

Managing Generations in the Workplace



While having various cultures in one workplace can present communication problems and conflicts, the benefits of such a variety in the workplace outweigh it. The workplace can present challenges to management in terms of handling the different generations present. As older workers delay retiring and younger workers are entering the workforce, the work environment has become a patchwork of varying perspectives and experiences, all valuable to say the least.

The Managing Generations in the Workplace course will help participants understand the various generations present at work and understand what motivates them by participating in fun and interactive activities. Both the young and older worker will have many ideas to offer, which will help the organization thrive in the marketplace. Learning how to deal with the Generations at work will help you become a better manager or co-worker.

Workshop Objectives:

- History behind generations
- Who are Traditionalist?
- Who are Baby Boomers?
- Who are Generation Xers
- Who are Generation Millennials
- Who are Generation Zers
- Differences between each type of generation
- Finding common ground among the generations
- Leadership Styles of the generations
- Leveraging the benefits of generation gaps at work