

7562 Upton Grey Lane Lincoln, Nebraska 68516 <u>www.abledinc.com</u> 402 904-7433

Therap Training Guide



Thank you for pairing with ABLED to serve Lincoln's developmentally disabled community. Habilitation and documentation go hand in hand in this field. This guide contains resources to properly complete your documentation. We highly encourage you to have a computer, a printer and a scanner to perform your documentation responsibilities well.

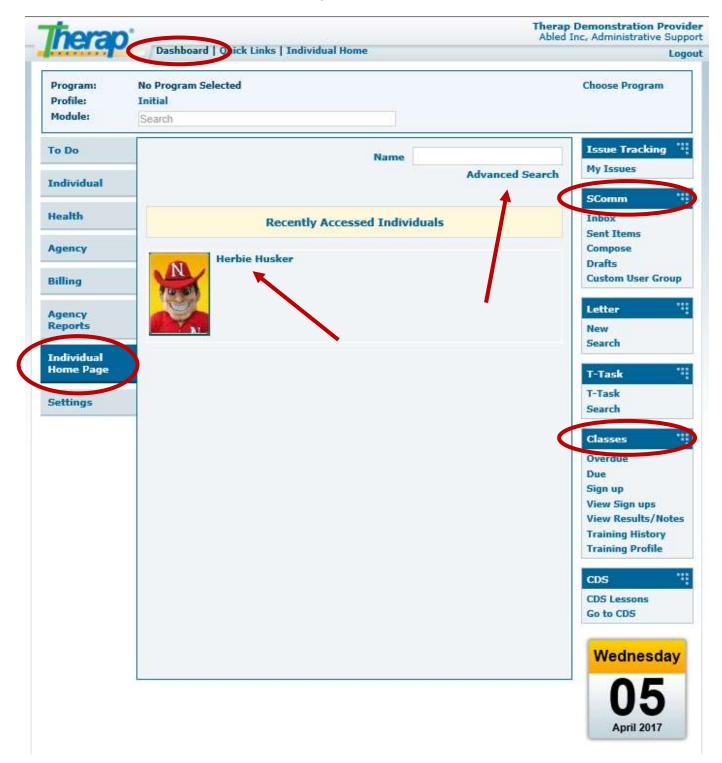
 \rightarrow DOCUMENTATION in Therap is imperative for your success as well as the participant and ABLED.

- 1. **POLICIES:** Familiarize yourself with ABLED's policies at <u>www.abledinc.com</u>. Failure to follow policy may be considered neglect and a breach of contract.
- 2. **DAILY DUTIES:** Daily duties are referred to as STAMP. Document 3 items when services are provided. (T-Log ISP Data Attendance) Check your SComm inbox every day, mark them as read & follow up as needed. Complete MARs as required by the Med Aide Act.
 - SComm
 - TLog
 - Attendance
 - MAR
 - Program Data
- 3. **FEE/BONUS:** Employees must consistently enter data within 24 hours of services to avoid a 5% penalty. SLP's will keep the 5% bonus by entering data within 24 hours of services. Please search and submit missing data prior to 3 pm on the last day of the month for payroll.

 \rightarrow NOTIFICATION by SComm is required to the Custom User Group - Execs for the following items.

- DSP Coverage: Notify ABLED by SComm 48 hours in advance if you are not able to work your shift. Notify ABLED by SComm two weeks in advance if you need to take off more than one day. Do not attempt to find staff for your shift. Text Pierre in the event of an emergency.
- 2. **SLP Back Up Staff:** Notify ABLED by SComm of your back up staff's schedule. Back up staff hours should be logged in a ledger by the SLP and limited to 360 hrs/yr. Back up staff must be approved by ABLED, have current certifications/documents in Therap & be listed in the ISP.
- 3. **Travel:** Notify ABLED by SComm when you or the participant will be traveling out of a 50-mile radius.
- 4. Out of Services: Notify ABLED by SComm when the participant will be out of services.

Therap Dashboard



<u>SComm</u>



Read New SComm Message

From the Dashboard, click on the **Inbox** link under the SComm option under the 'To Do' tab.

SComms are emails. <u>Check your SComm inbox every day & follow up as needed.</u> Read the message, click the check mark, and go to the next message.



Click to acknowledge each SComm message EVERY time you log in.

Click on **Reply** to reply to a previous sender Click on **Reply All** to reply to everyone listed in a previous email Click on **Forward** to send the email to someone else.





Create New SComm Message

From the Dashboard, click on the **Compose** link under the 'SComm' area on your Dashboard. Select the recipients, add a notification level and provide a subject.

Message Type(s)			
General Message NOT specific to an individual Cross Provider SComm?	Z		Choose General to select specific recipients. Choose Individual Care to share a message with a group of ABLED staff specific to a participant.
Oversight(s)	State of Nebraska - Division of Developmental Disabil	• •	To include the Service
	- Please Select -	-	Coordinator, click the box
Message containing individual specific info	State of Nebraska - Division of Developmental	-	and choose State of Nebraska
	Neighborhood LTC Pharmacy (LTC-US)		



Select the recipients, the notification level and provide a subject. Click "**Add File**" to add attachments to your Scomm. Click "**Send**" when you are finished composing.

1

<u>T-Log</u>

Create New T-Log

• From your Dashboard, click on the "Individual Home Page"



- Click on the Individual's Name or Photo. Use the **Advanced Search** if you do not see their name or photo.
- Click on **T-Log** under "Modules". Click on **New**.
- TLogs are narratives documenting supports, corrections, activities, and observations. <u>Data should be recorded</u> within 24 hrs every time services are provided. Please type the date of service in the Summary using the following format DD/MM/YYYY.

M			

Attenda	nce
Consen	t and Authorization
Docume	ent Storage
General	Event Reports (GER)
GER Re	solution
Health T	racking
Individu	al Care Plan
ISP Data	1
ISP Prop	gram
MAR Da	ta
T-Log	
New	
Search	h
Time Trans	acking

*	Summary	
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- TLogs provide evidence of meaningful habilitation and enable communication between staff, ISP teams and provide support for ICAPs, unforeseen crisis situations and proper funding.
- TLogs may include:
 - 1. Non-routine activities occurring in the community.
 - 2. Notations of all incidents, including a brief description.
 - 3. Information about visitors.
 - 4. Positive and negative behaviors displayed.
 - 5. Any information or observations needed for evaluation purposes.
 - 6. Any illnesses and any medication changes that have occurred.
 - 7. Any other information relating to participant behaviors, attitudes.
- Do not write about your personal day unless relevant to the participant. Focus on relevant facts and events. Use clear language for example "threw her arms in the air and screamed" instead of "had a fit"
- SLPs and DSPs will need to write separate TLogs using separate log-ins.
- If writing a High TLog, also write a GER. If writing a GER, also write at High TLog.
- Please click on "Search" to look through your work and identify missing logs.



<u>ISP Data (Programs)</u>

Entering ISP Data

• From your Dashboard, click on the "Individual Home Page"



- Click on the Individual's Name or Photo. Use the **Advanced Search** if you do not see their name or photo.
- Click on ISP Data under "Modules". Click on New.
- Program data documents habilitation and progress towards goals.
 <u>Data should be recorded within 24 hrs every time services are</u> provided. Repeat these steps for each program. Contact the team if you have questions on implementing the program.



- Next, select the ISP Program for which you want to enter data from the ISP Program List page.
- The first time you select a program, please read through the program description, scoring methods, tasks and teaching methods. Then click on the **Acknowledge** button at the bottom after carefully going through the data. You are now ready to enter data.
- On the ISP Data Collection page, complete the required fields, name of the service provider and score tasks. Click on the **Save** button at the bottom. A confirmation message will pop up when the data is successfully saved. Record Not Applicable or "0" in programs on days off.
- 30 Day and Annual Assessments are completed using the ISP Data Module.

Searching ISP Data

 As an employee or contractor for ABLED, it is your responsibility to verify that you do not have missing data. Use the **Search** button or <u>Report</u> (Last 30 Days) to verify that your data is complete. Your initials will appear when scores have been entered

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Safety Plan and Restrictions (HLR)

- Safety Plan: Go to Dashboard, Home Page, Go to, Consent List, Safety Plan
- HLR: Go to Dashboard, Home Page, Plans



Attendance

Record New Attendance

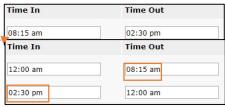
- From your Dashboard, click on the "Individual Home Page"
 Individual Home Page
- Click on the Individual's Name or Photo. Use the Advanced Search if you do not see their name or photo.
- Click on Attendance under "Modules". Click on New.
- Attendance documents the time you provided habilitation. <u>Data</u> <u>should be recorded within 24 hrs every time services are</u> <u>provided.</u> Times should NEVER overlap with other service codes. Two providers cannot bill for the same block of time.
- Select Date, Attendance Type, Service Description & Program.

* Start Date	10/18/2018				
				Code	Service Description
* Attendance Type	- Please Select -			1472	Shared Living
			-	6845	Habilitative Community Inclusion
Service Description (Code)	Please select an Atter	ndance Type	-	7494	Supported Family Living
				2639	Independent Living
* Program (Site)	Please select a Servio	ce Description (Code)	×	9596	Supported Employment

Select Present, Enter Time In & Time Out, Select Service Provider (Your name), place a check
mark in the day you are billing, then Click **Submit New** at the bottom right corner. Payroll is
processed on the last day of the month.

New 🕨	* Attendance Options:	Present (P) - [Bill	able]	•	Time In:	9:00 am	« Now
ncomplete	General Comment:						
						4:00 pm	« Now
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	About 350 characters left				Service Provider:	Lang, Coralie /	EVP Compliance 🔹 🔻
Select all Att Individual Nan	tendance in current pa ne		e	18 Thu			
•							

- Additional entries can be recorded by clicking on the "P. Enter "Not scheduled" on days not worked. Time in/out and service provider not needed. Click "yes" at the pop-up. An "N" will appear instead of a "P".
- Staff should <u>clock out</u> during medical appointments to avoid Medicaid Fraud. Also do not overlap times between service codes.



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Modules

Attendance

New

Search

Document Storage

GER Resolution

Health Tracking
 Individual Care Plan

▶ ISP Data

► ISP Program

Time Tracking

MAR Data
 T-Log

Consent and Authorization

General Event Reports (GER)



Modules

<u>MAR</u>

Entering Data in MAR (Med Aides only)

- From your Dashboard, click on the "Individual Home Page" Attendance Individual Consent and Authorization Home Page Document Storage General Event Reports (GER) Click on the Individual's Name or Photo. Use the **Advanced Search** GER Resolution . if you do not see their name or photo. Health Tracking Individual Care Plan Click on MAR Data under "Modules". Click on Record Data. ► ISP Data ► ISP Program MAR Data MAR data is a legal document recording details of meds that were given. Data should be recorded directly after verifying the Record Data 5 rights and passing meds. Repeat these steps for each drug. A Search delay in documentation is a breach to DHHS Regulation, the DO I-T 4 Med Aide Act & ABLED's policy. It also constitutes neglect and Time Tracking may result in additional training with the staff nurse. MIRTAZAPINE 7.5 MG TABLET - tablet, oral, Scheduled (Medication) Switch to Detail Mode turno to Strength: 7.5mg Attachment: nh mirt.pdl(38.35 KB) Drug Details Frequency: take 1 tab at bedtime Begin Date & Time: 02/14/2017 8:00 pm Schedule Repeat: Every Day, 1 time(s) a day Schedule Time Slot(s): 8:00 pm
 - Time
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- A Licensed Med Aide should administer meds 1 hour before to 1 hour after the time listed on the MAR. Once a med is documented by a Med Aide, they cannot change it. Contact Coralie about errors. If there is a discrepancy in Medication, Dose, Time, Person or Route (5 Rights) please contact the office ASAP.
- ABLED encourages the use of Neighborhood Pharmacy or a pharmacy that uses Therap. Please contact the office any time there is a prescription change or an error on the MAR.
- **Quick Mode** allows you to record your initials by clicking on the green box. Click on the **Save** button at the bottom. A confirmation message will pop up when the data is successfully saved.
- **Detail Mode** is available by clicking on the blue link in the top right corner. Detail Mode allows a Med Aide to <u>write a comment</u> specific for that dose. It also allows for recording a med as Administered, Missed, Refused, LOA and On Hold. The Mobile App allows for comments too.
- PRNs should only be administered if listed on the MAR. Explain the <u>reason</u> for administering and provide a Follow Up comment describing the <u>effectiveness</u>. This information is shared with the staff nurse. Click the dropdown for Mobile App PRNs.



• Potential Side Effects should be observed and reported each month on the MAR for all medicated and self-medicated participants. Also, a Med and Mar Check should be completed monthly to reconcile medications listed on packages to the MAR. See page 9.

Appointment

Entering New Appointments (EFH Providers)

• From your Dashboard, click on the "Individual Home Page"



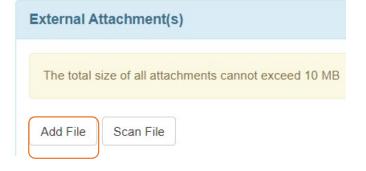
- Click on the Individual's Name or Photo. Use the **Advanced Search** if you do not see their name or photo.
- Click on **Health Tracking** under "Modules". Click on **Appointments**. Click on **New**.
- The staff nurse reviews each medical appointment.
- Annual Physical & Dental Exams require an additional form located at <u>www.abledinc.com</u> under Policies.
- The link for the consultation form is located at the bottom of the Appointment. Please print and take the Consultation Form to the appointment for the doctor to review, make comments and sign.

Open Consultation Form

CONSULTATION FORMS Doctors should...

- 1. Review the listed medications.
- 2. Review the purpose for each medication.
- 3. Review the listed diagnoses.
- 4. Notate corrections.
- 5. Provide clinical comments for the nurse (i.e. treatment, diagnosis, orders, med changes, follow up, etc.)
- 6. Provide their signature and the date

Turn in the completed Consultation Form to
ABLED within 24 hours after the appointment.
Scan or take a high-quality photo and send it
to Coralie or any office person. If you attach
the form yourself, please Scomm it to
ABLED's nurse.





General Event Report (GER)

Create New GER Modules From your Dashboard, click on the "Individual Home Page" Attendance Case Note Consent and Authorization Individual Document Storage Home Page General Event Reports (GER) New Click on the Individual's Name or Photo. Use the Advanced Search if Last Week you do not see their name or photo. Last Month Click on General Event Reports (GER) under "Modules". Click on New. Search Complete all 4 sections. The GER will not save until you click Submit after section 4. 2 3 1 4 Event Information **Basic Information** Actions Taken Preview Injury GERs with Abuse, Neglect or Exploitation suspected must be reported Medication Error to APS and have an internal investigation completed by ABLED. Emergency Safety Intervention Abuse/Neglect 24-hour Hotline: 1-800-652-1999 Restraint Other

Most event types are located under **Other**. An Emergency Safety -Intervention is a physical restraint.



You will be asked to provide the following details.

1. Describe What Happened Before the Event	Explain what was going on prior to the behavior. Do NOT include details of the event. Identify whether there was something leading up to the event or whether there were any triggers.
2. Summary	Explain details of the event.
3. Corrective Actions	Explain how you resolved the incident. Provide de-escalation techniques, coping skills, training methods used and how the participant was kept safe.
4. Future Corrective Actions	Explain how repeat incidents will be avoided. Actions should align with the Safety Plan

- High GERs typically involve anything that requires medical treatment, hospitalization, death, allegations of abuse, neglect or exploitation, physical restraint, missing persons, seizures over 5 minutes, law enforcement, psychotropic PRNs, medications errors resulting in serious illness and public property damage. For a complete list, please refer to the GER Instruction guide at https://www.therapservices.net/resources/nebraska/NebraskaGER-Instructions-Guide-Oct2019Update.pdf
- High level GERs must include three notifications (Administrator, Case manager, Family/Guardian). Verbally notify SC immediately after the incident and write a GER within 24 hours.
 - Administrator Medium level requires an Administrator to be notified. Do not submit low GERs.
- GERs are essential to identify supports, behaviors and patterns. GERs provide support for ICAPs, unforeseen crisis situations and proper funding.

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Person/Entity

Case Manager

Family/Guardian

Electronic Visit Verification (EVV)

EVV electronically captures and verifies provider visit information such as location, signature, voice recording. ALBED uses location only. EVV is available by downloading the free Therap Mobile App to your smartphone. EVV is required for participants receiving the following services:

- a. Supported Family Living (7494)
- b. Independent Living (2639)
- c. Behavioral In-Home (1796)
- d. Medical In-Home (9220)
- e. Respite (2656)
- f. Homemaker (9769)

 Please click on the link below to watch the training video to learn how to clock in/out for EVV.

 Android:
 https://help.therapservices.net/app/answers/detail/a id/3667/kw/evv%20mobile

 iOS:
 https://help.therapservices.net/app/answers/detail/a id/3666/kw/evv%20mobile

Basic Steps

- 1. Download the Therap Mobile App
- 2. Login
- 3. Select Scheduling/EVV Module

4. The Agenda List for the current date will load. Use the arrows to view other days.

5. ABLED has entered your schedule.

- Blue Approved, ready to check in and out
- Orange Incomplete, checked in, not checked out
- Green Complete, checked in, checked out

6. The quickest way to check in/out is to swipe to the left. You may also tap on the slot to view the Agenda Record and click "Check In/Out", then click the check mark or submit icon to save.

7. If your location services are not already enabled, you will need to do so in order to check in/out. Location is the verification process ABLED uses.

8. Once saved the Agenda Record will show the check in/out times scheduled vs actual times entered. This will replace entering data in the Billing/Attendance Module.

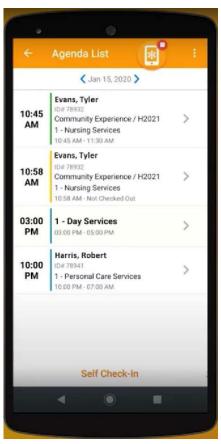
9. Select a slot from Agenda List to open the Agenda Record at any time to view details.

10. If you forget to check out, the system may not accept your entry. This will also occur if you try to check in too early. In this case you must provide a comment for the ABLED scheduler to know what happened. Please

provide the correct check in/out time in the comment, then click the check mark or submit icon to save.

11. Additional levels of verification can be used. These include Signature or Voice recording.

12. If your schedule is not available on Therap, contact an ABLED scheduler admin or, if available, use the "Self Check-In" icon at the bottom of the Agenda List screen. This feature captures the current date/time to check in. Select Individual, Program and Service. Click "Next". Click the check mark to save your selections. Choose the slot you created to check out once services are complete. Swipe left or click "Check out", click the check mark or submit icon to save.



Staff Documents

From the Dashboard you may view your Training Profile and see if you have anything overdue. Please send a photo of current documents to Coralie. Below is a list of items required to provide services.

Classes

Due

Overdue (1)

View Sign ups

Training History

Training Profile

View Results/Notes

Employee and Contractor Requirements:

- Complete an application online at <u>www.abledinc.com</u>
- Pass Criminal and APS/CPS Background Checks
- Complete ABLED & Therap Training
- Provide a copy of their Social Security Card
- Provide a copy of their Bank Information
- Provide a copy of their current Driver's License
- Provide a copy of their current Car Insurance
- Provide a copy of their current CPR Certificate
- Provide a copy of their current First Aid Certificate
- Provide a copy of their current Med Aide Certificate
- Sign a Shared Living Provider Contract or Employee Acknowledgment

Side Effects & MAR Check

SL Providers: Document potential side effects associated with medications on the MAR for ABLED's nurse. Staff with self-medicating individuals also need to observe & report potential side effects.

BLED SIDE EFFECTS	DOM (Madiantia			1000	Detali Data	
BLED SIDE EFFECT.	S PROV (Medication	U.		Jump to	Record Type *	Administered
Begin Date & Time: 0	9/30/2018				Administer Date *	02/02/2017
Schedule Repeat: Oth	er Schedule Time	: Slot(s): N/A		1	Administer Time *	6.45 pm 🗇
			12 22 A	ecord Administration in Detail Mode	Administered By	Ý
Record Type	Date	Record Date	User Initial	Details	Recorded By	Subcontractor on 02/02/2017 06:47 PH
Instruction/Commen	ts				Comments	No side effects
		re noticed. Like vellowing e	yes or skin, unusual bruising,	tremor twitching poor		(noticed this month)
	s, weight gain, itch	y skin, nausea, or any oth		side effects noticed during the		

SL Providers: Record your initials on the Med & MAR check to acknowledge reconciling the medication name, dose, time to the bubble packs and physical inventory. Regularly scheduled & PRNs.

Time 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 28 MON TUE WED THU FRI SAT SUN MON TUE		29	28	5255	Sectors.						_						/A): N	t(s)	Slo	me	e II	auio	cne	iy S		very		Cat		Cuure
ndication / Purpose view the 5 tasks below and mark as administered to ACKNOWLEDGE which day you completed the tasks. To be co st once every month. Recommended at refills and med changes. Make corrections as soon as possible and provide	TUE V		20	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	Time
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view the 5 tasks below and mark as administered to ACKNOWLEDGE which day you completed the tasks. To be co st once every month. Recommended at refills and med changes. Make corrections as soon as possible and provide																															
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Habilitation Progress Report

ALL Providers: Complete a habilitation progress report once per month for regularly scheduled participants. Answer questions about programs in general or specifically for each program.

Copy and paste this link. <u>https://forms.gle/CeGL3hFR8DK5xZp76</u>

Fire and Tornado Drills

SL Providers: Run and log a Fire and Tornado drill once per month. Tornado drills are run from March through October. You should also have an Evacuation plan posted in your home.

Copy and paste this link. https://goo.gl/forms/HOD0gZO7OYhFmEw63

Home/Vocational Visits

SL Providers: Please schedule a home visit every month with Pierre or Maddie

SAFETY	Interior and exterior of the property is in good condition?
	Property is free of structural, health, security or safety hazards?
	Exits are clear and participant has practiced evacuation plan and tornado shelter?
	Fire extinguishers, first aid kit, smoke detectors and air filters are available?
	Hot water temp is 120 or below?
HEALTH	Provider is coordinating health appointments and documenting with consultation forms in Therap?
	Medications are stored and locked properly?
	MARs are reconciled to bubble packs and/or bottles?
	Dirty laundry & garbage is contained?
	Personal hygiene needs are being met?
HABILITATION	Activities and transportation meet the individual's habilitation needs?
	Provider describes programs, safety plan and restrictions as applicable?
	Participant is satisfied with their employment status?
	Not counting the participant, how many people 13 years and over live in the home?
	Are there any travel plans, schedule changes or financial issues?
RIGHTS	Participant likes where they live and are free from abuse, neglect and injury?
	Participant has their own bed and bedroom a with a locking door?
	Participant has access to appropriate quantities of food that is not expired?
	Participant has access to control their possessions, money, alone time and bedtime?
	Interactions appear to reflect dignity, respect and privacy?
QA/QI	Participant is happy with their services from staff?
	Provider is happy with ABLED?

DocuSign

ABLED uses DocuSign to electronically sign documents. You will receive DocuSign requests in your regular email. If you have problems using DocuSign, contact the office.

Therap Help & Support

Click on the Green Question Mark at the bottom of the Dashboard page to search for additional Therap resources. Let us know if you are interested in completing a Therap Training Video for any module.

EXECUTIVE TEAM DIRECTORY

SComm is our preferred communication method for secure data. Personal phone numbers are available during business hours and for emergencies.

	Dave Tagart – President, CEO	Attorney at Law, JD, MBA, CPA (inactive)
001	402-202-2284	Oversees Office and Operations Administration
	dtagart@gmail.com	Controls Financial Operations Including Payroll
	atagar teginan.com	Reviews All Contracts
	Linds Tenents (D) Administration	
	Linda Tagart – EVP Administration	Oversees Office Administration and Human Resources
	402-202-6768	Oversees Therap Documentation & Compliance
	ltagart62@gmail.com	Acts as Rep Payee, SS Contact and Assists with Payroll Therap Expert & Contact for Questions
140		
	Pierre Allen – EVP Operations	Oversees Residential & Day Service Providers
3	402-417-2613	Represents ABLED at Individual's Periodic Meetings
		Conducts Vocational & EFH Home Visits
	pierreallensr@gmail.com	Schedules and Recruits Subcontractors & Individuals
	Coralie Lang – EVP Compliance	Assists EVPs and CEO in All Duties
	402-310-8907	Monitors Documentation, Compliance & MARs
	coralielang71@gmail.com	Provides Therap Training & Contact for Questions
-MM	coralielarg/ 1@ginali.com	Prepares Newsletter, Resolutions & Qtly Incident Rpt
a	Maddie Little – Operations Manager	Writes Programs & Safety Plans & Plans Events
	402-580-5049	Implements Programs, Monitors Progress & Changes
	mslittle715@gmail.com	Provides Orientation, Therap and MANDT Training
M.		Attends Meetings & Assists Operations as Needed
	Cheryl Little – Admin Assistant	Assists with Admin & Dayroll Duties as Needed
	402-450-7959	Assists with Admin & Payroll Duties as Needed Assists with Human Resources & Staffing Paperwork
		Assists with Monitoring Therap Documentation
	clittle091@gmail.com	Takes calls on ABLED's business office line
	L	
	Sonya Brous, RN – Staff Nurse	Oversees Medication Administration & Med Aides
	402-429-3541	Monitors Appointments & Medically Related Issues
	srising1@gmail.com	Provides Med Aide Training
		Conducts EFH Home Visits

Name: _____

Date: _____

THERAP COMPREHENSION TEST

- 1. How often should Therap documentation be completed?
- 2. What acronym is used for Therap daily duties?
- 3. What three items should be document whenever services are provided?
- 4. When should medications be documented on the MAR?
- 5. What report best shows missing ISP data?
- 6. What data should you enter on days off?
- 7. What is the proper reporting procedure for High GERs?
- 8. Who should complete a Habilitation Progress Report?
- 9. How often are Side Effects, Med & Mar Check and Fire/Tornado drills needed?
- 10. Who should be contacted for all staffing, schedule changes or travel plans?

LOCATION IN THERAP

- Assessments: Dashboard, Home Page, Go To, Consent List, Assessments
 Consents: Dashboard, Home Page, Go To, Consent List, Consents
 FBA: Dashboard, Home Page, Go To, Consent List, FBA
 Annual Physical: Dashboard, Home Page, Go To, Consent List, Annual Physical
 Dental Exam: Dashboard, Home Page, Go To, Consent List, Dental Exam
 Safety Plan: Dashboard, Home Page, Go To, Consent List, Safety Plan
 HLR: Dashboard, Home Page, ISB Programs
- BSP: Dashboard, Home Page, ISP Programs
- Program Scores: Dashboard, T-Log, Search "Program Scores"
- Emergency Data Form: Dashboard, Home Page, Emergency Data Form
- MAR: Dashboard, Home Page, MAR Data, Search
- GERs: Dashboard, Home Page, GER, Search
- TLogs: Dashboard, Home Page, TLogs, Search
- Appointments: Dashboard, Home Page, Health Tracking, Appointments, Search

THERAP TRAINING VIDEOS

SComm

https://help.therapservices.net/app/answers/detail/a id/3463/kw/scomm%20video (13 min)

TLogs

https://help.therapservices.net/app/answers/detail/a_id/3231 (14 min) https://help.therapservices.net/app/answers/detail/a_id/3586/kw/video%20tlogs%20mobile (5 min)

Attendance

https://help.therapservices.net/app/answers/detail/a id/2289 (4 min)

MARs

https://help.therapservices.net/app/answers/detail/a id/3303 (11 min) https://help.therapservices.net/app/answers/detail/a id/3585 (5 min)

ISP Data (Programs)

https://help.therapservices.net/app/answers/detail/a_id/2098 (12 min) https://help.therapservices.net/app/answers/detail/a_id/2109 (2 min)