



## It's in our fabric.

Our CLEAN & SAFE Code of Conduct is our new normal, woven into all of our operations and every step of our cleaning process. As the first in our industry to employ a comprehensive safety plan for the protection of our customers and employees, we will continue to implement new CDC recommendations as they become available and also spearhead industry best practices for the benefit of the greater WNY community.

### All Staff Members:

- Daily Temp Readings
- Mandatory Facial PPE
- Routine Hand Sanitization

### On-Site Crews:

- Appropriate Distancing
- Tyvek® Body Suits & Latex Gloves
- Safe, Clean, Plastic Garment Covers
- Routine Van Cleaning & Sanitization
- Use of Video Conferencing with Insurance Adjuster When Applicable

### Processing Facility:

- Routine Facility Cleaning & Sterilization
- Cross Contamination Prevention Protocols
- Safe Handling Protocols
- Cleaned Using Only Germany's Finest "Kreussler" Detergents, Sanitizers & Softeners

### Client Safety:

- Minimal In-person Interaction
- Use of Video Conferencing When Applicable
- Safe, Clean, Plastic Garment Covers
- Full PPE Gear At All Times

  
**WE USE A LAUNDRY PROCESS THAT THOROUGHLY CLEANS AND KILLS VIRUSES AND BACTERIA.**



CERTIFIED BY THE GERMAN  
ROBERT KOCH INSTITUTE  
WHEN USED AS DIRECTED

  
**Renewal**  
CLAIM SOLUTIONS  
of  
Upstate New York &  
Greater New England