Antoinette Roldan Consulting

BIZ SUCCESS MINI-PLAN

BY TONI ROLDAN



Welcome!

Hello and thank you for downloading this quick E-Book.

As an entrepreneur or business owner, one of your primary focuses is to create and maintain success for your business. This is both exciting and, at times, challenging. How do you ensure you are able to stay successful?

You need to have a model where you have a firm foundation and can be flexible at the same time!

My name is Toni Roldan and since 2008 I've helped business owners and entrepreneurs to streamline their business and create a flexible model, so they can...

- ... increase their profits and success levels.
- ... stay focused and passionate about what they are doing
- ... understand as a business owner where you excel and how to best leverage this

This model blends

2 approaches

Outside-In + Inside-Out

In this E-Book you'll also discover:

- What Inside-Out is
- What Outside-In is
- When to **use** each
- Why each is **important**
- Some questions to ask yourself to create success in each

All the best,

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Blend these approaches

The best companies skillfully employ both approaches.

How is this relevant for your business?



Let's understand each of these models...

Inside-Out Approach

The Inside-Out approach is guided by the belief that the inner strengths and capabilities of the organization will lead to success. With this approach a business will take account of talent, resources, core competencies and look at leveraging these to their fullest and in the right way.

Outside-In Approach

The Outside-In approach takes customer value as its starting and end point. Companies using this approach are focused on creating and nurturing their customers by providing high caliber customer value. They put themselves in the position of their customers and view themselves from their perspective.

When should you use each?

As a blended business model you must know your business 360 to fully maximize how you do things, why you do things, and what you do which will ultimately lead to greater success.

As a rule of thumb, here are suggested areas you can focus on employing each approach.

		Marketing
Outside-In		Branding
		Sales
		Business Development
		Customer service/customer experience
		Product development
Inside-Out		Why you are in business
		HR
		Finance
		Planning
		Operations
		Process Improvement
		Adapting to change, have a plan in place

How do you do this?

Step one-ask these questions about your business

Tips for Inside-Out (I-O)	Tips for Outside-In (O-I)
Ask yourself these questions for each of the	As yourself these questions for each of the
areas where I-O is a match	areas where O-I is a match
Typically, an inside-out approach focuses on	Typically, an outside-in approach focuses
these questions:	on these questions:
– What are we good at? Conversely, where	– Where are the growth markets available
are we bad?	for our business?
– How have we progressed or regressed over	– How can we tap on a nascent opportunity
the last few years?	that is available?
 Which division or function should we 	– What are the prevailing trends in
channel our resources to?	consumer tastes and how should we meet
– How do we leverage our strengths and	them?
compensate or eliminate our weaknesses?	– How can we better serve the needs of the
	market?



Step two – put a plan in place to move in this direction

What does this plan look like? For each company this will be different. What each plan should have is ...

- Where can you recognize that you need to move from I-O or to O-I?
- A gap grid. Where are you now? Where do you want to be?
- What needs to change?
- What is your timeline to make these shifts?
- What are some of your current challenges you are facing?
- Are you making the profits you want/need?
- Are you growing at the pace you want/need?
- Are you as a business owner working at the right pace, in the right way?
- What do you need to change in how you're working to have more time, energy?



Case Study - Inside-Out - Apple

Apple uses the (Inside-Out) "Golden Circle" Marketing method

Traditional marketing methods start with "what" then followed by the "how "and ending with the "why".

The Golden Circle Marketing process used by Apple starts with "Why": the central belief of why the organization or movement exists. The development of such a powerful core belief system is what attracts the cult following. Once Apple was able to establish this powerful central message, they were able to sell more than just computers

Case Study - Outside-In - Amazon

Amazon has set a new standard for *Outside In* strategizing. They began as an online bookshop and built an incredibly strong brand around that. But they put themselves in their customer's shoes and asked what else their customer base wanted. This allowed them to expand into the Kindle, and then into cloud computing, web services for their channel partners, and massive online retailing of a range of products outside their initial offering. Rather than dwelling on what they were good at (selling books), they asked 'Who are our customers and what do they need?' By shifting their focus, they were able to leverage their brand to seize opportunities in other areas.