

## Web-DENIS broadcast message

**Category:** Behavioral health

**Title:** We've updated the *Telehealth for behavioral health providers* document

**Start date:** March 25, 2020

**End date:** April 17, 2020

We've updated the following information in the updated [Telehealth for behavioral health providers](#) document:

- We updated the definitions at the beginning of the document.
- We moved all billing information into the billing section at the end of the document, for ease of use.
- For all services for which telemedicine is payable, we've indicated that Blue Cross and BCN will cover telephone-only behavioral health visits for Blue Cross' PPO, Medicare Plus Blue<sup>SM</sup> PPO BCN HMO<sup>SM</sup>, and BCN Advantage<sup>SM</sup> members, in addition to telemedicine (audiovisual) visits.
- We removed text that stated that telephone-only visits aren't included under the telemedicine policy for psychotherapy and telepsychiatry sessions.
- For autism services, we indicated that protocol modification (up to 50% of the time), individual family-caregiver training and multi-family caregiver training can be provided via telephone-only visits.
- When submitting claims for telephone-only visits, you don't need to submit a modifier of GT or 95. These modifiers are needed only for visits that use audiovisual technology.
- We've added a list of outpatient psychotherapy codes that are covered via telemedicine (audiovisual). You need to submit a modifier of GT or 95 for these codes. Note that these codes are for services that aren't related to an autism diagnosis.
- We've also added a list of outpatient psychotherapy telephone assessment and management services codes. These codes are for services that aren't related to an autism diagnosis.
- We've stated that when submitting telemedicine (audiovisual) claims with an OPC facility NPI for BCN HMO and BCN Advantage members, you must include a modifier of GT or 95 and place of service code 02.

You can read more about telehealth on our [Coronavirus \(COVID-19\) information updates for providers webpage](#).

We're working to clarify Medicare Advantage requirements for telehealth. We'll update this document and notify you through a web-DENIS message.