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New place-of-service code for telemedicine

Starting Jan. 1, 2017, Blue Cross Blue Shield of Michigan adopted the Center for Medicare & Medicaid Services' new place-of-service code, 02-Telehealth.

The POS code indicates the location where services were rendered through telecommunication technology. Always report POS code 02 with the GT modifier. This new billing requirement applies to all telemedicine claims submitted on or after Jan. 1, 2017, regardless of the date of service.

As a reminder, you should report online visit procedure codes (*98969 and *99444) and telephone evaluation and management visits (*98966, *98967, *98968, *99441, *99442 and *99443) in an office location (11). The new place of service code 02 doesn't apply to online visits and telephone evaluation and management visits. Also, these eight codes don't require the GT modifier.

These billing guidelines are consistent with the National Correct Coding Initiative and Blue Cross payment policy guidelines and are subject to audit review.

Are you using Clear Claim Connection?

If you're using Clear Claim Connection, you'll need to follow a somewhat different process until we're able to update the Clear Claim Connection tool to accommodate the new place-of-service code. For telehealth place of service (02), select office location (11).

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