

We proudly offer a 5-Year Valve to Valve Warranty on our water filtration systems—giving you complete confidence in your purchase.



- Full replacement of parts and system components for 5 years
- Water quality guarantee: If a water test shows issues, we'll send a flush kit
- If the flush kit doesn't resolve the issue, we'll replace the system*



Our priority is clean, healthy water for your home—no stress, no confusion.



*Annual Rejuvenation Notice

Depending on your local water quality, **yearly system rejuvenation** may be necessary to maintain performance. We have the product to sell to you if needed and we'll help guide you through this simple process if needed.



To qualify for warranty coverage, systems must be installed using one of these approved methods:

- With Our Install Kit either DIY or with a Plumber: Ensures correct fit and performance.
- Installed by a Plumber and Using Other Parts
- DIY and Using Other Parts

Systems installed outside our guidelines do not qualify for warranty.



Water Flow Troubleshooting

If you're experiencing low flow, we'll guide you through a quick **gallon jug flow test** to check system performance. This helps us pinpoint the issue before taking further action.



Replacement Process & Returns: If your system qualifies for replacement:

- A new system is shipped to you
- Flush kit is sent first if applicable
- You must return the original tanks using the provided shipping label
- Once returned, we refund any eligible charges



No returned tanks = no refund. We must receive the original tanks to process your replacement.