

2024 Annual Drinking Water Quality Report

City of Rockingham

Water System Number: 03-77-015

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Eddie Byrne City of Rockingham Water Plant at 910-895-3226. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held at City Hall on the second Tuesday every month, 514 Rockingham Road.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system is surface water from Roberdel Lake and City Pond. Roberdel Lake is located off Roberdel Road and the City Pond is located off City Lake Drive. We also purchase water from Richmond County Water Plant and for emergency use we can purchase water from the City of Hamlet. Since we purchase water from Richmond County you can visit their website @ www.richmondnc.com/ccr to see their annual report also you can visit Hamlet's website @ www.hamletnc.us/CCR.pdf to see their annual report.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for **City of Rockingham** was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)		
Source Name	Susceptibility Rating	SWAP Report Date
Roberdel Lake	Moderate	September 2020
City Pond	Moderate	September 2020

The complete SWAP Assessment report for **City of Rockingham** may be viewed on the Web at: <https://www.ncwater.org/?page=600>. Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@deq.nc.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at (919) 707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. We have implemented the following source water protection actions: You can help protect your community’s drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.).

Violations that Your Water System Received for the Report Year

The City of Rockingham had no violations in 2024

Important Drinking Water Definitions:

- **Not-Applicable (N/A)** – Information not applicable/not required for that particular water system or for that particular rule.
- **Non-Detects (ND)** - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.
- **Parts per million (ppm) or Milligrams per liter (mg/L)** - One part per million corresponds to one minute in two years or a single penny in \$10,000.
- **Parts per billion (ppb) or Micrograms per liter (ug/L)** - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- **Picocuries per liter (pCi/L)** - Picocuries per liter is a measure of the radioactivity in water.
- **Million Fibers per Liter (MFL)** - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

- **Nephelometric Turbidity Unit (NTU)** - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- **Action Level (AL)** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- **Treatment Technique (TT)** - A required process intended to reduce the level of a contaminant in drinking water.
- **Maximum Residual Disinfection Level (MRDL)** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfection Level Goal (MRDLG)** – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Locational Running Annual Average (LRAA)** – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.
- **Running Annual Average (RAA)** – The average of sample analytical results for samples taken during the previous four calendar quarters.
- **Maximum Contaminant Level (MCL)** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2024.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Rockingham (90 th Percentile)	Number of sites found above the AL	Range Low High	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	8/16/22 – 9/7/22	.1	0	0 – 0.2	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	8/16/22 – 9/7/22	0	0	0 -0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at rockcityh2o@carolina.rr.com

We have been working to identify service line materials throughout the water system and prepared an inventory of all service lines in our water system. To access this inventory, call 910-895-3226 or Email rockcityh2o@carolina.rr.com.

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. **The City of Rockingham** is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact **Eddie Byrne** at 910-895-3226 or

Email rockcityh2o@carolina.rr.com. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's disease should consult their personal doctor.

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Rockingham	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)	2024	N	38	21	51	N/A	80	Byproduct of drinking water disinfection
HAA5 (ppb)	2024	N	50	8	103	N/A	60	Byproduct of drinking water disinfection

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

Disinfectant Residuals Summary

	MRDL Violation Y/N	Rockingham (RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
			Low	High			
Chlorine (ppm)	N	1.2	.8	1.6	4	4.0	Water additive used to control microbes

Inorganic Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	R'ham	MCLG	MCL	Likely Source of Contamination
Fluoride (ppm)	2024	N	.67	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Sulfate (ppm)	2024	N	24	2	250	Leaching from natural deposits; Industrial wastes

Nitrate/Nitrite Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	R'ham	MCLG	MCL	Likely Source of Contamination
Nitrate (as Nitrogen) (ppm)	10/14/24	N	< 1.0 mg/l	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (as Nitrogen) (ppm)	10/14/24	N	< .10 mg/l	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Nitrate: Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your health care provide

Synthetic Organic Chemical (SOC) Contaminants Including Pesticides and Herbicides

Contaminant (units)	Sample Date	MCL Violation Y/N	Rockingham	Range	MCLG	MCL	Likely Source of Contamination
Dalapon (ppb)	2024	N	1.35 mg/l	0 – 2.5	200	200	Runoff from herbicide used on rights of way

Turbidity

Contaminant (units)	Treatment Technique (TT) Violation Y/N	Rockingham	MCLG	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	N	.164 NTU	N/A	Turbidity > 1 NTU	Soil runoff
Turbidity (%) - Lowest monthly percentage (%) of samples meeting turbidity limits	N	100 %	N/A	Less than 95% of monthly turbidity measurements are \leq 0.3 NTU	

* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.

Total Organic Carbon (TOC)

Contaminant (units)	TT Violation Y/N	Rockingham (lowest RAA)	Range Monthly Removal Ratio Low - High	MCLG	Treatment Technique (TT) violation if:	Likely Source of Contamination
Total Organic Carbon (TOC) Removal Ratio (no units)	N	1.30	1.30 – 1.54	N/A	Removal Ratio RAA < 1.00 and alternative compliance criteria was not met	Naturally present in the environment

Unregulated Contaminants

Contaminant (units)	Sample Date	Rockingham (average)	Richmond Co.	Hamlet	Limit
Perfluorohexanesulfonic acid (PFHxS)	2023	ND	ND	.032 mg/l	.0030 mg/l
Perfluoropentanoic (PFPeA)	2023	ND	.0044 mg/l	ND	.0030 mg/l
Perfluorohexanoic (PFHxA)	2023	ND	.0037 mg/l	ND	.0030 mg/l
Perfluorooctanesulfonic acid (PFOS)	2023	ND	.0045 mg/l	.0049 mg/l	.0040 mg/l
Perfluorooctanoic (PFOA)	2023	ND	ND	.0044 mg/l	.0040 mg/l

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted. If you are interested in examining the results, please contact us at rockcityh2o@carolina.rr.com.

The PWS Section requires monitoring for other misc. contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.

Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Rockingham	SMCL
Iron (ppm)	10/14/24	ND	0.3
Manganese (ppm)	10/14/24	.013 mg/l	0.05
Nickel (ppm)	10/14/24	ND	N/A
Sodium (ppm)	10/14/24	3.78 mg/l	N/A
pH	10/14/24	6.8 units	6.5 to 8.5

Since we purchase water from Richmond County you can visit their website @ www.richmondnc.com/ccr to see their annual report.

Since we purchase water from Hamlet you can visit their website @ www.hamletnc.us/CCR.pdf to see their annual report.

CITY OF ROCKINGHAM
514 ROCKINGHAM RD
ROCKINGHAM NC 28379-3616

RETURN SERVICE REQUESTED

ACCOUNT NUMBER		SERVICE ADDRESS	
30994		115 SANDHURST DR	
BILLING DATE	DATE FROM	DATE TO	DAYS
06/25/2025	05/07/2025	06/05/2025	000029

17824407-1-1 1 1 *****AUTO**5-DIGIT 28345



ALCENE JONES
PO BOX 65
HAMLET NC 28345-0065

CITY OF ROCKINGHAM
UTILITIES STATEMENT
514 ROCKINGHAM ROAD
ROCKINGHAM, NC 28379

METER NUMBER	PREVIOUS READING	CURRENT READING	USAGE	UNITS	DESCRIPTION	AMOUNT
NOMTR620	3167000	3170000	3000	1	WATER INSIDE	11.90
NOMTR620	3167000	3170000	3000	1	SEWER INSIDE	7.35
				1	RESIDENTIAL GARBAGE	26.00

5990P-UTL 6/9/22 CMYK perf 3.5



NO SECOND NOTICE WILL BE SENT ** PAYMENT CASH ONLY **

**ANY ACCOUNT WITH A PAST
DUE BALANCE IS SUBJECT TO
DISCONNECTION AT ANY TIME.**

ANNUAL WATER QUALITY REPORT: BEGINNING ON OR BEFORE JULY 1, YOU WILL BE ABLE TO VIEW THE CITY OF ROCKINGHAM'S ANNUAL QUALITY ONLINE AT WWW.GOROCKINGHAM.COM/CCR. THIS REPORT CONTAINS IMPORTANT INFORMATION ABOUT THE SOURCE & QUALITY OF YOUR DRINKING WATER. PLEASE CALL (910)895-3226 IF YOU WOULD LIKE A PAPER REPORT.
PLAZA JAM-JULY 3RD -THE TONEZ

Previous Balance 0.00
Late Fee/Penalty 0.00

DETACH HERE AND RETURN THIS PORTION WITH YOUR REMITTANCE

CITY OF ROCKINGHAM
514 ROCKINGHAM RD
ROCKINGHAM NC 28379-3616

ACCOUNT NUMBER		SERVICE ADDRESS	
30994		115 SANDHURST DR	
BILLING DATE	DATE FROM	DATE TO	DAYS
06/25/2025	05/07/2025	06/05/2025	000029
DUE DATE	07/10/2025	PAY	45.25
IF PAID AFTER	07/20/2025	PAY	70.25
Route/Sequence: 37/1000			
CUTOFF DATE FOR CURRENT CHARGES ONLY			AMOUNT PAID

ALCENE JONES
PO BOX 65
HAMLET NC 28345-0065



CITY OF ROCKINGHAM
514 ROCKINGHAM RD
ROCKINGHAM NC 28379-3616

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