

From Crisis to Stability A YEAR OF PROGRESS



reclaim

Stability. Opportunity. Connection.

IMPACT REPORT 2024

A message from our Executive Director

Dear Friends & Supporters,

2024 has been a year of resilience, growth, and unwavering commitment to our mission of ending homelessness. Thanks to your generous support, we've been able to expand our services, reach more individuals in need, and continue the fight to ensure that no one in our community is left without a safe and stable place to call home.

In 2024, our agency purchased a building in downtown Snoqualmie, we opened the Upper Valley's first-ever community service center, we increased services for our unhoused neighbors, and began focusing some of our resources on keeping our community members housed.

In this annual report, you will see how your contributions have directly impacted the lives of thousands of men, women, and children. Together, we've provided shelter, nourishment, and the hope needed to begin the journey towards self-sufficiency.

With gratitude,

A handwritten signature in black ink that reads "Jen Kirk". The script is fluid and cursive.

Executive Director, Reclaim



Reclaim's mission & vision

Our mission: Reclaim is a community resource providing pathways to stability, opportunity and connection.

We want people to avoid the trauma of homelessness by providing them with timely housing stabilization services.

Stability - Providing safe, trauma-informed services to those living unhoused or unstably housed throughout our community as we work to create sustainable housing options for all.

Opportunity – offering a robust service model that includes deep partnerships with other local social service providers as a wrap-around team that supports new opportunities.

Connection – Remaining forever anchored in our belief that human connection is the key to all forward progress, and that relationships are built through inclusivity, consistency, and trust.



Our Programs & Services

The Front Door community service center

“The Front Door” is the Upper Snoqualmie Valley’s first-ever community service center providing vital resources to those living in poverty. We offer access to navigation and case management services, free clothing, toiletries & laundry support, Wi-Fi and computer access, and eviction prevention services.

Threads of Kindness clothing boutique

Our Threads of Kindness clothing boutique offers a variety of free clothes and small household items to anyone in our community, housed or unhoused, who finds themselves in need.

Shelter to Home Program

Our 90-day Shelter to Home Program provides motel-based sheltering to individuals and families. Our Housing Advocates walk alongside each client to navigate barriers and find permanent housing solutions that work well for their unique situation.

Gary’s Place Program

In honor of our friend, Gary Caffroy, who disappeared in February of 2024 while suffering from dementia, our Gary’s Place Program provides immediate and longer term shelter to chronically homeless seniors who struggle with deeper barriers that keep them from accessing standard housing options.

Gender-based Violence Program

In partnership with and through funding from the Snoqualmie Indian Tribe, we provide transitional housing and supportive services to those fleeing domestic violence, stalking, dating violence, and human trafficking. This includes immediate safety plans, access to free cell phones, and support locating housing where our clients can feel safe.

Severe Weather Shelter Program

During times of extreme cold, heat & smoke events, our Severe Weather Shelter offers life-saving measures for up to 15 people who are actively unsheltered. Each guest is provided meals, along with toiletries, clean clothing, and navigation support.

Meet our Team

Reclaim's team of nine employees work side-by-side every day to assist others in recovering from the trauma of homelessness and lessening the impact of poverty. Reclaim's philosophy includes the importance of building a strong, collaborative, trustworthy team full of individuals who understand, firsthand, the struggles their clients may be experiencing. Many of Reclaim's team members have lived experience, allowing the organization to better serve those who are still struggling. Two of our staff members came through the Reclaim program prior to joining our staffing team as full-time employees; 44% have personally experienced homelessness; 44% are BIPOC; and 55% are in recovery.



JENNIFER KIRK
Executive Director



TRISSA DEXHEIMER
Operations Director



KIRA STEPHENS
Business Manager



KELLIE PARKER
Director of Programs



MARLA MOHR
Housing Advocate



MADDIE NICHOLS
* GBV Advocate



MIKE SVARTHUMLE
Program Assistant



AISHA GORDON
Community Serv Specialist



MARCIA REINERT
Volunteer Coordinator

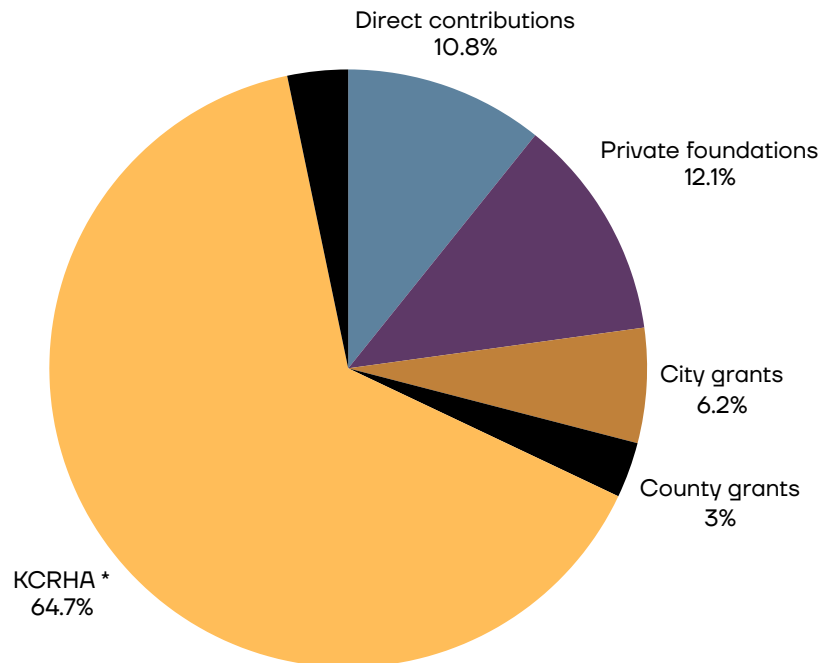
For team bios, please visit our webpage at reclaimstability.org/our-staffing-team

* GBV = Gender-Based Violence

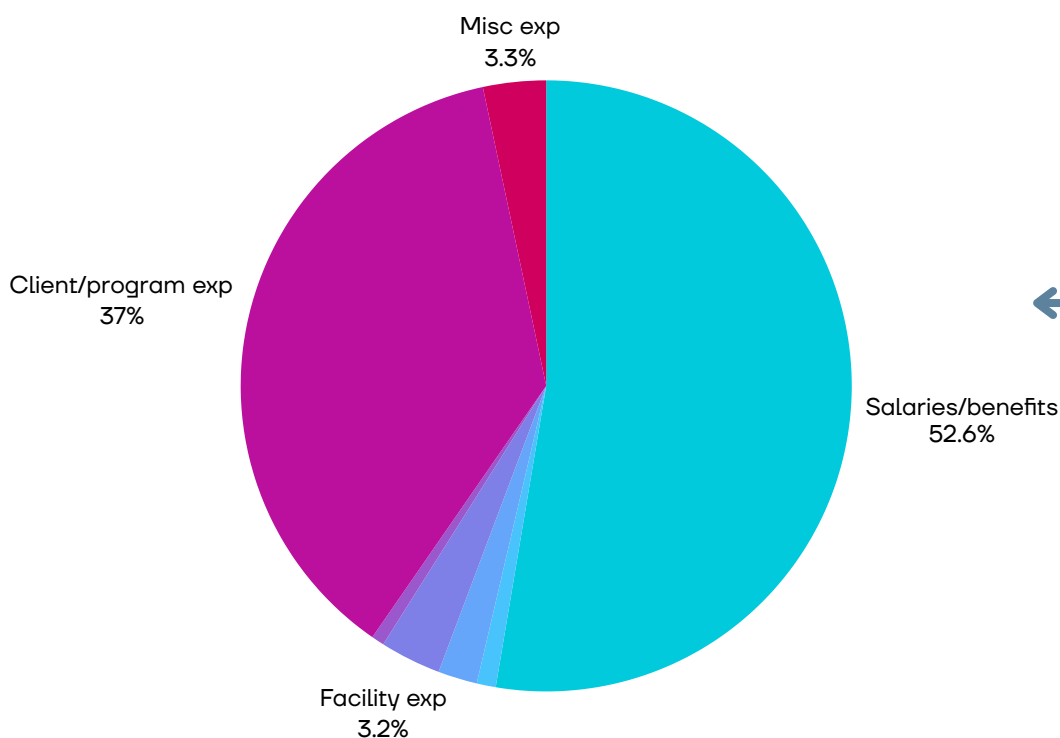
How our funds are spent

To meet the needs of our poverty-stricken community members, support and train our staffing team, and ensure we provide the best possible services to our community, our 2025 budget sits at \$1.53M. We receive ongoing support from a variety of individual and corporate contributions; state, county, and local government grants; religious and fraternal organizations; and non-government grants.

income →

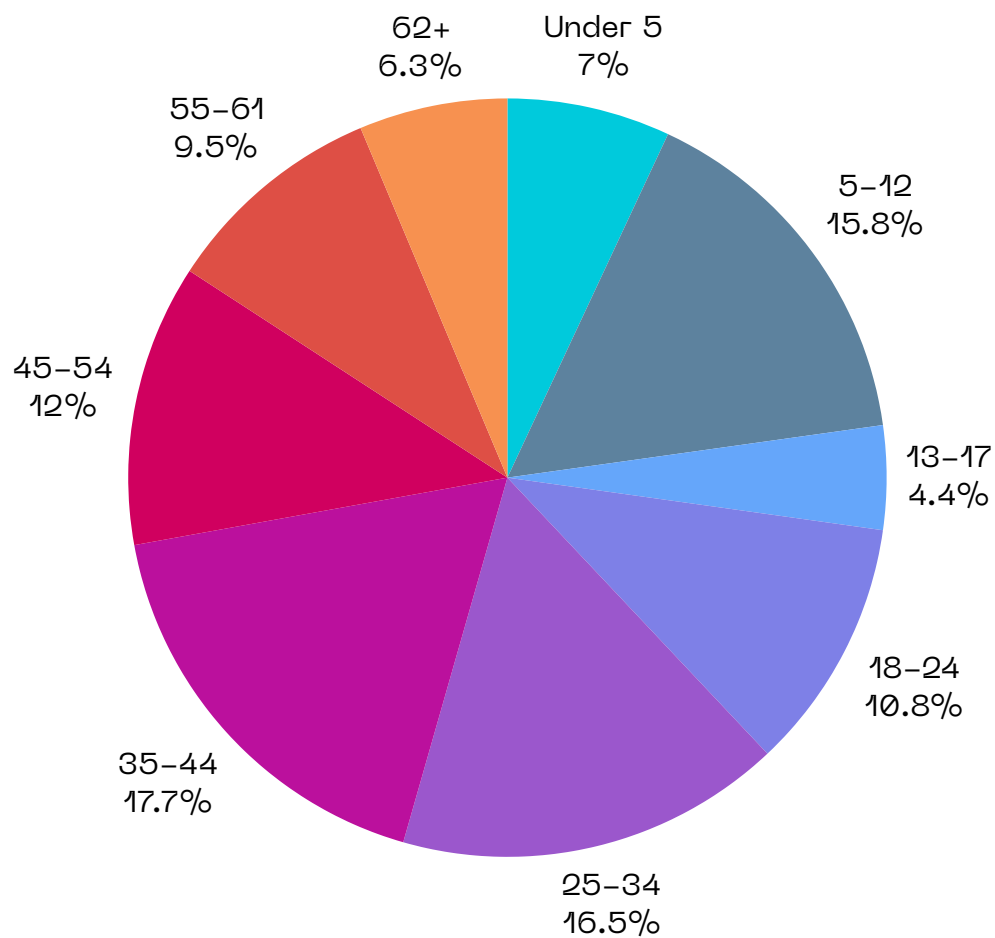


* KCRHA = King County Regional Homelessness Authority

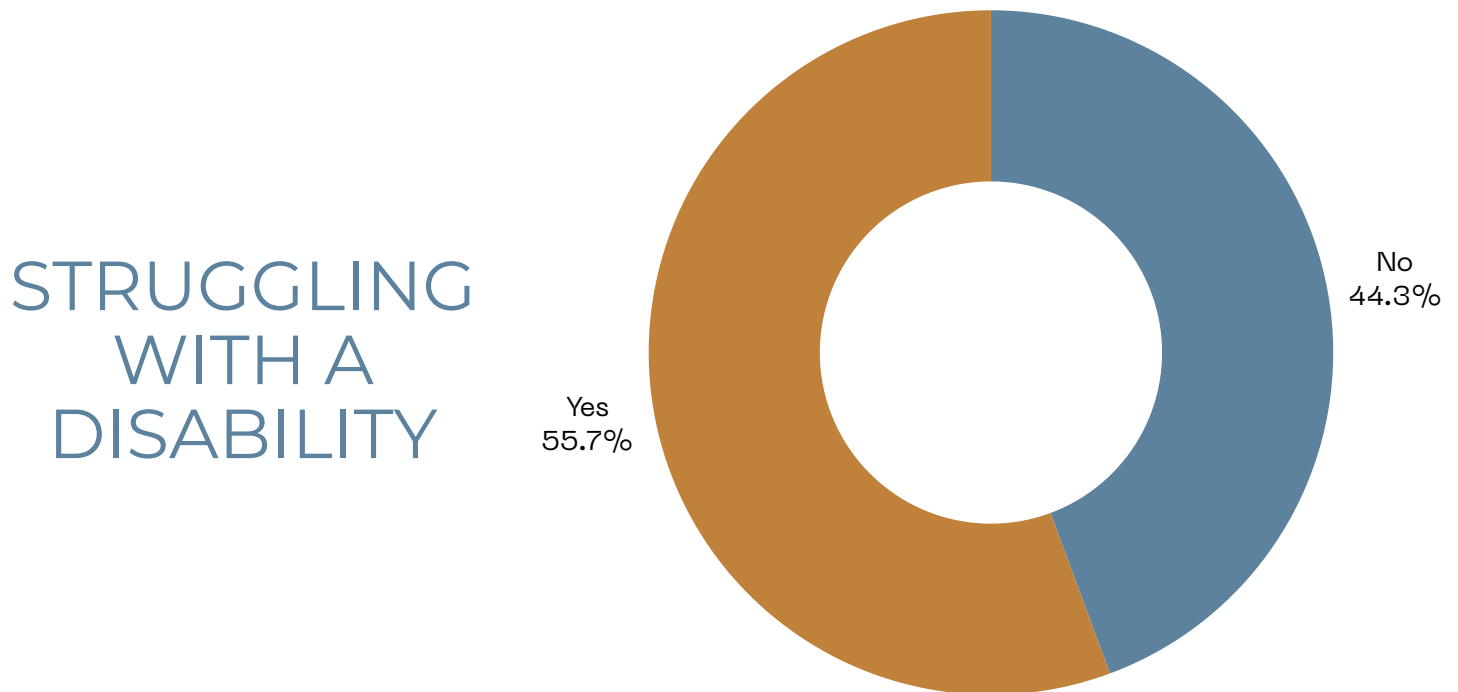
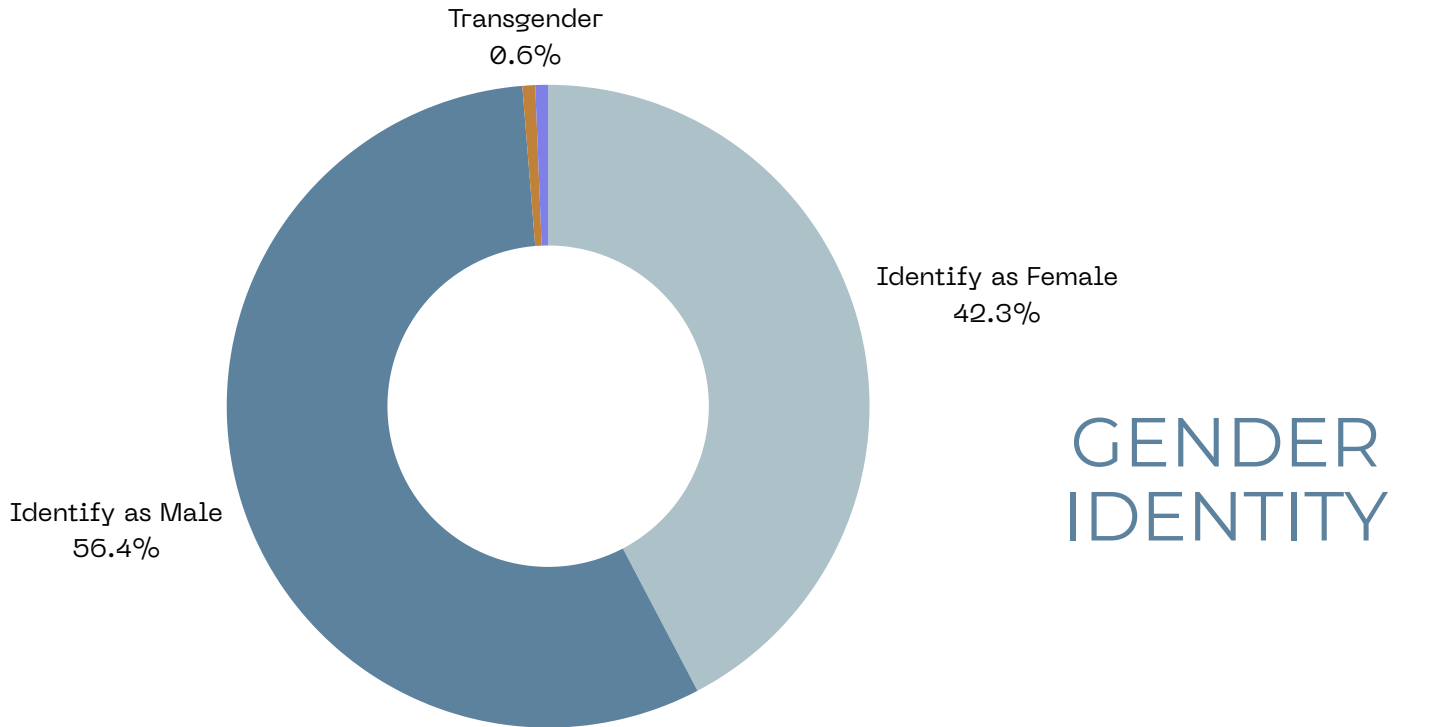


← expenses

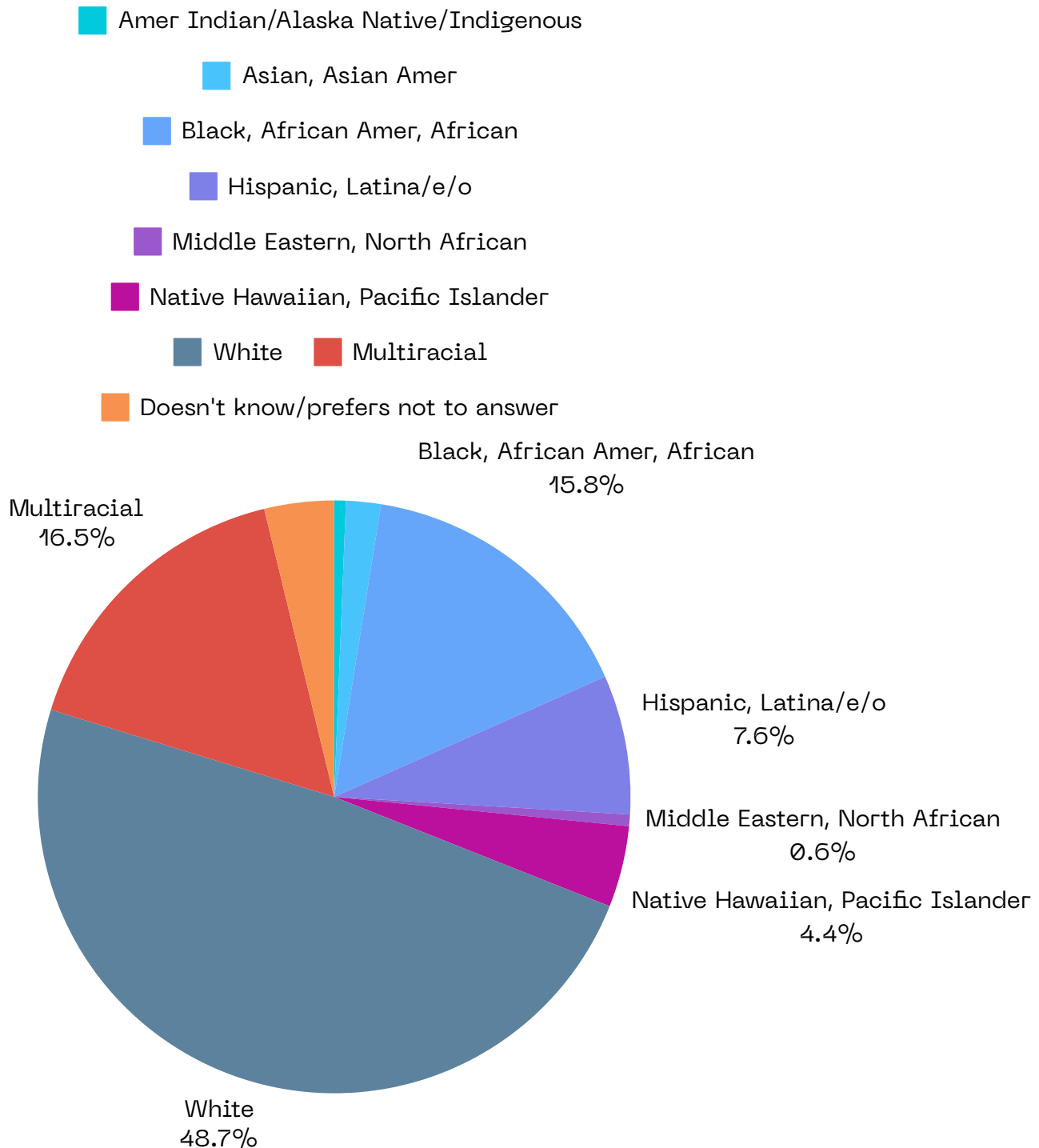
2024 CLIENT DEMOGRAPHICS: AGE RANGES



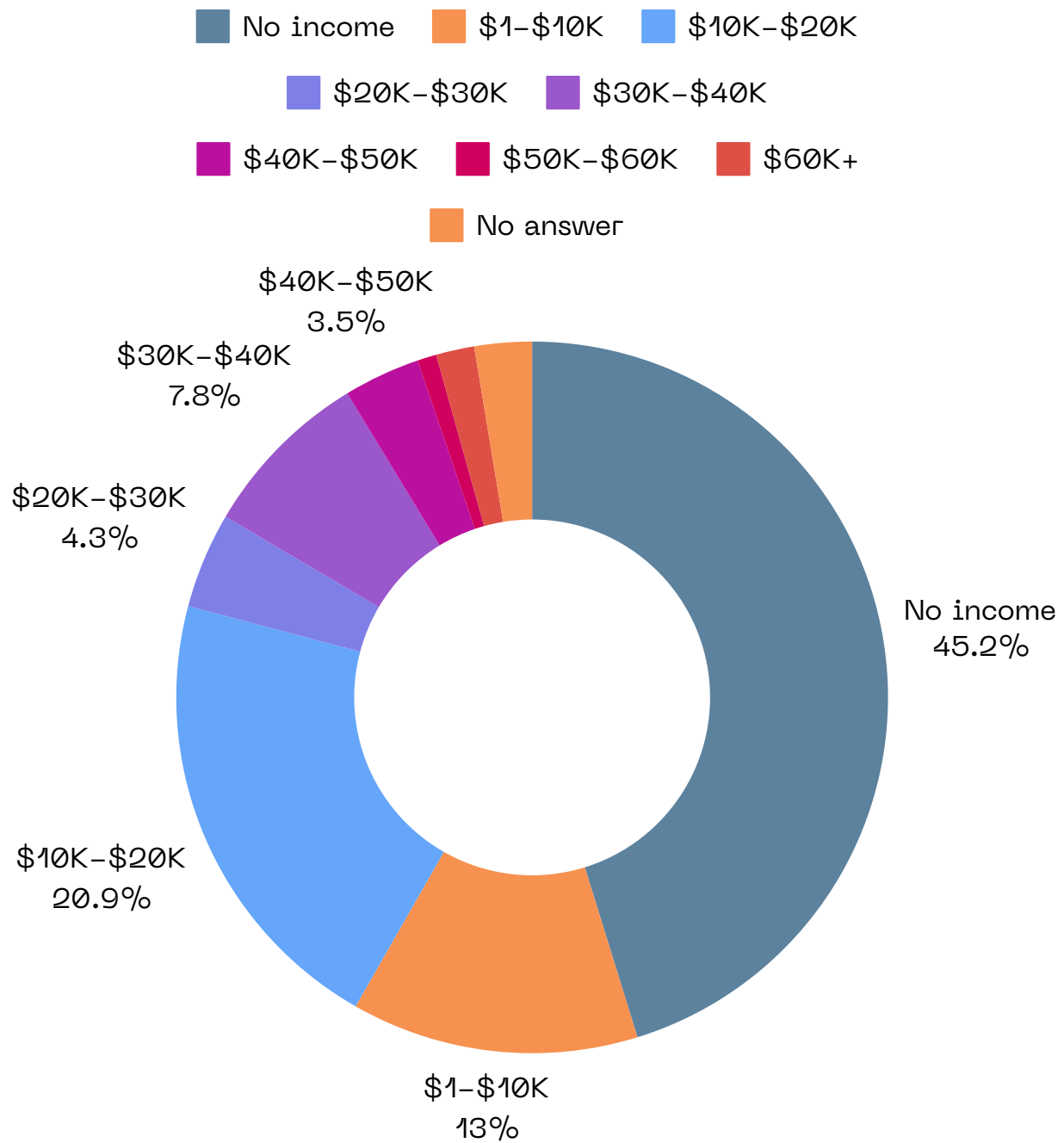
2024 CLIENT DEMOGRAPHICS:



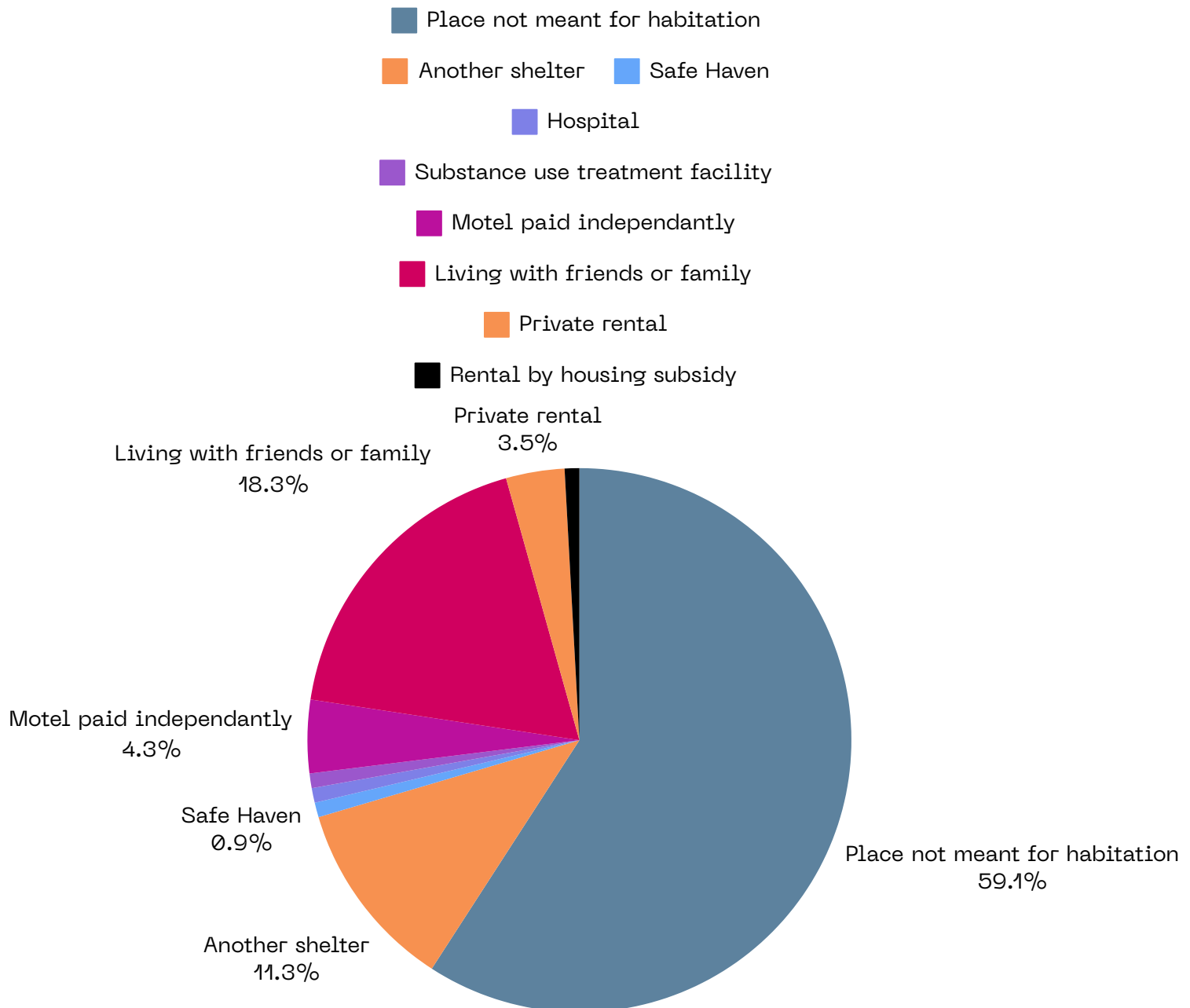
2024 CLIENT DEMOGRAPHICS: RACE & ETHNICITY



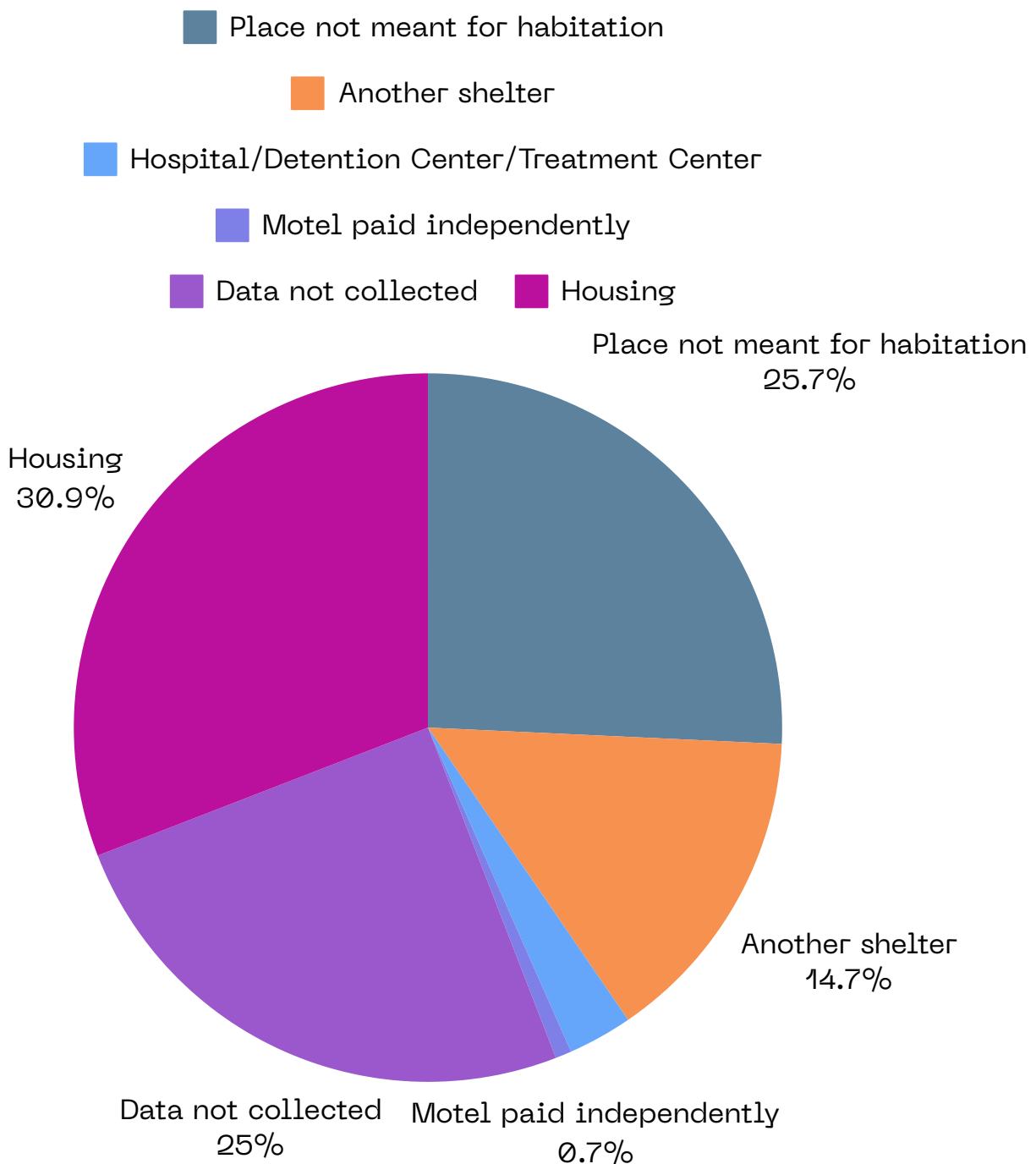
2024 CLIENT DEMOGRAPHICS: ANNUAL HOUSEHOLD INCOME



2024 CLIENT DEMOGRAPHICS: PRIOR LIVING SITUATION



2024 CLIENT DEMOGRAPHICS: WHERE CLIENTS EXITED TO



Proven success

Having a stable home allows individuals to focus on personal growth, access healthcare, pursue employment, and reconnect with their community. This transition is not just about physical shelter but about regaining dignity, autonomy, and the opportunity for a better future.

Here are just a few examples of various successes recent clients have experienced with the help of Reclaim.

“Ashley” came to us fleeing domestic violence and overwhelmed with debt. Through our program, they received the resources and support needed to decompress in a safe environment, save money, and move into their own apartment.

“Tom” entered our program suffering from severe depression. With support, they overcame their challenges, found employment, and transitioned into a room to rent.

“Celeste” and family came to us needing general assistance. During their time with us, it became apparent that domestic abuse was occurring within the household. Our team worked hard to ensure mom and kids were safe, helping them to transition out of state to live with supportive family. Mom has since obtained her driver’s license, become employed, and purchased a car for her family. Reclaim was even able to order car seats to be delivered to her out-of-state new home.

“Stephanie” was a long-time client who struggled for years with substance use issues. She entered our Shelter to Home program in some crises but spent the next few months focusing solely on her sobriety. She is now nearly a year sober, is employed, and lives with family.

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Looking to the future

As we look to the future, our goal is to create a comprehensive, sustainable support system that not only addresses immediate needs but also stems the flow of community members entering homelessness to begin with. Our deepest desire is to empower individuals and families to achieve long-term stability, so they can go on to live beautiful lives for years to come. **But we cannot do this alone.** With your partnership, we can make such a lasting impact on this community we love.

Instead of generational poverty, let's create generational stability.

PREVENTION PROGRAMS:

Implementing proactive measures to prevent homelessness before it starts, including rental assistance programs, financial literacy workshops, and creative housing options.

PERMANENT HOUSING SOLUTIONS:

Establishing a model for permanent supportive housing that integrates truly affordable housing with wraparound services such as mental health support, job training, and life skills education.

ADVOCACY & POLICY CHANGE:

Engaging in advocacy efforts to influence local and national policies that address the root causes of homelessness, such as affordable housing shortages and systemic inequality.

COMMUNITY INTEGRATION PROGRAMS:

Developing initiatives that foster community engagement, helping individuals and families reintegrate into a society that receives them with compassion, consistency, and supportive social networks.

“There comes a point where we need to stop just pulling people out of the river. We need to go upstream and find out why they're falling in.”

- Desmond Tutu

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We are deeply grateful to our donors, volunteers, and partners who make our work possible. Without your support, we could not provide the services and resources needed to help people rebuild their lives.

Your generosity is changing the lives of countless individuals.

Together, we are creating a future free from homelessness.



Reclaim

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