



Frequently Asked Questions

1. What does a water filtration system do?

Our filtration systems remove or reduce contaminants such as:

- Chlorine and chloramines
 - Sediment and rust
 - Lead and heavy metals
 - PFAS, VOCs, and microplastics
 - Unpleasant tastes and odors
 - Check out <https://cleanwater4u.com/what-x-system-removes-1> to see a general list of what our system removes
-

2. Does your system remove lead and PFAS?

Yes! Our multi-stage filters are designed to target a wide range of contaminants, including **lead**, **chlorine**, **PFAS**, and **much more**.

4. How do I know if I need a water filter?

You might notice:

- Bad taste or odor
- Stains on sinks or tubs
- Sediment in your water
- Dry skin or dull hair

Even if everything seems fine, municipal water often contains regulated contaminants at legal but concerning levels. Filtering gives peace of mind.

5. What's your warranty?

We offer a **5-year valve to valve warranty** on systems.

If you experience water quality issues:

- See our warranty page for full details

6. Can I install it myself or hire my own plumber?

Yes, we offer an **install kit** for self-installs or your own plumber. However, please note:

- The only thing you will need to purchase outside of our install kit are the lines to connect it to your home

7. How often do filters need to be changed or rejuvenated?

- We have no filters only media so no monthly cleaning or issues
- System media: May require **yearly rejuvenation**
We'll remind you and make maintenance easy.

8. Do I need all 4 stages of your system?

- **Stages 1, 2, and 3** are sold as a packaged system.
- **Stage 4**, which is a water conditioner and descaler can be added but not sold separately.
All installed together for optimal performance and clean, safe water.

9. What if water flow slows down?

- We use a simple **gallon jug flow test** to measure flow.
- If flow drops, we'll guide you through flushing the system.
- If flushing doesn't work, and your system is under warranty, we'll send a replacement (return of tanks required).

10. How do I know what is actually in my water?

- Simply fill out "what's in your water" form on this website with your zip code for your specific contaminants, provided by local municipalities.
- You will be SHOCKED!

11. What is the difference in a Softener and a Filter?

Water Filter = Cleaner Water
Water Softener = Softer Water

Water Softener

- **Purpose:** Removes *hardness minerals* like **calcium** and **magnesium**
- **Benefits:**
 - Makes soap lather better
 - Helps reduce dry skin and dull hair
- **Does NOT remove:** Chlorine, contaminants, or improve taste


Water Filter

- **Purpose:** Removes or reduces **contaminants** in the water
- **Targets:**
 - Chlorine & chloramines
 - Lead & heavy metals
 - Sediment & rust
 - PFAS, VOCs, and microplastics
 - Bad tastes and odors
- **Does NOT remove:** Hardness minerals

Our Solution to this FAQ:

- Our 3 stage is a filtration system so the result is clean, healthy water.
- Stage 4 is a water conditioner so produces cleaner water, longer appliance life, salt free, prevents scale buildup and keeps the healthy minerals in for drinking and such.
- We also offer a shower softener because while you don't want all your water soft and need the good minerals to stay in for consumption, the softener removes the hard minerals for the ultimate spa experience and the best benefit for your skin and hair.

Have another question?

 Call us at 888-239-4970 or email us at info@cleanwater4u.com— we're always here to help you love your water!
