

STANDARD PACK

360° Coverage to protect your IT Investment

A complete managed service package on MICROSOFT365
for
SME Companies



Biggest challenges today for SME Companies.

- **Tremendous pressure on cash flow due to PANDEMIC.**
The cash crunch is real. Pursuing payments over long periods of time puts pressure on cash flow and reduces ability to procure needed supplies. We have designed our managed services from offshore (INDIA) for UK based customers, where they can deal with a local company but with lower price tag to get their job done.
- **'Work from Home' A new normal**
The COVID-19 pandemic has prompted big changes in how companies operate. Remote working may be mandatory for some time. Even once restrictions ease off, you may find that your employees wish to continue working from home. Working remotely has many advantages, but also presents a risk to the security and confidentiality of your company's data.
- **Cybersecurity & data loss prevention is becoming a bigger priority**
As a business leader and/or accounting professional, your responsibility to protect your data goes well beyond the walls of your own company's data; it includes the data for all contacts in your system, including clients, employees, and service providers. Our managed services offering can cover you against data loss and cyber attacks on real time basis.



Innovatively Yours !!

Data Science Consulting | Cloud Computing | Skill-Partnership

MINDVERSE CONSULTING SERVICES LIMITED

71-75 Shelton Street, Covent Garden

London WC2H 9JQ

Email: info.uk@mindverseconsulting.com

Our Customers



Our Offices

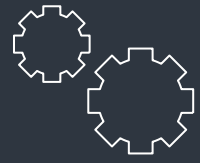




Why Managed Services for your Investment on Microsoft365?

ROBUST SUPPORT | PROACTIVE SERVICES

What is your exposure for one hour of down-time? What if you lost your systems for an entire day? For most, the cost is extraordinary. Yet, many companies trust their IT systems to a single engineer or small team. While these individuals may have deep knowledge in certain areas of IT, it's impossible for anyone to be an expert in all components of this expansive industry. Furthermore, there are often "manpower bandwidth" shortcomings as a result of illnesses, vacations, etc. With Managed Services, you can have **PEACE OF MIND** by knowing a dedicated team of outstanding engineers are monitoring and managing your systems 24x7x365..



Cloud Solution Provider

As a MICROSOFT's Cloud Solution provider, we can provide you services on different cloud based technological solution as per your business. The possibility of our business relationship is unlimited..



Certified Environment

We are CYBER ESSENTIAL & GDPR Certified company. We follow the process and procedure of ico to protect data & information of our customers. Your data is in safe hands, when you deal with us..



Expertise, you can depend upon

All our consultants are MICROSOFT certified seasoned professionals with multiple years of delivery experience, apart from this we also have access to MICROSOFT team as their partner for any critical issue..

360° COVERAGE

- AZURE ATP
- AZURE AD
- Compliance
- User Management
- End point management.
- Exchange
- Power automate
- Office configuration
- Security (Standard)
- Share Point
- Teams (Standard)

MULTILINGUAL HELP DESK

We use **MICROSOFT TEAMS** & **MICROSOFT TRANSLATOR** to communicate with our non-english speaking customer while servicing the support tickets. Click [here](#) to learn more about this features.

flexible solutions for dynamic business

ROBUST SUPPORT

- Ticket based Technical Support – (Unlimited Tickets, 24x7x365 availability,Secured Service Desk)
- Free Introductory training on new Products (after initial six months)
- Advisory on License Optimization.
- Tenant Setup on Cloud.
- Quarterly Webnair on Product to increase user's awareness and optimized customer's RoI.
- Offshore (INDIA) based MICROSOFT certified & seasoned support team.



Engagement Options

PROACTIVE SERVICES

- Proactive Service – Monitoring, Risk Identification and Remediation.
- Product/User/Group level Policy Formation/Monitoring & Fine Tuning
- Real time Tenant Health Monitoring, reporting and remediation.
- Management of Tenant Health and Product wise Admin centers.

ENGAGEMENT OPTIONS

BYOL – Bring your own licenses.

If you have already purchased MICROSOFT 365 from others, you still sign off Managed Services Agreement with us.

Buy from us –

We are CLOUD SOLUTION PROVIDER of MICROSOFT in UK, EUROPE & INDIA. You can buy/renew any cloud product's licenses from us.