VORTEX ENDURANCE HUMAN RESOURCES (HR) COMPANY HANDBOOK 2020



Vortex Endurance PSC 567 Box 6834 FPO AP 96384

Version 1.0 14 June 2020

VORTEX ENDURANCE HUMAN RESOURCES DIRECTIVE 2020

From: CEO, Vortex Endurance
To: Vortex Endurance HR Department Staff

Subj: Human Resources Company Directive

- 1. <u>Purpose</u>. This Human Resources (HR) Company Directive is promulgated in order to standardize company policies and operating procedures.
- 2. <u>Effective Date</u>. This Company Directive is effective the date it is signed and shall be reviewed no less than annually.
- 3. <u>Scope</u>. This Company Directive is designed to acquaint new and current employees alike with Vortex Endurance HR matters concerning processes and procedures governing the oversight of company management, hiring and recruitment, safety and security, discrimination and employee rights and record keeping and other documentation. It is applicable to all company personnel and is designed to assist HR staff, departmental managers and company leadership with achieving high levels of efficiencies and productivity.
- 4. <u>Action</u>. All Vortex Endurance personnel shall comply with the provisions set forth in this directive and maintain the integrity of this publication by performing all duties to the best of their abilities and as professionals.
- 5. Certification. Reviewed and approved this date.

D. E. PETERSON
CEO, Vortex Endurance

Distribution: Human Resources Department Mass Distribution

- 1. GENERAL
 - 1001. Purpose
 - 1002. Goals
 - 1003. Human Resources Assessment Approach
 - a) Directives, Memorandums, Publications
 - b) Audit Checklists and Corrective Action Plan (CAP)
- 2. MANAGEMENT Standards of Conduct
 - 2001. Equal Opportunity
 - a) Affirmative Action
 - b) Problem Resolution and Reporting (Interactive Employee Evaluation)
 - 2002. Job Status
 - a) Full-Time Employee
 - b) Part-Time Employee
- 3. HIRING
 - 3001. Immigration Law (I-9) Annual Review and Audit
 - 3002. Pay Practices
 - a) Standard Work Week
 - b) Pay Period
- 4. SAFETY AND SECURITY
 - 4001. Discrimination and Harassment Prevention
 - 4002. Workers' Compensation (Workplace Accidents, Injuries and Illnesses)
- 5. DISCRIMINATION AND EMPLOYEE RIGHTS
 - 5001. Discrimination and Harassment
 - 5002. Annual Training and Education
 - a) Supervisors and Managers
- 6. RECORD KEEPING AND OTHER DOCUMENTATION
 - 6001. Employment References
 - 6002. Company Read Board Labor Law Posters / Notifications

GENERAL

1001. Purpose: This directive serves to provide general information regarding Vortex Endurance (also referred to as the Company) Human Resources matters concerning Company processes and procedures governing the oversight of management, hiring, safety and security, discrimination and employee rights and record keeping and other documentation. It is applicable to all company personnel and is designed to assist HR staff, departmental managers and company leadership with achieving high levels of efficiencies and productivity.

1002. Goals: To establish and maintain employee motivation and incentivize through the transparency of company policies, procedures and practices regarding human resource matters that include but are not limited to management and equal opportunity for all company staff.

1003. Human Resources Assessment Approach: The following is the process for the Company's approach to HR assessment

Human Resources Developmental Assessment Approach

Step 1 Direct and indirect observation of billet specific knowledge, skills and abilities (KSA)

> Step 2 Employee and departmental management interview

> > Step 3

Employee and departmental survey of billet KSA, employer/ employee expectation and workloads

Step 4 Analyze survey data collected and prioritize critical KSA requirements

Step 5

Develop method of assessment for prioritized billet specific KSA

1003(a): In order to disseminate policy changes, publish vital information and ensure complete transparency the company shall utilize directives and memorandums as described below:

Company Directives are used when there is a company policy, regulations of mandate change that is a result of federal, state or local laws. This directive shall detail the provisions set forth and how the company intend to implement and endorse compliancy. Company Directives are numerically identified by beginning with 001 followed by the four digit year it was published.

Company Memorandums are used to publish and disseminate internal company policy changes that directly result from but not limited to violations of employee standards of conduct, safety and security concerns, discriminatory and/or harassment complaints.

1003(b): Audit Checklists and Corrective Action Plans (CAPs) are identified, developed and derived from utilizing the Human Resources Assessment Approach. Each of the following will have a audit checklists and CAP: management, hiring and recruitment, safety and security, discrimination and employee rights and record keeping and other documentation that shall be used to ensure company policy compliance and equal opportunity employment.

MANAGEMENT - STANDARDS OF CONDUCT

2001. Vortex Endurance is an equal opportunity employer, committed to providing equal employment opportunities to all employees and applicants. It is Vortex Endurance vision to eliminate all discriminatory practices by establishing and implementing departmental audit checklists and corrective action plans before situations arise and in order to minimize reaction time to address issues immediately.

2001(a). Affirmative Action processes and procedures have been developed to ensure Vortex Endurance maintains the highest level of integrity and compliancy with providing equal employment opportunity by achieving and maintaining a diverse workforce and appropriate representation of qualified minorities within all departments and at all levels of management. 2001(b). Problem Resolution and Reporting through the use of the company Interactive Employee Evaluation System (IEES). The IEES is a computer based system designed to afford company staff the opportunity to convey grievances, complaints and suggestions either by making oneself known or anonymously. The IEES is not mandated nor is it intended to detract any staff member from addressing grievances, complaints or suggestions with their immediate supervisors and/or department managers. Regardless of method used the intent is to ensure that the company maintains open lines of communication with all its staff and allows for each voice to be heard without prejudice or repercussions.

All grievances and complaints will be investigated by impartial and qualified internal personnel unless the situation and circumstances warrant external expertise and involvement. Any outcome resulting from an investigation into a grievance or complaint that finds an employee to be invitations of company policy will be subject to appropriate disciplinary action, up to and including termination of employment.

2002. Job Status

2002(a) Full-Time Employee: Employees regularly scheduled to work at least thirty-two (32) hours per week are considered to be full-time employees. Full-time employees eligible for all benefits to include but not limited to paid time off, sick leave and professional education tuition reimbursement.

2002(b) Part-time Employee: Employees regularly scheduled to work less than thirty-two (32) hours per week are considered to be part-time employees. Part-time employees will not be eligible for certain employee benefits such as paid time off, sick leave. However, part-time employees may be eligible for other employee benefits such as but not limited to partial professional education tuition reimbursement and the option to participate in the company 401(k) Retirement Savings Plan.

HIRING

3001. In accordance with the United States Immigration Law (I-(I), Vortex Endurance is committed to employing "ONLY" United States citizens and aliens authorized by the United States Government to work in the United States. Vortex Endurance does not unlawfully discriminate on the basis of citizenship or national origin.

Vortex Endurance HR, COMPANY DIRECTIVE

3002. Pay Practices

3002(a). The company corporate standard work week is defined as 8:00 a.m. to 8:00 p.m., Monday through Friday and 9:00 a.m. to 5:00 p.m. on Saturday and Sunday. Hours worked beyond a forty (40) hour work week is used calculate overtime. Shift schedules may vary based on seasons, climate and departmental requirements.

3002(b). Vortex Endurance payroll is calculated weekly and employees are compensated bimonthly. The pay period begins on Monday and ends fourteen days thereafter with payroll checks being issued on the 1st and 15th of every month.

SAFETY AND SECURITY

4001. Vortex Endurance is committed to providing all employees a workplace free from unlawful practices of discrimination, this includes harassment and retaliation against other employees. The company has a zero tolerance for any type of harassment to include but not limited to verbal or physical. Other forms of harassment that are not tolerated include psychological harassment due to race national origin, religion, sex or physical/mental disability.

The company defines its workplace as all areas which the company and company staff work in and or around to include office spaces, company common areas, and all areas associated with outdoor activities.

4002. Any job related injury or illness resulting from work related conditions shall be reported and covered under Workers' Compensation. All job related injuries or illness regardless of severity must be reported immediately to the first supervisor or manager within your department. Failure to report an accident or injury at the time of incident may affect eligibility of Workers' Compensation benefits. Company workers' compensation processes, procedures and eligibility of benefits are mandated by law.

DISCRIMINATION AND EMPLOYEE RIGHTS

5002. The company has established mandated training for all Vortex Endurance employees. At a minimum all employees shall receive training on company policies, procedures, directives and memorandums regarding discrimination, harassment, labor laws and employee rights. Emphasis will be placed on the process, procedures and methods for reporting grievances, complaints, concerns and suggestions.

Vortex Endurance HR, COMPANY DIRECTIVE Version 1.0 14 June 2020 Supervisors and managers are required to undergo semi-annual training and be certified in the areas of company HR reporting policies and procedures. Failure to maintain certification may result in restriction of billet specific responsibilities and or administrative notice annotated within personal records.

RECORD KEEPING AND OTHER DOCUMENTATION

6001. Vortex Endurance does not provide employee records, personal information or requests for references not mandated by law or without written consent from former employees. If required by law or written consent is reviewed the company shall provide dates of employment, ending salary and job title. The company will not disclose any internal administrative or disciplinary information about former employees unless mandated by law.

6002. The company shall maintain a read board that is clearly displayed within immediate eye sight upon entering into each office workspace. Each read board shall provide material on company policies, labor laws and departmental rules and regulations that all employees are required to be familiar with. All managers are responsible for ensuring their assigned department read board is up-to-date and current.

CORRECTIVE ACTION PLAN DEPARTMENTAL AREAS OF FOCUS

Vortex Endura Page	ance Depai	rtmental C	orrective A	ction Pla	n Cover					
		Action Description (Formal, informal, verbal, written, administrative, disciplinary, etc.)	Department / Manager Responsible	Date of Initiation	Progression Report Dates	Resources Required (personnel, equipment, material)	Impact on Employees and Company	Projected Impact on Employees and Company	Desired Outcome: Comments from Department Manager Responsible	Date of next assessment
MANAGEMENT	Equal Opportunity									
	Affirmative Action									
	Problem Resolution and Reporting									
	Job Status									
	Full-Time Employee									
	Part-Time Employee									
HIRING	Immigration Law I-9									
	Pay Practices									
	Standard Work Week									
	Pay Period									
SAFETY AND SECURITY	Discrimination and Harassment Prevention									
	Workers' Compensation									
DISCRIMINATION AND EMPLOYEE RIGHTS	Discrimination and Harassment									
	Annual Training and Education									
	Supervisor and Manager Training									
RECORD KEEPING AND OTHER DOCUMENTATION	Employment Referecnes									
	Company Read Board									

Vortex Endurance DepartmentalPAGEOFCorrective Action Plan (Management Template)PAGEOF							
DEPARTMENT	MA	NAGER RE	SPONSIBLE	DATE OF INIT	ATION		
MANAGEMENT							
CATEGORY / AREA OF FOCUS:							
EQUAL OPPORTUNITY							
AFFIRMATIVE ACTION							
PROBLEM RESOLUTION AND REPORTING							
JOB STATUS							
FULL-TIME EMPLOYEE							
PART-TIME EMPLOYEE							
RESOURCES REQUIRED:							
REMARKS							
I CERTIFY THAT ALL ENTRIES ABOVE HAV ACHIEVED.	I CERTIFY THAT ALL ENTRIES ABOVE HAVE BEEN DISCUSSED WITH DESIRED OUTCOMES IDENTIFIED AND/OR ACHIEVED.						
DEPARTMENT SUPERVISOR(S) SIGNA	ATURE:		EM	PLOYEE STAFF			
(TIME & NAME)			T)	IME & NAME)			

Vortex Endurance Departmental Corrective Action Plan (Hiring Template)

PAGE OF

DEPARTMENT	MANAGER	RESPONSIBLE	DATE OF INITIATION
HIRING			
CATEGORY / AREA OF FOCUS:			
IMMIGRATION LAW I-9			
PAY PRACTICES			
STANDARD WORK WEEK			
PAY PERIOD			
RESOURCES REQUIRED:			
	REMARKS		
I CERTIFY THAT ALL ENTRIES ABOVE HAVE BE ACHIEVED.	EN DISCUSSED	WITH DESIRED	OUTCOMES IDENTIFIED AND/OR
DEPARTMENT SUPERVISOR(S) SIGNATUR	RE:	EM	PLOYEE STAFF
(TIME & NAME)		ד)	TIME & NAME)
Vortex Endurance Departmental			

Corrective Action Plan (Safety and Security Template) PAGE OF						
DEPARTMENT	MANAGER RESPONSIBLE	DATE OF INITIATION				
Endurance		Vora				

SAFETY AND SECURITY	ł			
CATEGORY / AREA OF FOCUS:				
DISCRIMINATION AND HARASSMENT PREVENTION				
WORKERS' COMPENSATION				
RESOURCES REQUIRED:				
	REA	ARKS		
I CERTIFY THAT ALL ENTRIES ABOVE HAV ACHIEVED.	E BEEN DISC	USSED WIT	'H DESIRED (OUTCOMES IDENTIFIED AND/OR
DEPARTMENT SUPERVISOR(S) SIGNA	TURE:		EMF	PLOYEE STAFF
(TIME & NAME)			(Т	IME & NAME)

Vortex Endurance Departmental	
Corrective Action Plan (Discrimination and E	mployee
Rights Template)	

PAGE OF

	DEPARTMENT	MA	NAGER RESPONSIBLE	DATE OF INITIATION				
DISCRIMIN RIGHTS	NATION AND EMPLOYEE							
CATEGOR	Y / AREA OF FOCUS:							
DISCRIMIN	NATION AND HARASSMENT							
ANNUAL	TRAINING AND EDUCATION							
SUPERVIS TRAINING	OR ANDN MANAGER							
RESOURC	ES REQUIRED:							
		DE	MARKS					
		K	MARNS					
I CERTIFY ACHIEVED		E BEEN DIS	CUSSED WITH DESIRED	OUTCOMES IDENTIFIED AND/OR				
DEPAR	TMENT SUPERVISOR(S) SIGNA	TURE:	EM	PLOYEE STAFF				
	(TIME & NAME)		(TIME & NAME)				
L	1		<u> </u>					

Vortex Endurance Departmental Corrective Action Plan (Record Keeping and Other Documentation Template)

DEPARTMENT	MANAGER RESPONSIBLE	DATE OF INITIATION
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RECORD KEEPING AND OTHER DOCUMENTATION				1
CATEGORY / AREA OF FOCUS:				
EMPLOYMENT REFERENCES				
COMPANY READ BOARD				
RESOURCES REQUIRED:				
	RE	MARKS		
I CERTIFY THAT ALL ENTRIES ABOVE HAV ACHIEVED.	E BEEN DIS	CUSSED W	ITH DESIRED	OUTCOMES IDENTIFIED AND/OR
DEPARTMENT SUPERVISOR(S) SIGN	ATURE:		EM	PLOYEE STAFF
(TIME & NAME)			(Т	IME & NAME)

VORTEX ENDURANCE

COMPANY CONTACTS

Human Resources Management

Email (xxx) xxx xxxx

Equal Opportunity Manager

Email (xxx) xxx xxxx

Payroll Management

Email (xxx)xxx xxxx

Facility Security Manager

Email (xxx) xxx xxxx