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Teapot Flowers Wedding Terms and Conditions 2026

I offer an initial consultation when we can talk 'flowers' and ideas. After that, I would work on some designs and an estimate of costs involved. The fee for the consultation and initial estimate is £55. If you decide to go ahead with my services, the £55 charge is deducted from your final bill.

Products

In the event of any supply difficulties, Teapot Flowers will reserve the right to substitute any component, which may have been previously agreed within a design. Teapot Flowers will make every effort to ensure a suitable substitute, but colours/tones may vary slightly. We are unable to guarantee the inclusion of specific flowers due to the changeable nature of British weather. Teapot Flowers only uses British grown flowers and foliage, preferably our own grown materials. Images supplied do not guarantee an exact replica will be provided, they are for inspiration and style guides only.

Payment

To secure the date for your event a 33% non-refundable deposit of the estimated fee must be made along with a signed copy of these terms & conditions. Once the deposit has been received, additional meetings and venue visits are free of charge (up to 2 consultations and/or site visits).

On agreement of a final quotation at a final meeting, full payment must be made no later than 4 weeks before the event or we cannot proceed with the order. At that point, no further changes can be made. You can choose to pay for your wedding flowers in instalments, but this must be agreed in advance and confirmed in writing with Teapot Flowers. The full balance must be received 4 weeks prior to your wedding.

Sole Suppliers

Teapot Flowers politely requests that we are the sole provider of fresh flowers, floral arrangements and foliage decoration. If you wish to add your own arrangements, please notify us. Please note we will not work in partnership with other floral décor suppliers, unless agreed by Teapot Flowers in advance of deposits being paid.

Delivery and Set-Up

Teapot Flowers will deliver to an address at a time agreed before the event. As this often involves different addresses, please ensure names, phone numbers/address details are supplied to Teapot Flowers before the event. If for any reason we are unable to meet the delivery/set up time, you will be notified as soon as possible. Teapot Flowers accepts no responsibility for damage to flowers once we have left the venue set-up and/or delivery address/es.

Teapot Flowers accept no responsibility for damage to Bridal Party flowers once they have been delivered, or failure to wear or use any arrangement, i.e., buttonholes, corsages, and bouquets. This is the responsibility of the Wedding Party. Because of the perishable nature of

our products, Teapot Flowers will advise upon delivery, how to store your flowers until use. This usually includes storing in a cool, safe place, away from fumes or heat, and any bridal/bridesmaid bouquets should be kept in the delivery vessels until shortly before they are required.

Teapot Flowers will charge a fee to move ceremony/church flowers to the reception venue which will vary depending on distance and waiting time.

Any items borrowed from Teapot Flowers must be returned by the date agreed on your final quote. Any items broken or not returned intact will be charged for on a replacement basis, including postage and packing fees.

Social media

Teapot Flowers will always post an image, taken by us, on the day of your event. Following this, we may share more images and details of the flowers in the form of a blog or on our website. We are happy to send copies of our photographs should you require them.

Disclaimer

Teapot Flowers will endeavour to supply a full service as agreed but in the event of sudden illness, adverse weather conditions or Acts of God, we cannot guarantee this. However, in adverse weather conditions we will discuss a contingency plan with the event organiser. In the event of illness, we will make every attempt to outsource accordingly. Ultimately, we cannot accept responsibility for adverse weather conditions, ill health or Acts of God, and if we are prevented from providing the product and service as agreed, then we can only offer a refund of monies paid. We will endeavour to help you find an alternative florist to deliver your wedding flowers.

Cancellation

If you cancel your wedding flowers more than 4 weeks before the delivery date, then we will retain your non-refundable deposit to cover consultation and administrative costs.

Cancellations within 4 weeks of the delivery date, when the full payment will have been made, will be subject to only 50% of the full amount being refunded.

In the event that you need to postpone your wedding, your deposit will be retained, and further monies returned at our discretion.

Please return this document signed as proof of your agreement of the above terms and conditions. We cannot proceed with your booking without a signed copy of this.

Names: _____

Date of Event & Venue: _____

Signatures & date: _____