

Zen Fit Yoga Terms and Conditions

Welcome to Zen Fit Yoga! By choosing to join our community, you're choosing to embark on a journey toward wellness and fitness in a supportive environment. Below, you'll find the Terms and Conditions that outline our mutual agreement. We encourage you to read these carefully and reach out if you have any questions.

Agreement Overview

This Agreement, encompassing these Terms and the Studio Rules, constitutes the entire Membership Agreement between you ("the member") and Zen Fit Yoga (ABN: 99 136 109 311) ("Zen Fit Yoga"). Understanding all aspects of this Agreement is crucial before you sign. Please, don't hesitate to ask us for clarification on any points.

Termination/Cancellation of Membership

To cancel your membership, notification is required via email to damaris.zenfit@gmail.com. A 14-day notice period from the date of notification is required for all cancellations. The payment will be taken as usual during the notice period. In the event of serious illness or injury preventing studio use for at least two months, termination can be immediate with professional evidence. Bankruptcy also constitutes immediate cancellation grounds, with appropriate evidence required.

Membership Freeze

Members may freeze their memberships for a minimum of 2 weeks to a maximum of 12 weeks per year. Notice must be given at least 3 business days before the desired freeze date. Memberships automatically resume on the confirmed end date of the freeze period.

Cancellation Policy

Class cancellations require a 12-hour notice. Failure to cancel within this period, or not showing up, results in forfeiting the class fee. Credits will be deducted for no-shows for those on credit packs.

Membership Details

Your membership allows access to our studio facilities as per the chosen Membership Level. It begins on the date of the first payment, contingent upon agreement to these Terms, health disclosure, and receipt of any upfront payment.

Change of Mind

You have a 7-day cooling-off period from the date these Terms are agreed upon. Cancellations within this period will result in a full refund, minus any used services and a reasonable administration charge.

Membership Dues

You are responsible for timely payment of Membership Dues and other ongoing fees. Membership Dues cover the entire billing period, even if the membership is terminated within that period.

Additional Fees

Additional services and facilities may incur fees as listed in our app and website. These fees may be added to your direct debit payments.

Non-transferable Membership

Memberships are personal and non-transferable.

Termination by Zen Fit Yoga

We reserve the right to terminate memberships for breach of Terms or Rules, unpaid dues, false application information, or bankruptcy.

Fee Collection

Outstanding fees at the time of membership termination will be collected, potentially with third party assistance.

Changes to Terms and Conditions

We may amend these Terms and Rules with a minimum of 7 days' notice. Significant changes allow for membership termination rights.

Risk and Health

Exercise involves risks. You are responsible for monitoring your health and exercising within your limits. The Customer acknowledges that Zen Fit is conducted by a trained professional. However, in the instance of monitoring health and wellbeing, this is the responsibility of the Customer

Zen Fit Waiver From

By accepting these Terms and Conditions you acknowledge that you have read and fully understand the Zen Fit Waiver and the contents held within the Zen Fit Waiver Form.

Liability and Recreational Activities

We are not liable for injuries or deaths caused by recreational activities.

Privacy

Your privacy is very important to us. Any personal information you choose to give us will only be used to help us provide you with the highest quality services, products, and support.

We will never share your personal or financial information with any other party. We do not share bank or credit card information with any individual.

Agreement Acceptance

By joining, you agree to these Terms and Conditions. If you're under 18, parental or guardian consent and responsibility apply. This Agreement is governed by the laws of New South Wales and reflects our commitment to providing a safe, enjoyable, and fair environment for all our members.

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Contact Us

**For any queries or assistance, please contact us via email at damaris.zenfit@gmail.com.
Welcome to Zen Fit Yoga, and here's to your health and wellness journey with us!**