

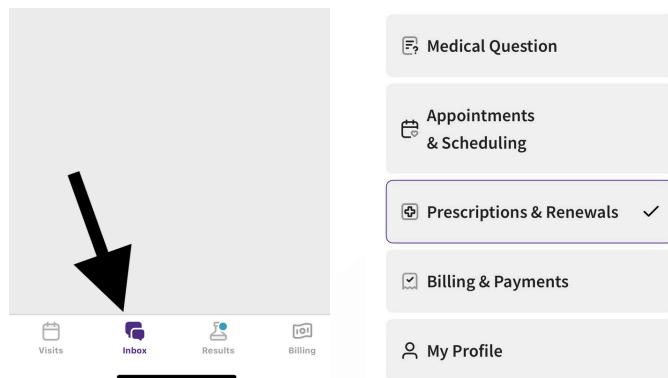
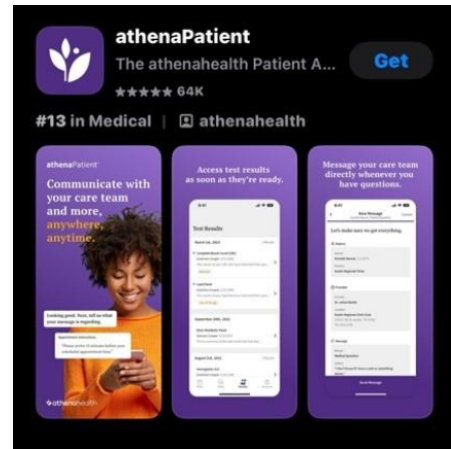
How to Access the Athena Portal for Prescription Refills

Option 1 Visit: [Blueconciergemedicine.com](https://blueconciergemedicine.com)

Click on PATIENT PORTAL at the top of the webpage
Follow the prompts to log in
Click on MESSAGES
START NEW MESSAGE
Click on Prescriptions & Renewals

Option 2 ATHENA PATIENT app

After logging into the app
click INBOX at the bottom;
click PRESCRIPTIONS & RENEWALS;
From there, you can click on the
medication that needs renewal and
follow the prompts to send a message



****Troubleshooting tips****

Make sure the numbers in the URL are correct. The link in your browser should be: <https://31829-1.portal.athenahealth.com>. This is an updated account number, and any previous links will not give you proper access to your portal.

Please call the office during business hours and we will happily show you how to access the portal.