

Terms and conditions

All orders are subject to the terms and conditions below. Payment implies acceptance of these.

Availability

Our products are available direct by mail order (via email only) or from my stand at selected exhibitions.

I do not operate an online shop This is a part-time hobby business. Sometimes I will be able to deal with orders within a day or two but on other occasions it may take a week or more.

How to Buy

You can pay in several different ways - bank transfer, debit or credit card, Paypal add 4 % , cheques or postal orders I will supply a postal address for these and goods will be shipped once funds are cleared

Delivery

Whilst every effort will be made to supply ex-stock, I will notify you if we cannot deliver your order within twenty-eight days. Please bear in mind that this is a part-time hobby business for me and, on some occasions, there may be a delay with the despatch of your order. Please quote your email address when you order and we will advise you of any delays in excess of this.

Postage, packing and handling charges

Bellow corridor connectors only	£2:00 any number
Orders up to £24.99	£4:00
Orders from £25.00 to £50	£5:00
Orders from £45.01 to £95	£6:50
Orders from £95.01 to £150	£10:00
Orders from £150.01 to £300	£12:00
Orders over £300	post free

These prices exclude bespoke signals which are charged per commission

The above prices are for deliveries to UK addresses - Overseas customers please email us for a price

Faulty goods, shortages and orders lost in transit

I aim to despatch goods in perfect condition but occasionally a sub-standard item may slip through our quality control system. If you receive goods which are deficient in this way please return the faulty item or detail the shortage together with proof of purchase. I will replace the item and refund your postage provided you notify us within 30 days of purchase.

When orders are despatched we obtain a Proof of Posting which covers the value of the goods. Orders above the Royal Mail minimum compensation amount are sent using Signed For or Special Delivery post according to their value. If an order is lost in the post we will make a claim to the Royal Mail after the appropriate time has elapsed under their compensation arrangements. We will not send replacement goods or a refund until the Royal Mail have completed their investigation.

Prices and specification I aim to maintain prices between each issue of our price list but occasionally our suppliers may increase the prices charged to us. I reserve the right to amend any of my prices at the date of despatch. I also reserve the right to amend the specification of my products at any time.

VAT

I am not registered for VAT and therefore all prices exclude VAT. Overseas customers will not therefore be able to reclaim VAT.