

stability

opportunity

connection



*“Once you lose hope,
you hit a low place.
Reclaim helped us
hold onto ours.”*

-Patricia

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MESSAGE FROM OUR EXECUTIVE DIRECTOR

Dear Friends & Supporters,

2025 has been a year of incredible milestones!

We celebrated our first full year of The Front Door, the Upper Valley's first community service center, open and serving our neighbors right in the heart of downtown Snoqualmie. In that first year, our community walked through those doors 888 times. We provided 7,920 safe nights of sleep. We housed 71 individuals and helped 22 households cover the move-in costs that stood between instability and a place to call home. These numbers represent something we have worked toward for years and we're grateful for your partnership along the way.

What gives us genuine hope is not just what we accomplished, but how: by walking alongside people with dignity and consistency, by deepening partnerships across 31 organizations, and by building something in this community that did not exist before. Our clients remind us every day why this work matters and why it must continue.

The work ahead is bigger than ever, and so is our foundation and resolve. We enter this next year with a solid team, a proven model, and a community of supporters who walk alongside us every step of the way.

Thank you for being part of both our past and our future. What we build together is something worth believing in.

With heartfelt gratitude,



Jen Kirk
Executive Director, Reclaim



Wayfinder (Front Cover)

The wayfinder symbolizes the act of reclaiming stability, opportunity, and connection while actively removing barriers to support, guiding individuals and families to the services that best fit their needs.

Patricia's story

Patricia, a mother forced into homelessness while seeking better support for her child with autism, found stability after connecting with Reclaim. With advocacy and housing support, her family moved from living in their car to a safe home for her and her son.

OUR MISSION

Reclaim is a community resource providing pathways to stability, opportunity and connection.

Stability

Providing safe, trauma-informed services to those living unhoused or struggling to remain housed throughout our community as we work to create sustainable housing options for all.

Opportunity

Offering a robust service model that includes deep partnerships with other local social service providers as a wrap-around team that supports new opportunities.

Connection

Remaining forever anchored in our belief that human connection is the key to all forward progress, and that relationships are built through inclusivity, consistency, and trust.

OUR APPROACH

Reclaim's approach is rooted in meeting people where they are, recognizing that every individual's situation is unique and deserves to be met with dignity, compassion, and flexibility. Rather than directing people through rigid systems, Reclaim walks alongside them every step of the way, offering consistent support, advocacy, and connection to resources as needs evolve. This relational approach helps build trust, and ensures that individuals and families are not navigating instability alone, but with a partner committed to their long-term stability and success.

Ronald's story

After caring for his daughter through a long, terminal illness that resulted in losing both her and his financial stability, 73-year-old **Ronald** became unhoused and was living in his car while awaiting knee surgery. He entered Reclaim's motel shelter program, recovered from his knee replacement, and transitioned into permanent housing through Navos, allowing him to heal, regain stability, and rediscover home. Today, Ronald is happily living in his own place and is pursuing a whole-food granola bar business.

*"I have my peace
back now. My
positivity has gone
through the roof."*

-Ronald



THE NEED IN THE SNOQUALMIE VALLEY

In 2025, Reclaim saw an increase in first-time clients seeking housing support, reflecting a growing number of households experiencing crisis for the first time.

39%

rental cost increase
in the Snoqualmie
Valley since 2019

23%

Median household
income increase in
Snoqualmie since 2019

In the Snoqualmie Valley, housing costs have become one of the most significant drivers of rising cost of living. Recent market data shows that average rent now ranges roughly between \$2,500 and \$3,500 per month, depending on unit size and housing type, which is more than 50% higher than the national average. While everyday costs such as groceries, transportation, and utilities have also increased, housing has far outpaced wage growth, creating a widening affordability gap for local residents.

These challenges have been compounded by recent climate-related events. In December 2025, severe flooding affected many in our community, resulting in extensive damage to our roads and properties. For individuals and families living on the edge of affordability, these disruptions created additional financial strain and, in some cases, individuals were forced to leave the place they called home. Events like these underscore how environmental changes can rapidly intensify housing pressures.

For individuals and families we serve, these pressures are especially acute. A large portion of our clients are long-term residents who have live in the Snoqualmie Valley for years, working locally, raising families, and building deep roots in our community.

As the cost of living climbs, households that were previously stable are now increasingly cost burdened or at risk of displacement. This widening gap between income levels and cost-of-living underscores the urgent need for accessible, ongoing housing stability support that helps residents remain safely and sustainably housed in the place they call home.



Heather's story

Heather experienced a sudden and traumatic displacement after severe flooding destroyed her home. When the water rose, she had only moments to gather essential belongings and evacuate, ultimately losing nearly all of her possessions. That experience left her homeless, separated from her belongings and her long-time service dog, adding significant emotional strain during an already devastating transition.

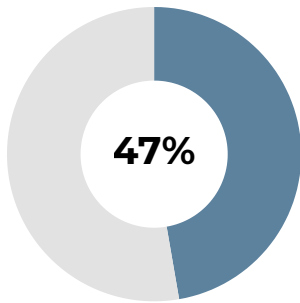
In the months that followed, she faced an extended period of housing instability marked by repeated application denials, high costs, and limited affordable options. During this time, she temporarily stayed with family while continuing to search for housing, relying heavily on a dedicated support system to help her navigate uncertainty and maintain stability. She describes the process as exhausting and discouraging, with frequent barriers related to income, availability, and systemic bias in the housing market.

With sustained support and persistence, she ultimately secured a small but stable apartment where she is now safely housed and reunited with her dog. She describes this stability as life-changing, emphasizing that safety and community are central to her definition of home. Her experience highlights both the vulnerability created by systemic housing barriers and the critical role of consistent, compassionate support in helping individuals move from crisis to stability.

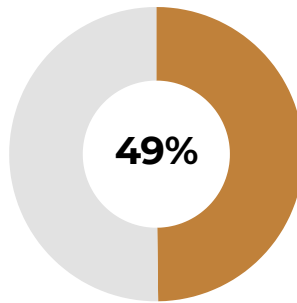
WHO WE SERVE

7

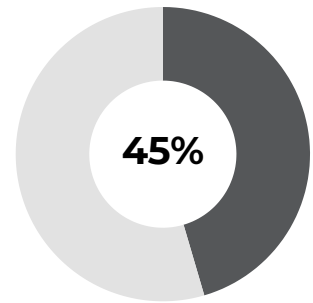
Housing instability affects every age, background and ability in our community.



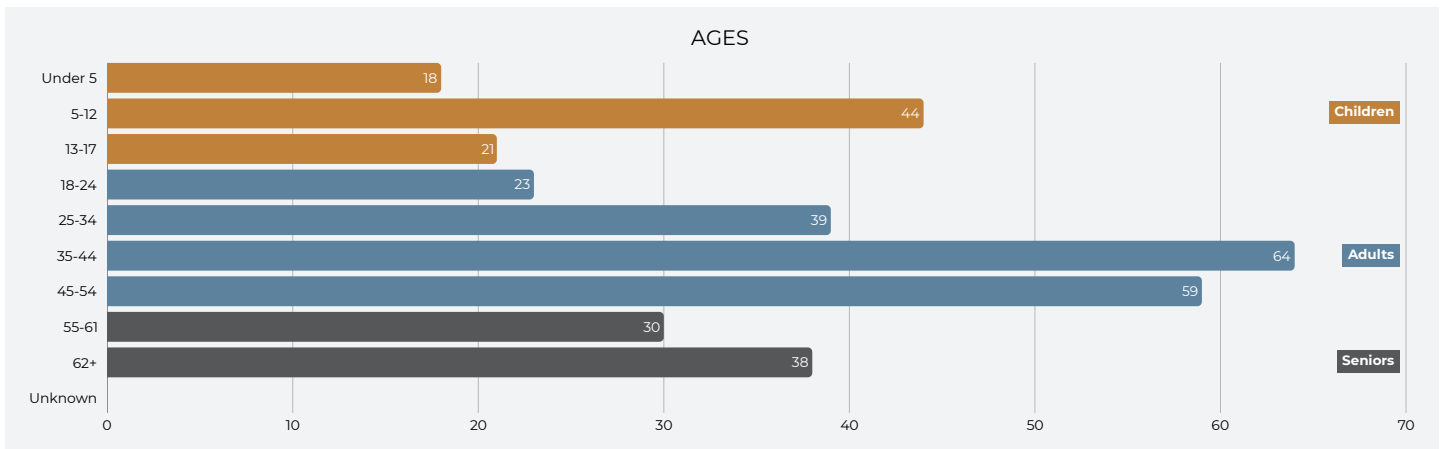
IDENTIFY AS
BIPOC



LIVED IN A PLACE
NOT MEANT FOR
HABITATION



NAVIGATE A
DISABILITY



INCOME BARRIERS

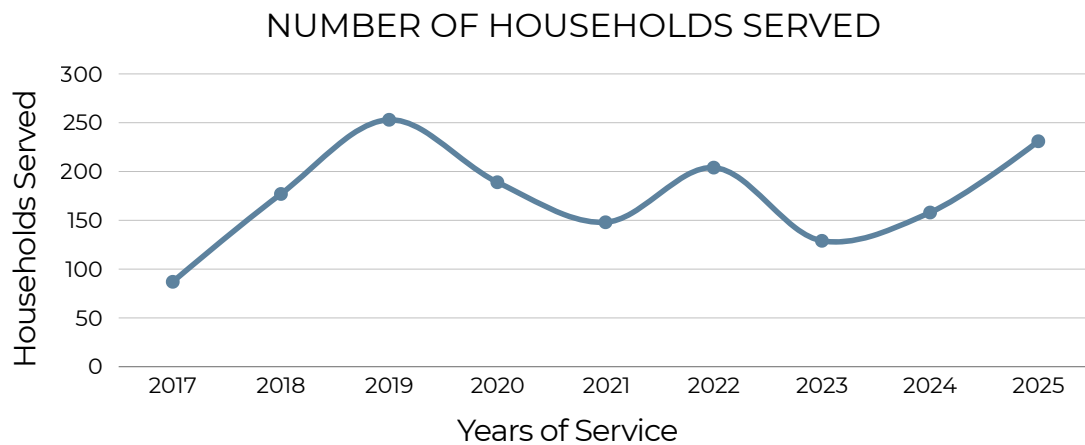
Income remains one of the greatest barriers to housing stability. Of the 247 households that reported their income, **77% reported annual incomes below \$20,000**, including **93 households (38%) with no income at all**. The median annual income of those served fell between \$1 and \$10,000. By comparison, the **median household income in the Snoqualmie Valley is \$214,107**, illustrating the significant economic disparity between the broader community and the individuals and families Reclaim serves. This stark contrast underscores the critical need for housing assistance, employment support, benefits advocacy, and other wraparound services that help people achieve lasting stability.

(U.S. Census Bureau, 2024)

"Without our services, a lot of people wouldn't be connected to any type of wraparound services or be able to get the help they need, whether that's food, housing, rental assistance, clothing, or simply someone to talk to. There are very limited resources in the Valley, so having an organization like Reclaim here is incredibly important."

- Marla Mohr
Housing Advocate

IMPACT, BY THE NUMBERS



STABILITY

Supported
move-in costs for

22

households

OPPORTUNITY

7,920

safe nights of
sleep

CONNECTION

888

connections
with
The Front Door

71

individuals
housed

73

households
accessed housing
navigation

336

individuals
provided with
safe shelter

THE FRONT DOOR

The Front Door Community Service Center is the physical embodiment of Reclaim's mission to create pathways to stability, opportunity, and connection. By bringing essential services together in one welcoming location, we make it easier for individuals and families to access support with dignity, compassion, and reduced barriers.



HOW WE HELP



ACCESSIBILITY

- Low-barrier access
- Trauma-informed care
- 2SLGBTQ+ affirming services
- Helping clients overcome systemic barriers

231

individuals served
through The Front
Door

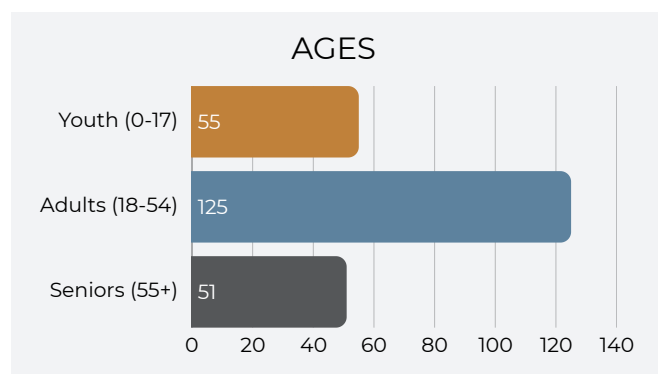
“Knowing that someone is by your side and helping you is priceless at a time when hope is so needed.”

-The Front Door Client





WHO WE SERVED



COMMON BARRIERS

- Lack of affordable housing
- Income instability / low income
- Eviction and rental arrears
- Behavioral health challenges
- Domestic violence
- Lack of transportation
- Lack of documentation (ID, birth certificate, etc.)
- System navigation complexities

WHAT WE DID AT THE FRONT DOOR



14

Households Moved
to Stable Housing



212

Threads of Kindness
Visits



220

Bus Tickets
Provided

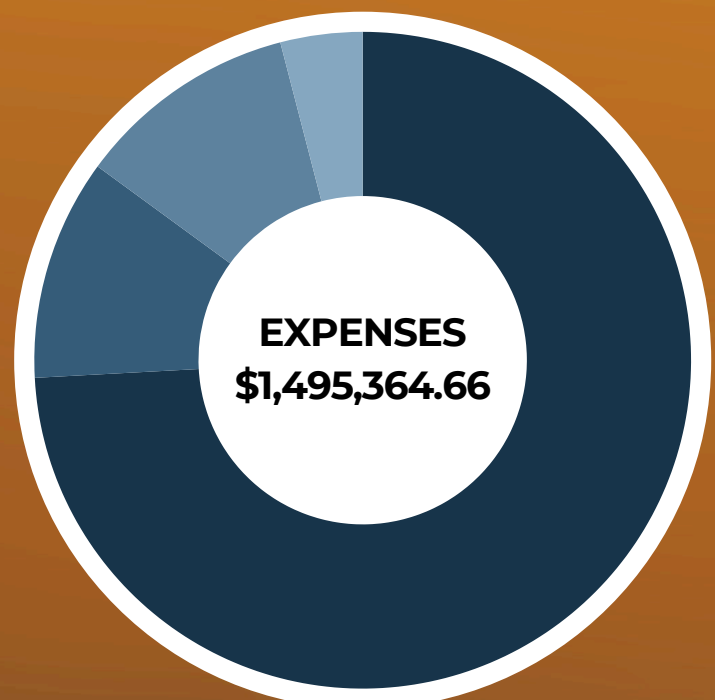
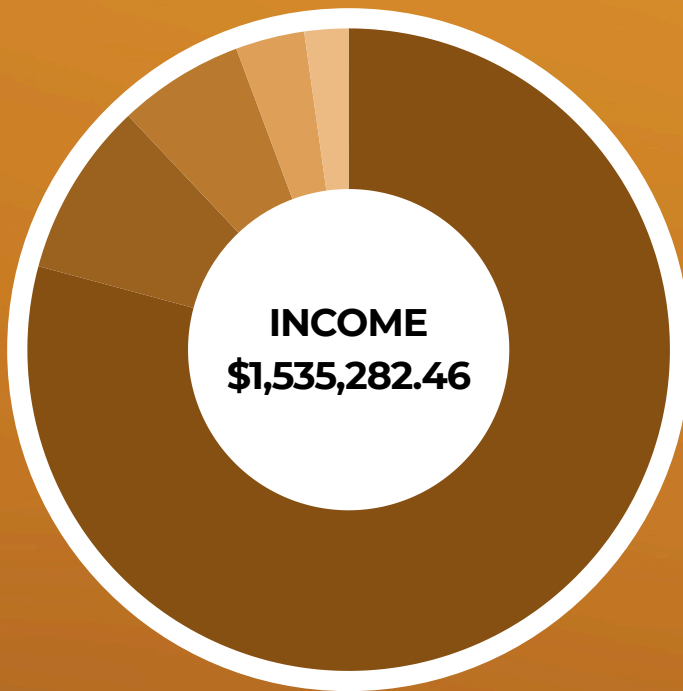
FINANCIAL ASSISTANCE THAT REMOVED BARRIERS

Assistance	Amount
Move In Cost	\$10,019
Transportation Support	\$6,010
Laundry Support	\$3,314
Cell Phone Assistance	\$1,055
TOTAL DIRECT ASSISTANCE	\$20,398

“The biggest impact I have seen The Front Door make, is the relationship building. People come in and when they feel welcomed and heard, they open up so that we can figure out how to help them move forward.”

- Aisha Gordon,
Community Service Specialist

2025 FINANCIAL SUMMARY



COMMUNITY PARTNERS

Our work is rooted in strong community **partnerships** and the meaningful **connections** that make real, lasting impact possible. By working alongside local cities, trusted organizations like Plymouth Housing, and community leaders such as the Snoqualmie Indian Tribe, we are able to extend our reach and deepen the support available to those we serve. These relationships allow us to coordinate care, connect individuals to critical housing and resources, and respond more effectively to the unique needs of our community. Together, we are not just providing services; we are building a network of support that creates pathways to stability, dignity, and long-term opportunities.



9 Housing Support Orgs



4 Food Security Partners



8 Government Jurisdictions



2 Legal Aid Orgs



2 Health & Wellness Providers



4 Domestic Violence Orgs



31 Volunteers

FUNDING PARTNERS



Board of Directors

Don Scaramastra, President
Brent Cook, Vice President
Lizanne Vaughn, Secretary
Jennifer Peterson, Treasurer
Angelina Holverstott, Officer
Shalabh Chandra, Officer
Ed Morrison, Officer
Ramsey Meyhew, Officer

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Trissa Dexheimer, Director of Operations
Kellie Callies, Programs Director
Kira Stephens, Business Manager
Lindsay Hennings, Grant Writer
Tiffany Adams, Community Coordinator
Michael Svarthumle, Facilities Manager
Aisha Gordon, Community Service Specialist
Marla Mohr, Housing Advocate
Stef Zandell, Benefits Advocate

reclaim

Stability. Opportunity. Connection.

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