

## Computers4Learning Wiping Process

Your privacy is important to us.

At Computers4Learning we undertake strict wiping processes to ensure that your data is protected.

Upon receipt of the assets we will inform you when we expect to get the wiping process completed. If required, we can also send a report to you on the Wiping process, containing all the wiping logs for every device wiped.

We use an Open source tool that is called Nwipe to wipe all drives. This is a tool that is being used in several commercial products and other open source tools like Shredos.

Nwipe makes multiple passes putting random numbers on the drive. Then it does a clear round putting 0 on the drive and another scan to prove that all values on the drive are 0. The reason we do this is two fold

- To Wipe and remove all data
- To prove the drive is in good health

This process is automated where possible and all devices are tracked. This is done by getting the Network MAC address of the device and all Serial Numbers of the Hard Drives. This is then logged into a Database. When we process the device, the MAC address/Hard Drive Serial Number is then stored again in a database and we can then link a particular Wipe process to this Device.

For devices that can not be wiped for these reasons

- Hard Drive failed the Wipe Procedure
- Device fails to boot or not in a usable state

All media in the device will be manually destroyed.

- Mechanical Hard drives will have their platters punctured multiple times
- Non mechanical drives will be crushed or snapped