

Virtuous Medical

Privacy Policy & Notice of HIPAA Privacy Practices

Notice of Privacy Practices

This Privacy Policy and Notice of Privacy Practices describes how medical information about you may be used and disclosed and how you can access this information. Please review it carefully.

Protected Health Information (PHI)

Protected Health Information includes information that identifies you and relates to your physical or mental health condition, treatment, or payment for healthcare services. Examples include medical records, laboratory results, billing information, insurance details, and appointment history.

How We Use and Disclose Information

- Treatment – To provide, coordinate, or manage your healthcare.
- Payment – To bill and receive payment from insurance providers or other payers.
- Healthcare Operations – For quality improvement, credentialing, training, and compliance purposes.
- Appointment Reminders and Care Communication – Via phone, voicemail, text message, email, or patient portal.
- Legal Requirements – When required by federal or state law, public health reporting, or court orders.

Uses Requiring Authorization

We will obtain your written authorization for uses not described in this notice, including most marketing communications and the sale of Protected Health Information. You may revoke your authorization at any time in writing.

Your Rights

You have the right to access your medical records, request amendments to your records, request restrictions on certain disclosures, request confidential communications, receive an accounting of certain disclosures, and file a complaint without retaliation.

Complaints

If you believe your privacy rights have been violated, you may file a complaint with Virtuous Medical or with the U.S. Department of Health & Human Services Office for Civil Rights at www.hhs.gov/ocr/privacy/hipaa/complaints/.

Data Security

Virtuous Medical maintains administrative, physical, and technical safeguards to protect your health information, including secure electronic health record systems, encrypted communications when applicable, access controls, and ongoing staff training.

Breach Notification

In the event of a breach involving unsecured Protected Health Information, affected individuals will be notified in accordance with HIPAA regulations.

Changes to This Notice

Virtuous Medical reserves the right to revise this notice at any time. Updated versions will be posted on our website and made available upon request.