like to ask your members to be on the lookout for bulk, rifled and discarded mail, strewn about the area or hastily thrown away in the trash, behind businesses, residential neighborhoods, and/or alleys. Mail thieves use various tools, pry bars and punch devices to physically break into residential/business mailboxes and cluster boxes. Mail thieves commonly stuff stolen mail into duffle bags and backpacks. They ride around neighborhoods on bicycles, late at night, stealing mail and sometimes meeting up with co-conspirators who may be waiting in nearby vehicles. Your block watch teams may encounter this type of activity or see gatherings where thieves are safely divvying up their ill-gotten gains. Please be SAFE and always be on the lookout for such suspicious activity. As I'm sure you already do, please notify the police immediately of any crimes in progress or suspicious individuals. You can take recovered mail to any post office lobby or provide the recovered mail to the police who will know how to get it to the USPIS. You are welcome to contact me at the email provided, regarding any mail theft activity observed, investigative leads/tips to pass on to U.S. Postal Inspectors or any mail theft victim wishing additional information. I'd be happy to speak to those community members affected by such mail theft/identity theft crimes.

Thank you for your time.


**Jose Melendez | Contractor**  
U.S. Postal Inspection Service – Phoenix Division  
111 W Monroe St | Phoenix, AZ | 85003-1788  
O: (602) 223-3206  
C: (480) 433-3406  
Email: [jamelendez@uspis.gov](mailto:jamelendez@uspis.gov)

**U.S. POSTAL INSPECTION SERVICE**





**GOT CRIME?**

- Robberies & burglaries
- Threats & assaults
- Suspicious mail
- Counterfeit money orders & stamps
- Unpaid postage & tampered meters
- Lost or stolen Arrow keys
- Mail theft & fraud
- False change of address
- Mailbox vandalism
- Drugs in the mail

**Contact Postal Inspectors**[uspis.gov/report](https://uspis.gov/report)  
1-877-876-2455

U.S. Postal Inspectors are federal law enforcement officers with jurisdiction in all criminal matters involving the integrity and security of the U.S. Postal Service and violations of postal-related laws.

**UNITED STATES POSTAL INSPECTION SERVICE**  
[www.uspis.gov](https://www.uspis.gov)




# PROTECTING YOUR MAIL

Postal Inspectors across the country work hard to protect your mail. But with deliveries to more than 100 million addresses, the Postal Inspection Service can't do the job alone.

Here's what you can do to protect your mail from thieves:

- Use the letter slots inside your Post Office for your mail, or hand it to a letter carrier.
- Pick up your mail promptly after delivery. Don't leave it in your mailbox overnight. If you're expecting checks, credit cards, or other negotiable items, ask a trusted friend or neighbor to pick up your mail.
- If you don't receive a check or other valuable mail you're expecting, contact the issuing agency immediately.
- If you change your address, immediately notify your Post Office and anyone with whom you do business via the mail.
- Don't send cash in the mail.
- Tell your Post Office when you'll be out of town, so they can hold your mail until you return.
- Report all suspected mail theft to a Postal Inspector.
- Consider starting a neighborhood watch program. By exchanging work and vacation schedules with trusted friends and neighbors, you can watch each other's mailboxes (as well as homes).
- Consult with your local Postmaster for the most up-to-date regulations on mailboxes, including the availability of locked centralized or curbside mailboxes.
- Sign-up for Informed Delivery at [USPS.com](https://USPS.com). This service provides daily email notifications of incoming mail and packages.



If you see a mail thief at work, or if you believe your mail was stolen, call police immediately, then call Postal Inspectors at **1-877-876-2455**.



## ACCESSIBILITY COMPLIANCE ENFORCEMENT PROGRAM

The Accessibility Compliance Enforcement aide is a volunteer who has committed to serve a minimum of four hours each week to assist the community and the Phoenix Police Department. Volunteers patrol the city of Phoenix, writing disabled parking citations. The mission of the ACE Program is to provide safe and accessible parking spaces for the disabled community through enforcement and education. Directed patrol is accomplished by responding to locations identified through the disabled parking violation hotline, **602-534-SPACE**.

The City of Phoenix has created the Save Our Space Campaign to educate the public about the importance of saving disabled parking spaces for those people who really need them. Recently, the City of Phoenix has more than doubled the fine for illegal use of designated accessible parking spaces. The fine for this violation is \$296/\$565.

The authority granted to the Accessibility Compliance Volunteers is limited to non-law-enforcement functions. ACE volunteers will not engage in any activities that would place them in the role of a sworn law enforcement officer, and/or subject them to unreasonable and unnecessary hazards.

## MOTORIST ASSIST PROGRAM

The Motorist Assist aide is a volunteer who has committed to serve a minimum of four hours each week to assist members of the community and the Phoenix Police Department. Serving as a uniformed civilian, the volunteer assists motorists who have encountered vehicular problems while using city streets. Assistance provided may include, but is not limited to, pushing vehicles; starting vehicles; opening vehicle doors; providing fuel, air, or water; assisting with changing a tire/s; arranging transportation; or other assistance reasonably required to aid the temporarily stranded motorist.

Volunteers also work closely with sworn police personnel and may be called upon to assist at vehicular accident scenes for traffic control or other duties. In addition, the volunteer may be requested to assist at special events. The philosophy of the Motorist Assist Program is service as opposed to enforcement. The authority granted to Motorist Assist aides is limited to non-law-enforcement functions. Motorist assist aides will not engage in any activities that would place them in the role of a sworn law enforcement officer, and/or subject them to unreasonable hazards.

If you would like to join the MAP team of volunteers contact:  
City of Phoenix Police Department  
Community Relations Bureau  
C.O.P.S. Volunteer Coordinator  
desk: 602-262-7218  
fax: 602-534-2346

 [Join Cops](#)

## BMCA ATTENDS & SUPPORTS. . .

Meetings and Events all over Black Mountain Precinct and beyond each month!

### AUGUST 7, 2025

**Black Mountain Community Alliance  
at the BLOCK WATCH GRANT OVERSIGHT  
COMMITTEE MEETING on Webex**



### AUGUST 16, 2025

**Black Mountain Community Alliance  
at the Village Meadows Splish Splash Event  
at Ability 360**







## **BRBA MISSION STATEMENT**

**"We are an alliance of Businesses and Stakeholders for Crime Prevention and Safety along the Bell Road Corridor."**

**AUGUST 19, 2025  
BELL ROAD BUSINESS ALLIANCE  
MEETING at GAMER'S GUILD**



BRBA Chairperson Greg Freeman



BRBA Vice-Chairperson Susan Herber



Cmdr. Christie, CAO Jeremy, new CAO Kelsie



District 3 Nyah



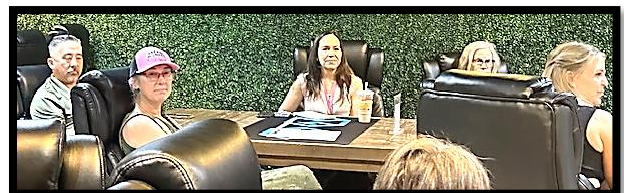
Lt. Ben is leaving us!



Erica



Village Meadows



Cmdr. Christie and CAO Jeremy

**Next Bell Road Business Alliance meeting is on  
Tuesday, September 16<sup>th</sup>  
at **GAMER'S GUILD**, 1818 W. Bell Road**  
For more information contact [bellroadbusinessalliance@gmail.com](mailto:bellroadbusinessalliance@gmail.com)

**The next Thrive Phoenix community clean-up on  
Bell Road is Saturday, September 6<sup>th</sup> from 7 - 9 am**  
For more information visit [Thrivephoenix.org](http://Thrivephoenix.org) or email  
at [info@thrivephoenix.org](mailto:info@thrivephoenix.org)



# AUGUST 27, 2025

## Black Mountain Community Alliance at the PBWAB Meeting hosted by Black Mountain Precinct at the DVCC



PBWAB Jennifer and Sylvia



BMCA Crew



Cmdr. Christine Calderon-Tanguma



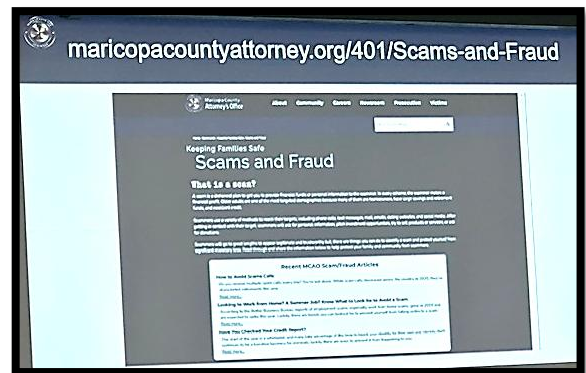
Lt. Ben, CAO Jeffrey & CAO Kelsie    Cmdr. Christie & CAO Kelsie



The BMCA, Candice and Monte presented Lt. Ben with a beautiful Thin Blue Line Glass Art Sculpture.



The BMCA, Deb presented Lt. Ben with the Wooden Thin Blue Line Flag. Lt. Ben will be missed!



Great presentation on Scams and Fraud by Stephen Womack with Maricopa County Attorney's Office.



# City of Phoenix

## NEIGHBORHOOD SERVICES DEPARTMENT

General Information 602-534-4444



### NEIGHBORHOOD SPECIALISTS

District 1 – JOHNNY MENDOZA 602-463-6776  
[Johnny.mendoza@phoenix.gov](mailto:Johnny.mendoza@phoenix.gov)

District 2 – E. MARI HERRERA-DANIELS 602-261-8587  
[e.mari.herrera-daniels@phoenix.gov](mailto:e.mari.herrera-daniels@phoenix.gov)

District 3 – KRISTA ROY  
[krista.roy@phoenix.gov](mailto:krista.roy@phoenix.gov)

### BLIGHT AND ZONING LAWS

**STRUCTURES:** The maintenance of a home is the responsibility of the property owner. Any wood, siding, shingles, roof covering, railings, fences, walls, ceilings, porches, doors, windows, screens, and other exterior parts of any structure on the property must be maintained in weather tight, sound condition and in good repair. The property owner is responsible for making sure there are no doors or windows left open and not secure to the outside. **FOR HELP** call the Preservation Division of the Neighborhood Services Dept. at 602-495-0700 to see if you qualify for a free Grant!

**OUTDOOR STORAGE:** All outside storage that can be seen from the street should be inside sheds or cabinets. Items should not be set in car ports in view of the street. Please use enclosed areas or backyards.

**JUNK, TRASH & DEBRIS:** Junk, trash and debris cannot be left in the yard or car port and must be properly disposed of. This includes junk auto parts, appliances, furniture, building and/or landscaping material, trash such as discarded papers, cardboard, plastics, etc. including tree trimmings and fallen limbs or any other items that appear to have been discarded. The only exception is during the dates you can request four times a year for Bulk Trash pickup.

**PARKING:** Parking is only permitted for passenger cars and motorcycles on residential streets, on driveways or in garages. A driveway or parking area must be constructed with an approved dust free parking surface. The stone must be 1/4 - 3/4 in size with a permanent border holding it in. 1/4 minus size stone is not allowed for parking. There are limits to the amount of front yard area that can be used for parking. Only 50% of the front yard may be converted to driveway or dust free parking.

**GRASS AND WEEDS:** Grass and weeds must not be allowed to grow over 6 inches high due to fire hazard, allowing the weeds to go to seed and spreading throughout the neighborhood and insect infestation.

**ELIMINATE GRAFFITI:** Keeping the neighborhood graffiti free is something we can all do. If there is graffiti on your property, please remove it as soon as possible. The Graffiti Busters Program provides paint, supplies and training to assist groups with eliminating graffiti. The City will also remove the graffiti from private property with written permission from the property owner. Call 602-495-7014.



Neighborhood College is a one-of-a-kind collaboration of workshops and hands-on learning experiences brought to you by multiple city departments. The intent of the program is to provide each participant with knowledge about the city's programs, services and resources; the tools to access those resources; and the skills and ideas with which to build positive, sustainable communities. Everyone is welcome! Regardless of whether you're a seasoned community leader or a new resident just looking to get to know your new home better, Neighborhood College is flexible enough to meet the needs of all Phoenix residents! We hope to see you at one of our many free workshops – and encourage your neighbors to do the same. **To sign up, call us at 602-534-4444. Online registration:** We've partnered with the Parks and Recreation Department to use their online enrollment process. You will be taken to "Parks and Recreation Online" where you will need to sign up for a free account. This is a one-time process that will only take a few moments. You will then be able to use the site in the future to sign up for any additional workshops.

**CHECK THE [www.phoenix.gov](http://www.phoenix.gov) website for info...**



Did you know that NSD operates a Tool Lending Program? The goals of the program are to support homeownership and maintenance while assisting in the revitalization of neighborhoods. The Tool Lending Program currently offers 16 different types of tools available for loan. Tools can be borrowed by neighborhood associations and block watches registered on [Neighborhood Link](http://Neighborhood Link), and recognized non-profit organizations for valid community projects. Learn more about the program at [phoenix.gov/nsd/programs/cleanups-and-tool-lending](http://phoenix.gov/nsd/programs/cleanups-and-tool-lending) or email [ToolLend.nsd@phoenix.gov](mailto:ToolLend.nsd@phoenix.gov) or call 602-534-4444.

## NSD PROGRAMS

### Code Compliance

[Private Property Code Compliance](#)  
[Graffiti](#)  
[Shopping Cart Removal](#)  
[Abandoned and Neglected Private Properties](#)

### Community Engagement

[Get Involved in Your Neighborhood](#)  
[Neighborhood Cleanups and Tool Lending](#)  
[Volunteer](#)  
[Neighborhood College](#)

### Neighborhood Revitalization

[Energy Efficiency Improvements](#)  
[Housing Repairs](#)  
[Lead Removal](#)  
[Multi-Family Rental Property Repairs](#)  
[Infill Housing Development](#)  
[Neighborhood Business Assistance](#)





## BLOCK WATCH IMPROVES THE QUALITY OF LIFE WITHIN NEIGHBORHOODS

Block Watches come in all sizes. They can be a few houses in a cul-de-sac to a whole square mile neighborhood. They help to develop a "sense of community" and strengthen and sustain neighborhoods by bringing residents/neighbors together with a common interest.

Every Block Watch starts with one person and their concern for the safety and well-being of themselves and their families. Their motivation may be to meet or get to know their neighbors to protect the children, to keep property values up by eliminating blight and graffiti, to stop speeding on the streets by installing speed humps to protect the children, to have peace of mind by discouraging barking dogs and loud parties, and to be safe from crimes like burglary, theft, and assault.

We all want to live in a safe and secure environment. Our homes should be safe havens. By rights there should be several layers of protection from the national level to our own neighborhoods. National and state governments provide control of our borders; state and city governments provide police and fire protection, education, and other resources; community member groups provide Phoenix Neighborhood Patrolers and the posting of PNP signs on neighborhood streets; Block Watch provides neighbors watching out for neighbors; and we provide our own home security alarms, lighting, and burglary prevention measures.

## HELP STOP CRIME IN YOUR NEIGHBORHOOD BY STARTING A BLOCK WATCH GROUP ON YOUR STREET TODAY!

*Distribute this announcement to invite people to the Block Watch Meeting:*

### You're Invited to an Important Meeting!

If you are as interested as I am about maintaining and improving the quality of life on our street and in our neighborhood, please attend an important meeting to be held:

DAY \_\_\_\_\_ DATE \_\_\_\_\_ TIME \_\_\_\_\_

LOCATION \_\_\_\_\_

A representative of the Phoenix Police Department will be there to discuss a way we can impact and improve our community. It is called **BLOCK WATCH**, and we will be informed how to combine our efforts to make our homes and our neighborhood a safer place to live.

**Please Plan to Attend and RSVP to:**

NAME \_\_\_\_\_

PHONE \_\_\_\_\_

## BLACK MOUNTAIN PRECINCT Block Watch / PNP LISTINGS

List your Block Watch / PNP, Meeting Dates and Events HERE  
Send your info to the Black Mountain Community Alliance at  
[info@bmcainfo.com](mailto:info@bmcainfo.com) or [bmca200@gmail.com](mailto:bmca200@gmail.com)

### LIST YOUR BLOCK WATCH AND INFO HERE...

**ANTHEM NEIGHBORHOOD WATCH** for info call 509-670-5237 or e-mail Chairman Christine Perry at  
[AnthemNeighborhoodWatch@gmail.com](mailto:AnthemNeighborhoodWatch@gmail.com) or  
[www.OnLineAtAnthem.com/ANW](http://www.OnLineAtAnthem.com/ANW)

**ARROYO GRANDE-ANTHEM BLOCK WATCH** for info call Diane Lee at 623-251-6612

**BELCANTO BLOCK WATCH** [gloriapink12@gmail.com](mailto:gloriapink12@gmail.com)

**CACTUS SWEETWATER BLOCK WATCH** Coleen Hager  
[chagercpa@cox.net](mailto:chagercpa@cox.net), or [essmott@cox.net](mailto:essmott@cox.net)

**CAREFREE MANOR BLOCK WATCH** for info e-mail  
[carefreepnp@gmail.com](mailto:carefreepnp@gmail.com)

**CINNABAR BLOCK WATCH** for info call 623-869-8118 or e-mail  
[budpamdeb@yahoo.com](mailto:budpamdeb@yahoo.com)

**CRYSTAL TERRACE BLOCK WATCH** for info e-mail:  
[crystalterracecommunity@gmail.com](mailto:crystalterracecommunity@gmail.com)

**DEER VALLEY PARK NEIGHBORHOOD BLOCK WATCH ORGANIZATION / PNP (DVPNBWO) MEETINGS** with the BMCA at 6:30 pm on the 2<sup>nd</sup> Wednesday of most months at the DVCC! Check Website for info [www.dvpnbwo.com](http://www.dvpnbwo.com). 623-533-0847 / [dvpnbwo@aol.com](mailto:dvpnbwo@aol.com)

**DESERT WIND BLOCK WATCH** for info e-mail Bill Christian  
[whchristian@msn.com](mailto:whchristian@msn.com)

**HILLCREST EAST BLOCK WATCH** Linda Nixon  
[nixonlinda62@gmail.com](mailto:nixonlinda62@gmail.com)

**INVERNESS COMMUNITY WATCH PARTNERSHIP**  
[community.watch.85023@gmail.com](mailto:community.watch.85023@gmail.com)

**JOHN JACOBS BLOCK WATCH** Meetings are held on the 2<sup>nd</sup> Tuesday of each month from 6:30 – 7:30 pm at the John Jacobs Elementary School cafeteria located at 14421 N. 23<sup>rd</sup> Avenue, Phoenix, AZ 85023. For info contact [johniacobsbw1@outlook.com](mailto:johniacobsbw1@outlook.com) or Fred at 505-514-1439

**MINI MOON II BLOCK WATCH** (in Moon Valley along Interlachen)  
Primary Contact: Myra Ridder [myraridder@cox.net](mailto:myraridder@cox.net) Contact us for meeting info.

**MOON VALLEY GARDENS NEIGHBORHOOD BLOCK WATCH ZOOM** meetings are on the 3<sup>rd</sup> Thursday of February, May, September and November. The other months they are with the BMCA Meetings. [mvge@cox.net](mailto:mvge@cox.net) Candice 602-402-7914

**MONTE CRISTO BLOCK WATCH**  
[LECADDSERVICES@yahoo.com](mailto:LECADDSERVICES@yahoo.com)

**NORTHTOWN COMMUNITY BLOCK WATCH / PNP** FOR UPCOMING MEETINGS & EVENTS e-mail [nkcurtinaz@hotmail.com](mailto:nkcurtinaz@hotmail.com) or call Nora Curtin at 602-689-9696

**PALM LAKES VILLAGE BLOCK WATCH** Meetings held on the first Fridays at 11:00 am at the Club House at 16415 N. 33<sup>rd</sup> Way. For info contact [mmellenbrook@cox.net](mailto:mmellenbrook@cox.net)

**RIDGE RUNNERS II PNP GROUP** Jim Rogers 602-471-2201 co/chair with Phil Carlisle 480-519-3087

**SEVEN PALMS BLOCK WATCH / PNP** Meetings are the 3<sup>rd</sup> Tuesday of every month at 6:30pm in the Clubhouse. Call 602-471-5861 or e-mail [sevenpalmsblockwatchpnp@yahoo.com](mailto:sevenpalmsblockwatchpnp@yahoo.com) for info.

**VILLAGE MEADOWS BLOCK WATCH** meets on the third Thursday of each month at 6:30 pm [www.villagemeadows.org](http://www.villagemeadows.org)

# CRIME TIPS:

## WHEN DISASTER STRIKES, SCAMMERS FOLLOW

From tornadoes and floods to wildfires and hurricanes, [natural disasters](#) often bring out the best in people. Neighbors and strangers come together to lend a hand and offer financial support to those in need.

Unfortunately, these same crises also attract criminals who see others' misfortune as a chance to make a quick buck, with many posing as government officials, utility workers or insurance representatives.

### HOW IT WORKS

Someone claiming to be from the federal, state or local government may call or visit, offering help with grants, building permits or speeding up insurance claims — for an up-front fee.

A utility worker might offer priority reconnection to the power grid — for an up-front fee.

A public insurance adjuster may offer assessments and contractor referrals — for an up-front fee.

### WHAT YOU SHOULD KNOW

In disaster situations, criminals exploit stress and urgency, using fake credentials to steal money. Perpetrators often target older homeowners, assuming they may be more trusting, more likely to have assets or may be [experiencing cognitive decline](#).

Nobody from a government entity or a utility company will charge fees to help you in the aftermath of a disaster.

### WHAT YOU SHOULD DO

Always ask for and verify photo ID from anyone claiming to be with a government agency. A uniform or badge alone is not proof.

Check the licensing and credentials of insurance agents and public adjusters through your state's insurance department before agreeing to anything.

Before agreeing to any work, check your insurance policy to make sure it's covered.

## AVOIDING CUSTOMER SERVICE SCAMS

If you've ever run into a problem with charges or purchases on any of your accounts, you're familiar with reaching out to customer service for support in solving those issues. Customer service is a valuable resource for consumers, and it can be comforting to talk to a real person over the phone about any issues you might be facing.

However, criminals are [impersonating customer support representatives](#) from major companies to steal money and sensitive personal data from their targets.

### HOW IT WORKS

You receive notice of an issue with one of your accounts or services, such as an overdue bill or suspicious charge, along with a link or a phone number to contact customer service for assistance.

You need to connect with a customer service representative about a problem, and you search for the number using your web browser ("Company" customer service, for example).

You have an issue with a company and turn to its social media outlets to complain.

In each scenario, you get to talk to a helpful customer support representative who offers assistance for a fee or by requesting remote access to your device.

### WHAT YOU SHOULD KNOW

Criminals create phony websites and then buy ads in an effort to get their site to the top of customer support searches, impersonating major brands like Amazon, CashApp, Facebook and many others.

Fraud perpetrators will send an urgent and worrisome notice by email, text, regular mail or by phone in an attempt to manipulate recipients into acting quickly by clicking a nefarious link or calling a scam call center.

No legitimate representative will ask you to install an app on your device that allows remote access.

Be wary of requests for sensitive information and payment, especially if payment is in an unusual form, like gift cards, cryptocurrency or wiring funds.

### WHAT YOU SHOULD DO

If a notice is from a company you do business with and have an online account or app access, log in to see if there is a problem rather than using a link or number the notice provides.

To find a company's customer service number, type the company's web address into your browser or find it on a recent paper statement.

If you were defrauded and it involved withdrawing or wiring funds or purchasing gift cards, contact the financial institution or the gift card issuer immediately to see if they can pause all or some of the transaction.

If you were defrauded in a customer support scam, report it to local law enforcement or the FBI's Internet Crime Complaint Center at [IC3.gov](#).

Knowledge gives you power over scams. The [AARP Fraud Watch Network™](#) equips you with reliable, up-to-date insights and connects you to our free fraud helpline so you can better protect yourself and loved ones. We also advocate at the state, federal and local levels to enact policy changes that protect consumers and enforce laws.

### And one more thing...

AARP Fraud Watch Network™ offers free [emotional support sessions](#) for people affected by fraud. Trained peer facilitators conduct hour-long small group online sessions. Experiencing fraud can be devastating, but it doesn't have to define you.

[Learn more](#)



## FIRE PREVENTION PUBLIC INFORMATION



### Fire Department's New Fire Data Link Map

This new online data map shows all the emergency incidents dispatched in the Phoenix Fire Department service area, which is the City of Phoenix, Town of Paradise Valley and Laveen.

The map has a 30-day rolling window and has filters for the Neighborhood and Council District. Incident locations are displayed based on their Category and all incidents are geocoded down to the street level, so that there should not be any incidents shown on someone's home. [Launch the Map.](#)

Department Data



Active Incidents

Incident History

## Valley Watch



Brought to you by Phoenix Fire's good friends at Bonneville Broadcasting, **Valley Watch** airs every Sunday at 5:15 AM on KTAR News 92.3 FM. The radio show is dedicated to sharing news and stories involving

public safety and other related information from the City of Phoenix. Valley Watch is hosted by the Phoenix Fire Department's Deputy Communications Director, Ali Pardi. Dedicated to both proactive and reactive messaging, Ali has a background in broadcast journalism. Prior to joining the Phoenix Fire Department, she was formerly known as Ali Vetnar from KTAR News 92.3 FM.

**Contact Fire Prevention 602-262-6771**

[pfd.prevention@phoenix.gov](mailto:pfd.prevention@phoenix.gov)

**Sign-up for Fire Prevention News & Information**

*Find It Fast*

**Arizona Task Force 1 (AZ-TF1)**

**Baby Shots / Vaccinations Program**

**Community Assistance Program Survey Summary 2022**

**Fire Station Map**

**Info For Life (Español)**

**Office of Homeland Security & Emergency Management**

**Phoenix Fire Foundation**

## Community Outreach



### FIRE DEPARTMENT EVENT REQUEST

Did you ever wonder how you might be able to get a fire truck at your event? Not all events can be attended, fire trucks attend on-duty and may have to leave suddenly. Please allow 4 weeks in advance for scheduling.

[Submit an event request here.](#)

### SCHEDULE A FIRE COMMUNITY ROOM

Did you know you can reserve a picnic area or ball field with [City Of Phoenix Parks](#) for your personal use? To request the use of a fire station community room for a community related event contact Debbie Keating via email: [debbie.keating@phoenix.gov](mailto:debbie.keating@phoenix.gov)

## THE CITY OF PHOENIX CITYWIDE LOCKBOX PROGRAM



This program allows firefighters to gain entry to your home in case of emergency without causing any damage to your residence. This is done by utilizing a key that you provide in a secure lockbox attached to your entryway. This program not only provides free lockboxes to those vulnerable Phoenix residents, it also allows those who already have their own

lockbox in place to register their lockbox code with the fire department.

Free lockboxes are donated by the Phoenix Area Association of Realtors and are distributed on a first come, first served basis to vulnerable Phoenix residents who are 55+, have special needs or mobility issues.

Your information and the code to the lockbox is provided only to firefighters in the event there is an emergency call to your home. You will need to provide the appropriate key or keys to put in the lockbox at the time of the delivery.

If you have any questions about the City of Phoenix Lockbox Program or would like to be removed from the program, please email [pfd.lockbox@phoenix.gov](mailto:pfd.lockbox@phoenix.gov).

[Lockbox Request Form](#)





## MANDATORY REPORTING

Do you work closely with children? You are a "Mandatory Reporter" under Arizona Law.\* *That means if a child tells you about abuse, sexual abuse, or neglect, you are required to call a law enforcement (police) agency, the Arizona Department of Child Safety (DCS) or a Tribal police or social services agency.* Parents are mandatory reporters. So are teachers, school janitors, and medical practitioners. Read the list below – there is a good chance YOU are on it. Here's Maricopa County Attorney Rachel Mitchell on mandatory reporting and why you must to do it exactly the right way:



Who is a Mandated Reporter?

- School Personnel (even if the victim does not attend the same school)
- Medical Professionals
- Religious Leaders
- Law Enforcement
- Parent, Stepparent, Guardian
- Any other person who is responsible for the care of the minor

As a mandated reporter, you must:

- Report directly to Law Enforcement or DCS
- Report must be made immediately
- Mentioning it to your boss is not enough
- It is not up to the child's parents
- Failure to report is a crime

Resources

- Arizona Laws:
  - [A.R.S. § 13-3620 - Duty to report abuse, physical injury, neglect and...](#)
  - [A.R.S. § 15-514 - Immoral or unprofessional conduct; duty to report; immunity; definition](#)
- [Multidisciplinary Protocol for the Investigation of Child Abuse - Revised March 2016 \(PDF\)](#)
- Arizona Department of Child Safety (DCS):
  - Statewide Toll-free Child Abuse Hotline: 1-888-767-2445
  - TDD and secondary line: 1-800-SOS-CHILD (1-888-530-1831)
- [List of law enforcement agencies in Maricopa County.](#)

## 2025 Citizens Academy



[Register Here](#)

## STRENGTHENING COMMUNITIES

The commitment of the Maricopa County Attorney's Office is to help provide a safe and well-governed community that extends far beyond the courtroom. We use our talent and experience to help people and businesses throughout Maricopa County improve their neighborhoods and quality of life.

1. [Adoptions](#)  
Learn how the Maricopa County Attorney's Office handles uncontested adoptions.
2. [Advisory Boards](#)  
The Maricopa County Attorney values input from community and business leaders. Learn more here.
3. [Community Education](#)  
The Maricopa County Attorney's Office provides experts to speak to students, civic organizations, business groups and parents on a wide range of criminal justice issues.
4. [Community Programs](#)  
The Maricopa County Attorney's Office is actively involved in a number of outreach efforts to protect and strengthen local communities.
5. [Organized Retail Crime \(ORC\)](#)
6. [Events Calendar](#)  
View the events calendar for the Maricopa County Attorney community programs.
7. [K9 Victim Support Program](#)  
Learn more about the K9 Victim Support Program, whose service dogs provide calming, comforting support for these victims throughout the often-stressful criminal justice process.
8. [Monthly Newsletters](#)  
Each month, our newsletter will include brief, useful updates on the projects, programs and developments that are helping the people of Maricopa County live safer lives.
9. [RICO Community Grants](#)  
The Maricopa County Attorney's Office funds community programs using funds recovered from criminals or criminal activity under the Racketeering Influenced and Corrupt Organizations Act (RICO) by our Asset Recovery Bureau.

### MCAO Community Outreach

## Public Records Requests

The Maricopa County Attorney's Office has records related to many felony and misdemeanor criminal matters within the County. Please read below for more information on our public records process and other local resources for related records.

### How Do I Make a Public Records Request?

You may...

- Submit an [online Public Records Request](#).
- [Email the Public Records team](#) detailing your request.
- Fax your request to: [602-594-7171](#)
- Call [602-506-1974](#) to speak with a member of the Public Records team.
- Mail us a written request or drop off a written request at:  
Maricopa County Attorney's Office  
Custodian of Records  
[225 West Madison Street, 1<sup>st</sup> Floor](#)  
[Phoenix, AZ 85003](#)  
\*Drop off can only be done during office hours: 8 a.m. - 5 p.m., Monday - Friday. Closed on most major holidays.

### FREE PRESENTATIONS FOR YOUR MEETINGS BY MCAO

[Download our informational Community Education card to share with others.](#)  
**Schedule a FREE educational presentation for your business or organization!**

#### Community Education

A free service to Maricopa County residents, the MCAO Community Education provides informative sessions presented by deputy county attorneys, paralegals, and staff members on a range of criminal justice issues. Presentation topics include:

- Fraud, Scams & Identity Theft
- Online Safety
- Neighborhood Safety & Residential Burglary Prevention
- Online Safety
- Substance Abuse Prevention
- Healthy Habits and Safety for Kids
- Bullying Prevention

**To request a speaker, simply fill out the [Community Education Presentation Request Form](#)**



Greetings everyone,

I'm writing to share a new tool developed by our department that may support your efforts in advocating for the health of our community. The Maricopa County Department of Public Health fatal overdose data dashboard is now live and available for public use.

This dashboard highlights overdose trends from 2019 through 2023, with preliminary data available for 2024. The purpose is to guide the allocation of overdose prevention and harm reduction resources by identifying the populations most at risk of fatal overdose.

One of the most concerning trends in the data shows that during these five years, the fatal overdose rate among American Indian and Alaska native people increased by 257%. While these numbers are difficult to discern, I want to acknowledge the strength and resilience within our communities, particularly the role of connection, culture, and kinship as protective factors. These strengths continue to guide our response.

I'm here as a resource to answer any questions, explore collaboration, or connect you with others within our department working in this space.

If you'd like to view the dashboard, you can access it here: <https://www.maricopa.gov/6205/overdose-data>

Thank you for all you do to protect and uplift our people. Please don't hesitate to reach out.

Very best,

Ryan Martin, mph (*diné*)  
Native American community engagement specialist  
Public health  
Health outreach, partnerships, & equity (hope)  
4041 N Central Ave., phoenix, Arizona 85012  
O: (480) 673-7755  
E: [ryan.martin@maricopa.gov](mailto:ryan.martin@maricopa.gov)

## ANNUAL FIRE BAN IMPLEMENTED

**MAY 1 – SEPT. 30**

The fire ban prohibits:

- campfires,
- fire pits,
- charcoal grills, and
- smoking (except within enclosed vehicles and campers).

However, using gas/propane grills in designated areas such as semi-developed and developed camping sites is still acceptable.

ANY type of campfire along the shoreline at Lake Pleasant Regional Park is prohibited.

**MARICOPA COUNTY**  
PARKS & RECREATION

Additional details are available at:  
[www.maricopa.gov/parks](http://www.maricopa.gov/parks)



Maricopa County is undergoing an update to the County's Comprehensive Plan looking 10-20 years into the future.

**Complete this NEW SURVEY immediately to help align the plan's goals and policies with community preferences.**

This is your chance to influence the future of Maricopa County.

[Take the Round 2 Survey](#)

To learn more, visit  
[www.Framework2040.com](http://www.Framework2040.com)

[View All Adoptable Pets](#)

**Know What to Do if Your Dog Gets Lost?**  
**1 in 3 pets will go missing in their lifetime**  
[Report Lost Pet](#)



## SIGN UP FOR THREE SPECIAL ADOPT-A-HIGHWAY VOLUNTEER EVENTS

*Opportunities start with National Clean-up Day on Saturday, Sept. 20*

PHOENIX – The Arizona Department of Transportation's Adopt-a-Highway program has three special opportunities, including [National CleanUp Day](#) in September, for you to help make roadsides sparkle.

Whether you'd like to volunteer on your own or with friends, please visit [azdot.gov/adopt-a-highway/events](https://azdot.gov/adopt-a-highway/events) to register for events that start with National CleanUp Day on Saturday, Sept. 20. In addition to encouraging current Adopt-a-Highway volunteers to take part in National CleanUp Day, we'll provide one-day permits to clean up designated highway stretches so everyone can join in.



Can't make National CleanUp Day? We're also encouraging Adopt-a-Highway cleanups and welcoming one-day participation on Groundhog Day (Monday, Feb. 2) and Earth Day (Wednesday, April 22).

ADOT is organizing group cleanups in the Phoenix area on all three of these days. So feel free to sign up for those if the spirit moves you.

Volunteers must be at least 12 years old, and those under 18 must be accompanied by a parent or guardian. For students, these volunteer opportunities can be a chance to earn required service credits.

ADOT Adopt-a-Highway volunteers make a big difference throughout the year. In 2024, nearly 900 volunteer groups with nearly 8,000 volunteers removed 10,400 bags of litter along state highways. Civic-minded individuals, families, religious groups and others receive two-year permits to clean up roadside litter on highway segments, usually a mile in each direction and largely in rural areas, that are deemed safe for volunteers.

If you're interested in adopting, we'll do our best to find a mile in your area. Volunteers commit to a two-year permit and receive recognition signs installed at each end of the adopted mile.

For more information on these special events and on joining Adopt-a-Highway, please visit [azdot.gov/adoptahighway](https://azdot.gov/adoptahighway).

## ARIZONA HIGHWAYS



### From the September Issue

Northern Arizona is the place to be in September. Here's some of what this issue offers:

- [Our Photographers Really Click](#): Amazing images of some of our favorite places in Arizona's top half.
- [Our Land of Colorful Rocks](#): A geologist explains the remarkable natural history of the Colorado Plateau.
- [As Different as Night and Day](#): Why one Arizona tribe's land has become the world's first "dark sky nation."

[VISIT OUR SHOP SITE](#) | [SUBSCRIBE](#)

Newsletter: September 2025



You can subscribe to episodes of On the Road with ADOT through [Apple Podcasts](#) and [Spotify](#). You also can find episodes at [azdot.gov/Podcast](https://azdot.gov/Podcast) and featured in [ADOT Blog posts](#).

### Explore Arizona

- [Lodging](#): Modern amenities and Old West history come together at Prescott's Grand Highland Hotel.
- [Local Favorite](#): FreeForm Coffee Roasters, in Sedona, specializes in small-batch beans from around the world.
- [Around Arizona](#): The Flagstaff area is home to the country's first forest research experiment station.
- [Drive](#): Head out to Eastern Arizona for a scenic, shady drive along Upper Eagle Creek Road.
- [Hike](#): The road to the Kinder Crossing Trail is challenging, but this lovely hike is well worth the effort.

### Photography

- [Photo Editor Forum](#): Joel Hazelton talks about how he drove all night to get a sunrise shot in the Kofa Mountains.
- [Photo Contest](#): There's still time to submit your images for our wildlife photo contest. Upload your shots today!
- [Photo of the Day](#): A new photo is posted daily! Share your images, and one of them just might pop up on our website.





### Juniper Branch Phoenix Public Library 1825 W. Union Hills Dr.

Cassandra Hamilton, Asst. Branch Mgr. Adult Services Librarian  
Phoenix Public Library Juniper Branch 602-534-2348

Phoenix Public Library Juniper Branch, 1825 W. Union Hills Dr.  
[phoenixpubliclibrary.org](http://phoenixpubliclibrary.org)

Please check the Calendar at [phoenixpubliclibrary.org](http://phoenixpubliclibrary.org) for additional program details. Storytime limited, tickets available 30 minutes before programs.

**Closed Monday Sept 1, Labor Day**

#### Children

Babytime—Tuesdays, 9:30 am & 10:30 am

Toddler time—Wednesdays, 9:30 am

Tools for School—Wednesdays, 10:30 am

Music & Movement—Thursdays, 9:30 am & 10:30 am

Family Storytime—Saturdays, 10:30 am

Kids Create—Thursdays, 4:00 pm-5:00 pm

Brick Builders—Fridays, 3:30 pm – 4:30 pm

#### Teens

Rock the Tabletop: D&D and Beyond—1st and 3rd Tuesdays,  
September 2 & 15, 3:30 pm – 5:30 pm

#### Adults

Adult Sign Language, 1st and 3rd Wednesday, starting  
September 3 & 17 —**REGISTRATION REQUIRED**

Saturday Book Club, 1st Saturday, September 6, 1-2:30 pm

Juniper Book Discussion Group—Wednesday,  
2nd Wednesday, September 10, 1:30 pm -- 3:00 pm

Medicare Review: How Do You Know What To Do?—  
Wednesday, September 10, 4:30 pm - 5:30 pm—**REGISTRATION REQUIRED**

Crafternoon—Saturday, September 20, 1:00 pm – 4:00 pm

### The Amazing Library Card



Know someone who needs a Phoenix Public Library card? Help them get one! A Phoenix Public Library card is an all-access pass to complimentary resources to promote learning and literacy at every age.

Access a wide spectrum of informative and entertaining films, listen to music, check out physical and virtual materials, or

learn a language with the help of Phoenix Public Library's eResources.

[Learn how to get every member of your family their very own Phoenix Public Library card](#)



**DEER VALLEY PARK**  
2001 W. Wahalla Lane, Phoenix, AZ 85027

**SAVE THE DATE!!!**

**OCTOBER 18, 2025**

**BMCA, DVPNBWO, MVGBW, DVCC  
FALL-O-WEEN / G.A.I.N. EVENT**

6 – 9 pm in Deer Valley Park



**CRAFTS,  
PUMPKIN PATCH,  
CARNIVAL GAMES,  
FOOD TRUCKS,  
INFLATABLES, PRIZES  
& GIVE-A-WAYS,  
COMMUNITY BOOTHS,  
FREE BIKE HELMETS,  
DJ & MUSIC,  
BALLOON ARTIST,  
FACE PAINTER, HAYBALE MAZE, HAUNTED HOUSE,  
HAUNTED TRAIN RIDE, TRUNK OR TREAT, AND A  
COSTUME CONTEST!!**

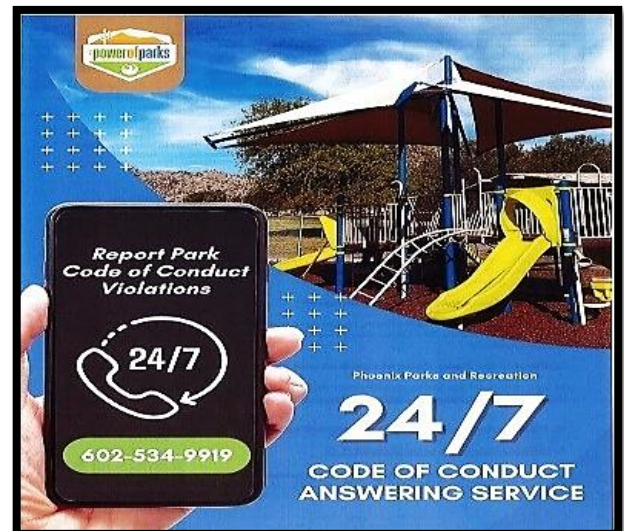
For DVP information, contact Deer Valley Community Center

DIRECTOR Noreena M. Ortega Office: 602.495.3734

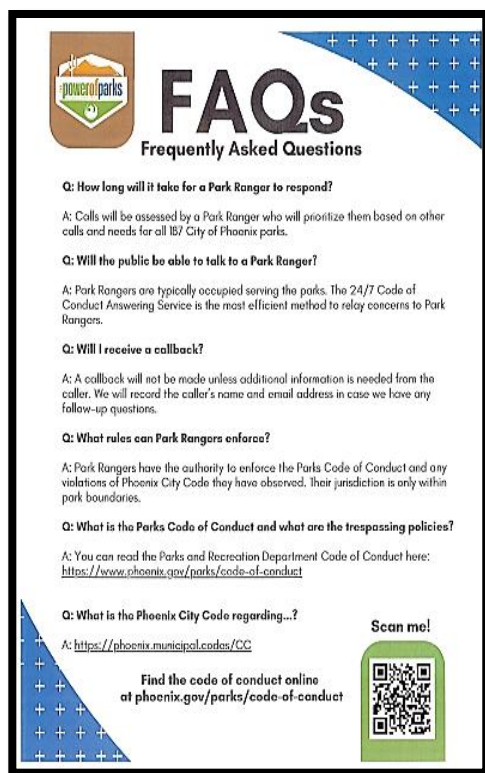
Email: [noreena.ortega@phoenix.gov](mailto:noreena.ortega@phoenix.gov)

### NORTH PHOENIX PARK RANGERS!

For information call the North Mountain Preserve Park Ranger  
Office at 602-262-7901



**602-534-9919**



Ability360 is now at Telephone Pioneer Park daily!

<https://ability360.org/sports/tpp/> [ability360.org](https://ability360.org)

## YARD SIGN PILOT PROGRAM



The Yard Sign Pilot Program aims to influence safer driver behavior on neighborhood streets where children and other pedestrians are likely to be walking, jogging or bicycling. Residents and businesses are encouraged to plant a free sign on their property.

You can pick up your sign in person at any one of five designated Parks and Recreation Department community centers:

- Goelet A.C. Beuf - 3435 W. Pinnacle Peak Rd.
- Maryvale - 4420 N. 51st Ave.
- Longview - 4040 N. 14th St.
- Pecos - 17010 S. 48th St.
- Cesar Chavez - 7858 S. 35th Ave.
- Residents can also pick up a sign in person at Phoenix City Hall, 200 W. Washington St, 5<sup>th</sup> Floor.

The signs are free to the public and include a yard stake. Funding for the signs comes from money the Mayor and Council specifically set aside for road safety education and infrastructure improvements.

# 988 988 988

People experiencing a mental health crisis have a new way to reach out for help in the U.S.

They can simply call or text the numbers 9-8-8.

Modeled after 911, the new three-digit [988 Suicide & Crisis Lifeline](#) is designed to be a memorable and quick number that connects people who are suicidal or in any other mental health crisis to a trained mental health professional.

"If you are willing to turn to someone in your moment of crisis, 988 will be there," said Xavier Becerra, the secretary of the federal Department of Health and Human Services, at a recent press briefing. "988 won't be a busy signal, and 988 won't put you on hold. You will get help."

The primary goal of the new number is to make it easier for people to call for help. Lawmakers and mental health advocates also see this launch as an opportunity to transform the mental health care system and make care easily accessible everywhere in the United States. The Biden administration has invested more than \$400 million in beefing up crisis centers and other mental health services to support the 988 system.

### Suicide Warning Signs

These signs may mean someone is at risk for suicide. Risk is greater if a behavior is new or has increased and if it seems related to a painful event, loss, or change.

♦ Talking about wanting to die or to kill oneself.	♦ Increasing the use of alcohol or drugs.
♦ Looking for a way to kill oneself, such as searching online or buying a gun.	♦ Acting anxious or agitated; behaving recklessly.
♦ Talking about feeling hopeless or having no reason to live.	♦ Sleeping too little or too much.
♦ Talking about feeling trapped or in unbearable pain.	♦ Withdrawing or feeling isolated.
♦ Talking about being a burden to others.	♦ Showing rage or talking about seeking revenge.
	♦ Displaying extreme mood swings.

**Suicide Is Preventable.**  
**Call the Lifeline at 1-800-273-TALK (8255).**  
**With Help Comes Hope**

**Crisis Response NETWORK**

*Inspiring Hope*

The **CRISIS LINE** is available 24/7/365 to anyone experiencing a mental health crisis.  
*In an emergency, always call 911.*

<p><b>CENTRAL ARIZONA CRISIS LINE</b> <b>602.222.9444</b> TOLL FREE: 800.631.1314 TTY/TDD: 800.327.9254</p>	<p><b>WARM LINE (Peer-to-Peer)</b> <b>602.347.1100</b> <b>CrisisNetwork.org</b></p>
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## DOMESTIC VIOLENCE

### 24 – HOUR HOTLINES

**FOR LOCAL SHELTER CALL:**  
**602-263-8900 OR 1-800-799-7739**

Autumn House, Chrysalis, DeColores, Faith House, My Sister's Place, New Life Shelter, Sojourner Center

**NATIONAL HOTLINE: 1-800-799-SAFE (7233)**  
**LEGAL ADVOCACY HOTLINE: 602-279-2900**  
**OLDER ADULTS: 602-264-HELP (4357)**



## PLEASE DONATE TO STARFISH PLACE!



### WHAT WE NEED!

Peanut Butter, Jelly, Mustard, Mayo, Ketchup, Pancake Syrup, Pasta and Sauce, Meal Sides in a box: Mashed Potatoes, etc., Seasonings, Olive Oil, Cooking Oil, Pancake and Waffle Mix, Kid's Cereal, Granola/Protein Bars, Juice Packs, Apple Sauce, Graham Crackers, Fruit Snacks, Fruit Cups, Mac & Cheese, Canned Tuna and Chicken, Ramen Soup, Snack size Chips for lunches, Honey, Olives, Pickles, Dried Fruit, Trail Mix, Herbal Teas.

### FOR MORE INFORMATION CONTACT:

Stefanie Calens at [stefanie.calens@asu.edu](mailto:stefanie.calens@asu.edu) 623-570-4339



### Office of Homeless Solutions

The Office of Homeless Solutions (OHS) provides support for people experiencing homelessness and is committed to ending homelessness through a comprehensive, regional approach to shelter and heat relief, outreach, supportive and behavioral health services, homelessness prevention, and supportive housing. This monthly report does not encompass the totality of the City's efforts to address homelessness but rather provides a review of the key highlights from the preceding month and an update on major upcoming projects.

[View the latest report.](#)

[View the Phoenix Homeless Solutions Data Dashboard.](#)



### DON'T GIVE TO INDIVIDUALS, GIVE TO SHELTERS



To end panhandling, we must end directly giving to people panhandling. Phoenix is full of compassionate and charitable citizens. They want to help those in need. However, giving money to people panhandling doesn't fix problems. In order to truly help those in need, stop giving money to panhandlers and instead, support organizations and services that provide long-lasting care. – Central Arizona Shelter Services – Andre House – Salvation Army – St. Joseph The

Worker – UOMOM New Day Centers – The Phoenix Rescue Mission – St. Mary's Food Bank. For more organizations and information that can provide housing, or other services, please visit the Homeless Shelter Directory at:

<https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Phoenix&state=AZ>  
[www.givesmartaz.org](http://www.givesmartaz.org)

## REAL CHANGE... NOT SPARE CHANGE

When you give money to a person on the street, you don't know if they are buying a sandwich or feeding an addiction. Your spare change may actually be hurting the person by enabling them to delay seeking help.

### TIPS FOR HANDLING PANHANDLERS

DON'T GIVE MONEY TO PANHANDLERS!!

ACKNOWLEDGE A PANHANDLER WITH A NOD AND ANSWER TO THE REQUEST FOR MONEY BY SAYING **NO**.

DON'T ENTER INTO A DISCUSSION WITH PANHANDLERS WHO TRY TO PERSUADE YOU TO GIVE THEM MONEY.

WALK AWAY WITH CONFIDENCE, THE STREETS OF PHOENIX BELONG TO ALL OF US.

PLEASE CALL THE POLICE IF YOU FEEL THREATENED OR HARASSED.

GIVE THIS CARD TO PEOPLE WHO REALLY SEEM TO WANT INFORMATION.

DON'T BE FOOLED, FOOD, SHELTER, AND OTHER ASSISTANCE IS AVAILABLE.

Please give to the charity of your choice. Help the homeless by donating to organizations that provide services and help individuals get back on their feet.

## GIVE WHERE IT COUNTS!

## HELP IS AVAILABLE

2-1-1 Arizona

Call 2-1-1 [www.211Arizona.org](http://www.211Arizona.org)

PHOENIX C.A.R.E.S.

602-262-6251 [www.phoenix.gov/phxcare](http://www.phoenix.gov/phxcare)

CASS Central Arizona Shelter Services 602-256-6945

FAMILIES, please call: 602.595.8700

SINGLE ADULTS WITHOUT CHILDREN, call: 602.229.5155  
206 S. 12th Ave, Phoenix, AZ 85007 (Mon-Fri, 8-4p)

PHOENIX RESCUE MISSION

602-346-3361

338 N. 15th Ave. 85007 or 1801 S. 35th Ave. 85009

COMMUNITY BRIDGES

877-931-9142

PATH OUTREACH TEAM

Street outreach services to individuals showing signs of mental illness. 24-hour hotline: 844-691-5948

BRIAN GARCIA WELCOME CENTER

Shelter, Clothing, Food, Medical help  
602-229-5155 206 S. 12th Ave. 85007

HEALTHY GIVING COUNCIL

[www.givesmartaz.org](http://www.givesmartaz.org)

Funded by the Phoenix Block Watch Grant Program

BLACK MOUNTAIN COMMUNITY ALLIANCE

[www.bmcainfo.com](http://www.bmcainfo.com)

***This two-sided card will be available at our  
Black Mountain Community Alliance  
Meetings!***

## JOIN BLACK MOUNTAIN COMMUNITY ALLIANCE ON FACEBOOK!



WHERE WE SHARE INFORMATION!



As we all know, graffiti is a form of blight that may decrease property values in neighborhoods and attract other forms of criminal activity if it is not promptly removed. We encourage residents to be aware of their surroundings and report any graffiti they notice or observe in progress.

To report graffiti, residents can use any of these three methods:

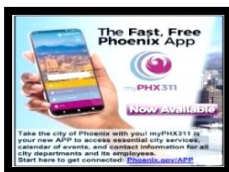
- Go online to [phoenix.gov/myphx311](http://phoenix.gov/myphx311) or the app [myPHX311](http://myPHX311).
- Email [blight@phoenix.gov](mailto:blight@phoenix.gov).
- Or call 602-534-4444.

**If you see graffiti in progress, please dial 911.**

Not only do we encourage neighborhoods to take an active role in reporting graffiti, but we challenge them to learn how to remove graffiti and be a partner in combating it. If you and your neighbors are interested in learning how to remove graffiti in your neighborhood, please contact [Betsy.Cable@phoenix.gov](mailto:Betsy.Cable@phoenix.gov). We can coordinate a free class for your neighborhood group.

Did you know that Neighborhood Services' Graffiti Busters work seven days a week removing graffiti all over the city?

**Download Phoenix's mobile app now!**



In addition to launching this new mobile app, the city of Phoenix has recently upgraded the "At Your Service" web portal (now [Phoenix.gov/myPHX311](http://Phoenix.gov/myPHX311)). Now you are in full control of getting help with a wide range of services including:

- Requesting water / trash services
- Viewing / paying city services bill
- Reporting issues in the community (streetlights, potholes, water main breaks, etc.)
- Accessing city calendars and public meetings.

## BMCA AND BLACK MOUNTAIN PRECINCT COMMUNITY BUSINESS PARTNERSHIPS

A SPECIAL THANK YOU TO **STARBUCKS**



**FOR DONATING COFFEE AT OUR MONTHLY BMCA / BLK MTN PRECINCT COMMUNITY MEETINGS!**



LET US HELP PROTECT WHAT MATTERS MOST  
**SCHEDULE YOUR LIVE DEMO TODAY!**



PROTECTING PEOPLE AND PROPERTY BY MAKING YOUR EXISTING WINDOWS BULLET AND IMPACT RESISTANT!



SAFE HAVEN DEFENSE LAMINATES ARE INDEPENDENTLY LAB TESTED AND INSTALLED WITH OUR PROPRIETARY APPLICATION PROCESS.

OUR LAMINATE IS APPLIED ONSITE TO EXISTING WINDOWS IN YOUR BUILDING WITH NO DISRUPTION DUE TO OUR FLEXIBLE INSTALLATION HOURS, TAILORED TO YOUR SPECIFIC NEEDS.

EMAIL - [BEAU.ROBINS@SAFEHAVENDEFENSE.COM](mailto:BEAU.ROBINS@SAFEHAVENDEFENSE.COM)



# BMCA RESOURCE LIST



[www.bmcainfo.com](http://www.bmcainfo.com)

## ARIZONA ANGEL INITIATIVE

Help with substance abuse

[www.substanceabuse.az.gov/angelinitiative](http://www.substanceabuse.az.gov/angelinitiative)

**ARIZONA 211** Get connected/Get answers  
JUST DIAL 211 or 877-211-8661

[www.211arizona.org](http://www.211arizona.org)

## BLIGHT BUSTERS

Join the Blight Buster Program!

[www.phoenix.gov/nsd/programs/blight](http://www.phoenix.gov/nsd/programs/blight)

## CARING CIRCLES

Volunteer to help neighbors in need

[www.aaaphx.org](http://www.aaaphx.org)

## COMMUNITY CANOPY GRANT PROGRAM

Residents can check their [eligibility requirements](#) and apply [here](#).

## DOMESTIC VIOLENCE 24/7 HOTLINES

FOR LOCAL SHELTER CALL: 602-263-8900

OLDER ADULTS: 602-264-HELP (4357)

## FAMILY SERVICES CENTERS

Social services for low-income households

[www.phoenix.gov/humanservices/programs/emergency](http://www.phoenix.gov/humanservices/programs/emergency)

## FOLLOW POLICE CALLS ONLINE

See what's going on in your neighborhood

[www.radioreference.com](http://www.radioreference.com)

## HEADS UP!

TO KEEP PHOENIX ROADS SAFE!

[www.phoenix.gov/HeadsUp](http://www.phoenix.gov/HeadsUp)

## HOMELESS SHELTER DIRECTORY

<https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Phoenix&state=AZ>

## IDENTITY THEFT / FEDERAL TRADE COMM.

Recovery and information

[www.IdentityTheft.gov](http://www.IdentityTheft.gov)

## KEEP KIDS ALIVE DRIVE 25

Post signs and stickers to slow traffic

[www.KeepKidsAliveDrive25.org](http://www.KeepKidsAliveDrive25.org)

## LIVE ANOTHER DAY

Mental health and substance use resources

[www.liveanotherday.org](http://www.liveanotherday.org)

## MY COMMUNITY MAP

Neighborhood map and information

<https://phoenix.maps.arcgis.com/apps/webappviewer/index.html?id=13428321a9f84e95a634be1beab5fe96>

## NARCOTICS ANONYMOUS

24/7 Helpline 1-844-991-2962 Since 1953

[www.Arizona-na.org](http://www.Arizona-na.org)

## NEIGHBORHOOD CRIME STATS

[www.communitycrimemap.com](http://www.communitycrimemap.com)

or check out: [www.spotcrime.com](http://www.spotcrime.com)

## PHOENIX C.A.R.E.S.

Help the homeless! 602-262-6251

[www.phoenix.gov/phxcare](http://www.phoenix.gov/phxcare)

## PHOENIX POLICE DEPARTMENT SMART NOTIFICATION PROGRAM

You can sign up and learn more about this program by clicking [here](#).

## SENIOR LOCK BOXES Citywide

In partnership with Phoenix Fire

[Lockbox Request Form](#)

## SEX OFFENDER NOTIFICATION

In and around your neighborhood

[www.azdps.gov/services/public/sex-offender](http://www.azdps.gov/services/public/sex-offender)

[www.offenderwatch.com](http://www.offenderwatch.com)

[www.missingkids.org](http://www.missingkids.org) [www.nsopw.gov](http://www.nsopw.gov)

## VIRTUAL BLOCK WATCH

Sign up now!

[Police Virtual Block Watch](#)

[www.phoenix.gov](http://www.phoenix.gov)

## WATCH YOUR CAR PROGRAM

ARIZONA AUTO THEFT AUTHORITY

[www.AZWatchYourCar.com](http://www.AZWatchYourCar.com)

## WRIC WASHINGTON School District

FAMILY RESOURCE INFORMATION CENTER

[www.wesdschools.org/wric](http://www.wesdschools.org/wric)



# BMCA MEETING and EVENT CALENDAR

## SEPTEMBER 2025

**Wednesday, SEP. 3<sup>rd</sup> T-BIRD BUSINESS ALLIANCE MTG.**  
10:00 am at Home Depot at Thunderbird Rd & I-17

**Wednesday, SEP. 3<sup>rd</sup> BMCA BOARD MEETING**  
6:30 pm at the DVCC Conference Room

**Thursday, SEP. 4<sup>th</sup> NBWGP Oversight Committee Mtg.**  
6:00 pm – e-mail [george.martin@phoenix.gov](mailto:george.martin@phoenix.gov) for link info

**Saturday, SEP. 6<sup>th</sup> WEAR BLUE TO SUPPORT OUR PD!**

**Saturday, SEP. 6<sup>th</sup> THRIVE BELL ROAD CLEAN-UP**  
7 - 9 am Meet at 1512 W. Bell Road

**NO SEPTEMBER FIRST FRIDAY PNP PATROL – Summer Break**

**Wednesday, SEP. 10<sup>th</sup>**  
**BMCA / BLK MTN PRECINCT COMMUNITY MEETING**  
6:30 pm at the DVCC, MCAO on PROSECUTIONS

**Tuesday, SEP. 16<sup>th</sup> BELL RD BUSINESS ALLIANCE MTG.**  
11:00 am at Gamer's Guild

**Saturday, SEP. 17<sup>th</sup> & 18<sup>th</sup> CITYWIDE BW / PNP TRAINING**  
5 – 7 pm both days on Webex. Attendees must pre-register  
at [pnpcordinator@phoenix.gov](mailto:pnpcordinator@phoenix.gov)

**Tuesday, SEP. 23<sup>rd</sup> PBWAB & PNP COMBINED MEETING**  
6:30 pm at Mt. View Precinct and on Webex on AI phone

**Wednesday, SEP. 24<sup>th</sup> T-BIRD BUSINESS ALLIANCE MTG.**  
10:00 am at the Thunderbird HS Thunderdome

**Wednesday, SEP. 24<sup>th</sup> CPCA MEETING**  
6:30 pm at Cortez High School

**Thursday, SEP. 25<sup>th</sup> BLACK MTN. COFFEE with COPS**  
8:30 am at Biscuits Café, 310 E. Bell Road

**Thursday, SEP. 25<sup>th</sup> REACH Meeting**  
1 pm at Juniper Branch Library

**Friday, SEP. 26<sup>th</sup> DISTRICT 1 BREAKFAST**  
7:30 am at the Doubletree in Metrocenter

**Saturday, SEP. 27<sup>th</sup> NEIGHBORHOOD SYNERGY EVENT**  
8 am – 3 pm by invitation only

## OCTOBER 2025

**Wednesday, OCT. 1<sup>st</sup> BMCA BOARD MEETING**  
6:30 pm at the DVCC Conference Room

**Thursday, OCT. 2<sup>nd</sup> NBWGP Oversight Committee Mtg.**  
6:00 pm - e-mail [george.martin@phoenix.gov](mailto:george.martin@phoenix.gov) for link info

**Friday, OCT. 3<sup>rd</sup> PNP FIRST FRIDAY ART WALK PATROL**  
e-mail Rick Sain at [ussyorktown25@hotmail.com](mailto:ussyorktown25@hotmail.com) or at 602-799-0143 Good training for PNP Members!.

**Saturday, OCT. 4<sup>th</sup> THRIVE BELL ROAD CLEAN-UP**  
7 - 9 am Meet at 1512 W. Bell Road

**Saturday, OCT. 4<sup>th</sup> G.A.I.N. KICK-OFF EVENT**  
11 am – 2 pm Christown Spectrum Mall

**Monday, OCT. 6<sup>th</sup> WEAR BLUE TO SUPPORT OUR PD!**

**Wednesday, OCT. 8<sup>th</sup>**  
**BMCA / BLK MTN PRECINCT COMMUNITY MEETING**  
6:30 pm at the DVCC

**Saturday, OCT. 18<sup>th</sup> G.A.I.N. DAY**  
Events all over the city!

**Saturday, OCT. 18<sup>th</sup> BMCA/DVPNBWO/MVGBW/DVCC Fall-O-ween/G.A.I.N. Event from 6 – 9 pm in Deer Valley Park**

**Tuesday, OCT. 21<sup>st</sup> BELL RD BUSINESS ALLIANCE MTG.**  
11:00 am at Gamer's Guild

**Tuesday, OCT. 21<sup>st</sup> CITYWIDE PNP MEETING**  
6:00 pm in person at Mt. View Precinct and on WebEx

**NO OCTOBER COFFEE WITH COPS – They will be held every other month.**

**Thursday, OCT. 23<sup>rd</sup> REACH Meeting**  
1 pm at Juniper Branch Library

**Friday, OCT. 24<sup>th</sup> T-BIRD BA Trunk or Treat**  
5 – 7 pm at Home Depot at Thunderbird Rd & I-17

## NOVEMBER 2025

**Saturday, NOV. 1<sup>st</sup> THRIVE BELL ROAD CLEAN-UP**  
7 - 9 am Meet at 1512 W. Bell Road

**Wednesday, NOV. 5<sup>th</sup> BMCA BOARD MEETING**  
6:30 pm at the DVCC Conference Room

**Thursday, NOV. 6<sup>th</sup> WEAR BLUE TO SUPPORT OUR PD!**

**Thursday, NOV. 6<sup>th</sup> NBWGP Oversight Committee Mtg.**  
6:00 pm - e-mail [george.martin@phoenix.gov](mailto:george.martin@phoenix.gov) for link info

**Wednesday, NOV. 12<sup>th</sup> NSD / BMCA BW GRANT WRITING WORKSHOP**  
6:30 pm at Washington Activity Center

**Saturday, NOV. 15<sup>th</sup> CITYWIDE BW / PNP TRAINING**  
7:30 am – noon at the Mt. View Precinct. Attendees must pre-register  
at [pnpcordinator@phoenix.gov](mailto:pnpcordinator@phoenix.gov)

**Tuesday, NOV. 18<sup>th</sup> BELL RD BUSINESS ALLIANCE MTG.**  
11:00 am at Gamer's Guild

**Tuesday, NOV. 18<sup>th</sup> CITYWIDE PNP MEETING**  
6:00 pm in person at Mt. View Precinct and on WebEx

**Thursday, NOV. 20<sup>th</sup> BLACK MTN. COFFEE with COPS**  
Time and Location TBD

**Wednesday, NOV. 26<sup>th</sup> T-BIRD BUSINESS ALLIANCE MTG.**  
10:00 am at the Thunderbird HS Thunderdome

## DECEMBER 2025

**Wednesday, DEC. 3<sup>rd</sup> BMCA BOARD MEETING**  
6:30 pm at the DVCC Conference Room

**Thursday, DEC. 4<sup>th</sup> NBWGP Oversight Committee Mtg.**  
6:00 pm - e-mail [george.martin@phoenix.gov](mailto:george.martin@phoenix.gov) for link info

**Friday, DEC. 5<sup>th</sup> PNP FIRST FRIDAY ART WALK PATROL**  
e-mail Rick Sain at [ussyorktown25@hotmail.com](mailto:ussyorktown25@hotmail.com) or at 602-799-0143 Good training for PNP Members!.

**Saturday, DEC. 6<sup>th</sup> WEAR BLUE TO SUPPORT OUR PD!**

**Saturday, DEC. 6<sup>th</sup> THRIVE BELL ROAD CLEAN-UP**  
7 - 9 am Meet at 1512 W. Bell Road

**Wednesday, DEC. 10<sup>th</sup> BMCA ANNUAL HOLIDAY PARTY / POTLUCK / TOY DRIVE**  
6:30 pm at the DVCC

**Tuesday, DEC. 16<sup>th</sup> BELL RD BUSINESS ALLIANCE MTG.**  
11:00 am at Gamer's Guild

**Tuesday, DEC. 16<sup>th</sup> CITYWIDE PNP MEETING**  
6:00 pm in person at Mt. View Precinct and on WebEx

## JANUARY 2026

**Thursday, JAN. 1<sup>st</sup> NBWGP Oversight Committee Mtg.?**  
6:00 pm - e-mail [george.martin@phoenix.gov](mailto:george.martin@phoenix.gov) for link info

**Friday, JAN. 2<sup>nd</sup> PNP FIRST FRIDAY ART WALK PATROL**  
e-mail Rick Sain at [ussyorktown25@hotmail.com](mailto:ussyorktown25@hotmail.com) or at 602-799-0143 Good training for PNP Members!.

**Tuesday, JAN. 6<sup>th</sup> WEAR BLUE TO SUPPORT OUR PD!**

**Wednesday, JAN. 7<sup>th</sup> BMCA BOARD MEETING**  
6:30 pm at the DVCC Conference Room

**Wednesday, JAN. 14<sup>th</sup> BMCA / BLK MTN PRECINCT COMMUNITY MEETING**  
6:30 pm at the DVCC

# IMPORTANT NUMBERS

EMERGENCY Police/Fire	911
Police CRIME STOP	602-262-6151
Police General Information	602-262-7626
Black Mountain Police Precinct	602-495-5002
Mayor Kate Gallego	602-262-7111
D1 Vice Mayor Ann O'Brien	602-262-7444
D2 Councilmember Jim Waring	602-262-7445
D3 Councilmember Deb Stark	602-262-7441
Abandoned Shopping Cart	602-CRT-PKUP
Abandoned Vehicle off street	602-534-4444
Abandoned Vehicle on street	602-262-6151
Alcoholics Anonymous	602-264-1341
Animal Control	602-506-7387
AZ Humane Society 8am-6pm	602-997-7585
Barking Dogs	602-262-6466
City Bus Service	602-253-5000
City Elections	602-262-6837
City of Phoenix General Info	602-262-6011
Complaints on Mosquitoes	602-506-6616
Construction Noise	602-262-6538
Construction Permits	602-262-7884
Dead Animal Pickup	602-262-6791
Dial-A-Ride	602-253-5300
Gang Hotline	602-534-4264
Garbage Collection	602-262-7251
General Investigations	602-262-6141
GRAFFITI Busters Hotline	602-534-4444
Graffiti Cell Phone Hotline	602 #4663
Graffiti Reward Hotline	602-262-7327
Green Swimming Pools	602-506-6616
Illegal Dumping	602-262-7251
Impounded Property	602-262-8371
Liquor Complaints	602-438-6625
Loud Party Information	602-262-7821
Loud Party Reporting	602-262-6151
Narcotics Anonymous	480-897-4636
Narcotic Complaints	602-275-5886
Neighborhood Enforcement	602-534-4444
Parking Complaints	602-262-6151
Parks Dept. after hours	602-534-9440
Poison Control	602-253-3334
Prostitution (Vice) Hotline	602-426-1231
SILENT WITNESS	480-WITNESS / 480-948-6377
Spay Neuter Hotline	602-265-7729
Speeding/Traffic Hotline	602-534-7733
Street Light Maintenance	602-495-5125
Street Repairs	602-262-6441
Traffic Signal malfunction	602-262-6021
Traffic Signs damage	602-262-4659
Transient Enforcement	602-534-4444
Underage Drinking Hotline	1-877-NOT-LEGL
Water Dept. after hours	602-261-8000
Zoning Violations	602-534-4444

If you suspect a vehicle is stolen, check the license plate number at [www.theftaz.azag.gov](http://www.theftaz.azag.gov)

## BLACK MOUNTAIN PNP PATROLERS:

**REMINDER!**

## ONLINE REPORTING OF PNP HOURS

[volunteer@phoenix.gov](mailto:volunteer@phoenix.gov)

### PNP online Patrol Log entry

To get a username and password email

[Brian.kornegay@phoenix.gov](mailto:Brian.kornegay@phoenix.gov)

The following information:

Your name

PNP Badge number

Assigned precinct

Preferred Email address



For questions call 602-256-4303

**WE APPRECIATE THE SUPPORT AND DONATIONS FOR OUR CRIME PREVENTION & SAFETY PROJECTS FROM OUR**

## COMMUNITY BUSINESS PARTNERS!

**BUSINESSES:** If you are interested in partnering with the BMCA, please call Candice Fremouw at 480-467-7399.

e-mail to: [info@bmcainfo.com](mailto:info@bmcainfo.com)

Mail to: BMCA, P. O. Box 41306, Phoenix, AZ 85080

### DISCLAIMER:

*Acceptance of listings or articles in this Newsletter does not constitute an endorsement from the BMCA OR BLACK MOUNTAIN POLICE PRECINCT*

## BMCA BOARD of DIRECTORS

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