

CLIENT NAME

Contact information

AREAS OF EXPERTISE

Strategic Planning | Leadership
Change | Transformation
Organizational Design
Corporate Governance
Professional Development
Growth | Improvement
Coaching | Mentoring
Performance Metrics | KPIs
Team Synergy

COACH | MOTIVATOR | MENTOR

Creative and resourceful with a holistic approach to learning and development, equipped to motivate, mentor and inspire.

Versatile and adaptable with ability to assess performance, identify areas for improvement, increase commitment to goals and advance skillsets.

Driven and resilient with strengths developing classroom, virtual and field training to address specific needs, delivered to scale across global companies.

Collaborative and transparent with a progressive mindset, fully committed building trusted partnerships and working with integrity.

Dynamic and progressive with strengths using emotional intelligence to help others find success via self-awareness, teamwork and problem solving.

PROFESSIONAL EXPERIENCE WITH NAME OF COMPANY

DIRECTOR, FLEET MAINTENANCE (2020 – Present)

- **Led talent development and continuous improvement** for site leaders and 600+ frontline assets across 20+ locations.
- **Appointed to Fleet Governance Counsel**, selected by peers, tasked with ensuring gold standards in core fleet processes.
- **Justified addition of Fleet Service Manager** to the talent infrastructure, resulting in two sites achieving MSDO certifications.

MANAGER, RECYCLING PLANT (2017 – 2020)

- **Delivered zero OSHA recordable score** with transformation to safety-first culture—achieved through mentoring and communications.
- **Produced 50% reduction in labor** through the use of collection efficiency platforms to better define workflows for hauling materials.
- **Generated 58% revenue increase** with improvements to risk identification, analysis, prioritization, response and monitoring.

OPERATIONS MANAGER, RECYCLING PLANT (2013 – 2017)

- **Accelerated throughput and lowered downtime** by streamlining workflows for material processing.
- **Cut costs \$7K/month and increased sales \$3K/month** with high-grade processing, #5 plastic capture and bale wire reduction.
- **Achieved record low grievance-to-discipline ratio** by cultivating partnership with the union to increase employee accountability.
- **Accelerated team performance** with coaching and mentoring programs for shift supervisors, line leads, operators and sorters.

TRAINER, TRANSPORTATION TEAM (2008 – 2013)

- **Designed and scaled onboarding program** for DZ commercial drivers, training and certifying over 500 FTE employees.
- **Tailored curriculum based on best practices** for safe and efficient operations of front load, roll off, side load and crane trucks.
- **Focused on customer satisfaction** achieved through prompt, courteous and reliable service.

EDUCATION & TRAINING

Executive Presence & Influence

Wharton School of Business,
Harvard University (in process)

Science of Well Being Yale University

Master Trainer Badge Development Dimensions International

Effective Coaching for Managers New Horizons

Leadership Training for Managers Dale Carnegie

Compliance Training AFT 1004 – NFPA 70E, Arc Flash Training, OSHA 10hr

Occupational Safety Communication for Managers Conestoga College