GREGORY S. JABLONSKY

CAREER OBJECTIVE

To obtain a position as the Chief Information Officer for an organization that is innovative, has clear goals for their information technology assets, and faces challenges such as:

- The need to improve the level of service provided to the company's end-users and/or customers
- Big objectives, requiring an advanced approach and effective scalability
- A demanding and sophisticated end-user community
- Rigorous goals for availability, security, and consistency
- Balancing forward-thinking with best practices; uniformity with versatility
- A goal to build and develop a productive, flexible, and responsive IT team
- The need for leadership with seasoned judgement and current knowledge and skills

SUMMARY

Hands-on Chief Information Officer with over twenty-five years of experience in information technology leadership, specializing in digital transformation and automation. Known for an innovative approach to solving complex business challenges and driving organizational efficiency. Experienced in building and leading high-performing, professional IT teams. Polished and professional communicator and presenter, adept at translating technical concepts into strategic business value, demonstrating how technology enhances company efficiency.

- Effective in fostering collaboration and consultative relationships with senior management and across traditional boundaries; highlighting inflection points of technology decisions.
- Technical leader with broad experience, brings focus on "big picture" business impacts of technology projects: real costs, practical benefits, risks and contingencies.
- Proficient in systems analysis, integrations, & consolidation.
- Adaptable – skilled at supporting individuals, building systems, handling problems; as well as managing teams, training, developing strategies, policies and processes.

CORE COMPETENCIES

- Management: Strategic Planning and Management, Need Analysis, Staff Optimization, Financial Optimization
- IT Solutions: Aligning technology with business needs to enhance productivity, scalability, and resilience.
- Security: Security Controls, Vulnerability Scanning, Ransomware Mitigation, Incident Response Planning
- Policies: Change Management, Acceptable Use, Breach Notification, Remote Access, Wireless, E-mail.

PROFESSIONAL EXPERIENCE

Roosevelt Road Capital Partners (RRCP), New York, New York

Chief Information Officer   *January 2021 – Present*
Assignments:
- Lead RRCP's IT organization and IT organization and act as a member of the executive team to ensure the delivery of reliable, high-performance IT systems and infrastructure.
- Oversee the strategic IT planning process and ensure alignment with organizational goals.
- Oversee the implementation of digital transformation initiatives to enhance organizational efficiency.
- Establish and maintain relationships with key stakeholders, of RRCP, including Renaissance Specialty Insurance, K&B Specialty Insurance, Tradesman Program Managers, and Roosevelt Road Reinsurance Company.
- Manage a $4 - $6 million operating budget.
- Responsible for directing and managing all IT related operation and maintenance for Tradesman Program Managers in support of the organization's strategic goals.
Accomplishments:
- Led the development and implementation of a new policy issuance system, streamlining the process and enhancing efficiency across the organization.
- Directed the implementation of all IT related policies.
- Directed outsourcing of all helpdesk support and remote monitoring and management of end user devices.

The Bonadio Group, Pittsford, New York

Chief Technology Officer   *November 2019 – March 2021*

Assignments:
- Lead The Bonadio Group's IT organization and as a member of the executive team to deliver reliable, high-performance IT systems and infrastructure.
- Responsible for increasing IT process maturity, driving digital transformation, and improving system integration. Identified cost and employee productivity improvements, and developed robust information security frameworks.
- Manage a $2 million budget for new technological implementations, maintenance, and upgrades.
- Manage a $3 - $4 million operating budget.
- Responsible for directing all IT related operation and maintenance for The Bonadio Group in support of the organization's strategic goals.
- Manage a team of three direct reporting directors, four managers and twelve respective technicians.

Accomplishments:
- Directed the deployment of a SharePoint client portal to share critical and sensitive data securely.
- Directed the deployment of Microsoft Teams.
- Directed the implementation of a Cyber Security division of The Bonadio Group.

MONROE COUNTY WATER AUTHORITY (MCWA), Rochester, New York

Chief Information Officer   *September 2015 – November 2019*

Assignments:
- Responsible for insuring that the MCWA continues to advance technology to fit the needs of the business.
- Oversee the Cloud Operations, Network Infrastructure & Software, Data Center Infrastructure & Software, and Application Development & Maintenance.
- Manage a $3.5 million budget for new technological implementations, maintenance, and upgrades.
- Manage a $3 - $4 million operating budget.
- Responsible for directing all IT related operation and maintenance for MCWA in support of the organization's strategic goals.
- Manage a team of three direct reporting managers and 12 respective technicians consisting of FTE's and Contractors.

Accomplishments:
- Moved portions of the datacenter to the AWS cloud to eliminate infrastructure costs and increase efficiency.
- Directed the migrating to Office 365 for increased efficiency.
- Implemented multiple customer enhancements which led to the MCWA receiving the JD Powers award.
- Streamline internal operation by directing the design of efficient canned and custom applications.
- Implement the use of technology to enhance efficiency for field technicians and improve the customer experience.
- Managed the deployment of an entire fiber backbone within multiple campuses.
- Implemented redundancies in Water Authority's infrastructure, network, and telecom devices.
- Revamped the network infrastructure that is designed with network best practices in mind.
- Reorganized the technology department and moved resources to positions that suit their expertise.

NEW YORK POWER AUTHORITY, White Plains, New York

Manager of Network Services   *February 2013 - September 2015*

Assignments:
- Manage a team of eleven technicians consisting of FTE, Contractors, and Interns.
- Manage a $5 million budget for new technological implementations, maintenance, and upgrades.
- Responsible for $6.7 million in spend for telecommunication circuits, and other connectivity.
- Responsible for the operation and maintenance of NYPA's network infrastructure.
- Provide services for voice, data, wireless, video, and plant operations throughout NY State.
- Oversee the implementation of the new Time Warner MPLS backbone.
- Oversee the implementation of the new VoIP deployment.

Accomplishments:
- Decrease Video Conference failures by twenty-four percent by implementing more reliably and robust infrastructure.
- Increase network uptime to ninety-nine percent by implementing network best practices.
- Directed the implementation of Phybridge to provide Ethernet to areas outside the Ethernet distance limitation.
- Implement new review board for change control process.
- Increase network reliability by implementing QOS.

Lead Network Analyst   *February 2012 - February 2013*

Assignments:
- Provide network optimization by utilizing industry best practices and leading technology for all NYPA sites.
- Analyze new technology and see where NYPA can implement that technology into its infrastructure.
- Maintain network stability across all of the NYPA sites.
- Provide support to the client server team by configuring ports, VLANs, SVI's, Etherchannel, etc.

Accomplishments:
- Led the design and implementation of Nexus 7K and 2K series switches for the NYPA DR site.
- Implement wireless network, and verify sufficient wireless coverage for all site for NYPA.
- Redesign internet routing using BGP to provide a sufficient load balancing between NYPA's internet circuits.
- Implement a standard configuration on all routers and switches within NYPA's infrastructure.

IBM – BUSINESS CONTINUITY AND RESILIENCY SERVICES, Sterling Forest, New York

Network Technology Manager   *September 2009 - February 2012*

Assignments:
- Provide strategic network direction for all data centers within BCRS.
- Analyze new technology and see where BCRS can implement that technology into its infrastructure.
- Maintain infrastructure for all sites, which includes 200+ Cisco switches.
- Order and maintain all infrastructure for BCRS.
- Analyze Internet bandwidth traffic and provide projection so that those circuits are not over utilized.

Accomplishments:
- Led the design and implementation of Nexus 7K and 2K series switches in three data centers.
- Led project to migrate all BCRS switches from RPVST to MST.
- Led project to provide VLAN mapping to BCRS customers.
- Implement a bandwidth-monitoring tool for all of BCRS.
- Implement an SSL VPN using F5 Edge devices for customer use.

EDUCATION
Pace University, Pleasantville, New York
Bachelor of Science, Information Systems
Minor, Business

CERTIFICATIONS & TRAINING

- ITIL Foundation V4
- American Management Association Certified
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Design Associate (CCDA)

REFERENCES
Available upon request