



10 Year Warranty

We proudly offer a **10 Year Warranty** on our water filtration systems—giving you complete confidence in your purchase.



What's Covered:

- **Full replacement of parts and system components** for 10 years
- **Water quality guarantee:** If a water test shows issues, we'll send a flush kit
- If the flush kit or added media doesn't resolve the issue, we'll replace the system*



Our priority is clean, healthy water for your home—no stress, no confusion.






*5 Year Rejuvenation Notice

A **system rejuvenation** will be necessary to maintain performance every 5 years. Please order the product through our website.



Installation Options & Warranty Eligibility

To qualify for warranty coverage, systems **must be installed using one of these approved methods:**

-  **DIY or your plumber following install instructions or with our recommended installer:** Ensures correct fit and performance.
-  **Installed by a Plumber and Using Other Parts**
-  **DIY and Not following instructions**

Systems installed outside our guidelines **do not qualify for warranty.**



Water Flow Troubleshooting

If you're experiencing low flow, we'll guide you through a quick **gallon jug flow test** to check system performance. This helps us pinpoint the issue before taking further action.



Replacement Process & Returns: If your system qualifies for replacement:

- A **new system is shipped to you**
- **Flush kit is sent first** if applicable
- You **must return the original tanks** using the provided shipping label
- Once returned, we **refund any eligible charges**



No returned tanks = no refund. We must receive the original tanks to process your replacement.

PLEASE REMEMBER: Operational, maintenance, and replacement requirements are essential for the water-treatment device to perform as represented

Reach out to us at info@cleanwater4u.com ASAP with any questions or issues