

# SEWAGE BACKUP:

If you have a sewage backup issue, it's important to address it promptly due to the health risks and potential property damage involved. Here's what you should do:

1. **Ensure personal safety:** Put on protective gear such as gloves, boots, and a face mask before attempting to handle the sewage backup. Sewage contains harmful bacteria and pathogens, so it's crucial to protect yourself from direct contact.
2. **Stop water usage:** Avoid using sinks, toilets, and any other water sources connected to the sewage system. This will help prevent further backup and potential overflow.
3. **Ventilate the area:** Open windows and doors, if possible, to improve air circulation and minimize foul odors. Use fans or dehumidifiers to dry out the affected area if it's safe to do so.
4. **Block off the affected area:** If the sewage backup has affected a specific area of your property, consider blocking it off or closing doors to prevent further contamination and limit access to the area.
5. **Avoid DIY cleanup (in most cases):** Sewage backups require specialized knowledge and equipment for safe and proper cleanup. It is generally recommended to contact professional sewage cleanup and restoration services. They have the necessary expertise, protective gear, and equipment to handle the situation effectively.
6. **Contact professional cleanup services:** Reach out to Evolution Restoration. We will assess the situation, safely remove sewage, clean and disinfect the affected area, and restore it to a safe and sanitary condition.
7. **Document the damage:** Take photos or videos of the affected areas and any damaged belongings. This documentation can be useful for insurance purposes and when filing a claim.
8. **Contact your insurance provider:** Notify your insurance company about the sewage backup incident and provide them with the necessary details. They will guide you through the claim process and inform you about coverage and reimbursement options.
9. **Practice good hygiene:** After handling the sewage backup or being in the affected area, thoroughly wash your hands and any exposed skin with soap and warm water. Launder any contaminated clothing separately and sanitize any cleaning tools used during the cleanup process.

Remember, sewage backups can pose serious health risks, so it's essential to prioritize your safety and involve Evolution Restoration for proper cleanup and repairs. Acting quickly and seeking professional assistance will help mitigate the damage and ensure a safe living environment.