

Terms of Service

Last updated: September 29, 2025 Welcome to Purple Paw Pet Care, LLC ("we," "our," or "us"). By booking our services, visiting our website (www.purplepawpetcare.com), or communicating with us, you ("you" or "client") agree to the following Terms of Service: 1. Services We provide pet care services at your home, including but not limited to dog walking, feeding, playtime, and wellness check-ins. Services will be confirmed at the time of booking. Important Disclaimer: We are not veterinarians or medical professionals. Our services are not a substitute for professional veterinary care. If your pet requires medical treatment, diagnosis, or emergency intervention, you must consult a licensed veterinarian. 2. Client Responsibilities - Provide accurate and complete information about your pet(s). - Disclose any behavioral issues, health concerns, or risks. - Ensure safe access to your property at the agreed time(s). - Maintain your pet's vaccinations, identification, and licenses as required by law. 3. Payment & Cancellations - Payment is due as agreed upon at booking. - Cancellations must be made at least 24 hours in advance. Late cancellations may be subject to a fee. - We reserve the right to refuse or discontinue services if payment is not received, or if a pet poses a danger to staff. 4. Liability - While we take every precaution to ensure your pet's health and safety, you acknowledge that pet care involves inherent risks. - We are not liable for injuries, illnesses, accidents, or property damage beyond our reasonable control. - You agree to release Purple Paw Pet Care, LLC from liability for any damages arising from the provision of services, except in cases of gross negligence or willful misconduct. 5. Emergencies - If your pet requires emergency veterinary care, we will make reasonable efforts to contact you. - If you cannot be reached, you authorize us to seek veterinary care at your expense. 6. Termination We may terminate services at any time if safety or health concerns arise, or if you violate these terms. 7. Governing Law These Terms are governed by the laws of the state in which services are provided. Contact: purplepawpetcare@gmail.com

Privacy Policy

Last updated: September 29, 2025 At Purple Paw Pet Care, LLC, your privacy matters to us. This Privacy Policy explains how we collect, use, and protect your information. 1. Information We Collect - Personal Information: Name, phone number, email address, and any details you voluntarily provide when booking services. - Pet Information: Pet's name, breed, age, health conditions, and care instructions. - Service Information: Addresses and scheduling details necessary to provide in-home care. 2. How We Use Your Information We use your information to: - Provide and manage pet care services. - Communicate with you about bookings, changes, or emergencies. - Process payments and maintain records. - Improve our services. 3. Sharing of Information We do not sell, rent, or trade your information. We may share limited information only when: - Required by law. - Necessary to protect safety in emergencies (e.g., sharing details with a veterinarian). 4. Data Security We take reasonable steps to protect your information but cannot guarantee 100% security of email or internet communications. 5. Your Choices You may contact us to update, correct, or delete your personal information. 6. Children's Privacy Our services are not directed to children under 13, and we do not knowingly collect information from them. 7. Disclaimer on Medical Care Purple Paw Pet Care, LLC does not provide veterinary or medical services. Any health-related information shared is based on experience, not professional medical training. Always consult a licensed veterinarian for diagnosis, treatment, or medical advice regarding your pet. 8. Changes to This Policy We may update this Privacy Policy from time to time. Updates will be posted on our website with the revised "Last updated" date. Contact: purplepawpetcare@gmail.com