



THRIVE

Program Details

SESSIONS

Individualized instructional sessions are available on Zoom or face to face.

Note, if we are scheduled for a Face-to-Face session, please make sure that your child is not sick or not feeling well. The same will hold for our team. If a cancellation is made due to anything other than illness or an emergency, we cannot guarantee that we can make up that week's session, and that session will be billable.

On FULL weeks when school is NOT in session, there will NOT be sessions and those days are not billed.



SCHEDULE

Mornings and early afternoons from 9 a.m.-1 p.m. and evenings from 9-10 p.m. is communication time by phone, texts, and emails to parents, teachers, and administrators. Days and evenings from 3 - 9 p.m. are busy with sessions with the students who we life coach, advocate for, and tutor. This is the time we can work with students since they are in school all day. During this time, we focus and devote ourselves to students and our attention is on them, so unfortunately we cannot respond to calls, texts, or emails. Saturday Zoom hours are 10 a.m.-1 p.m., by advance appointment.

On Sundays or holidays, the office is closed.

COMMUNICATION

You will receive a full, detailed lesson report within 48 hours after our session to help you know what was covered and how you can help be an active part of our success team for your child. There is no charge for this report. All emails and calls will be responded to on the same day, even if in some cases, we will respond only with, "Let us check it out and get back to you." Timely communication and teamwork are paramount for your child's success.

PAYMENT

Payment is required before or at the time of service, through Zelle to Randee Simon or phone number 561-558-7731. A 10% discount is applicable when the month is paid in advance.

We look forward to working with you and your precious child.

Best always,
Randee Simon, M.S., Ed.; CLC