Candace Lucinda Hall

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Professional Summary

Strategic and Innovative Instructional Designer: With 5+ years of experience driving impactful training and learning solutions across corporate, academic, and nonprofit environments. Skilled in designing scalable eLearning experiences, managing end-to-end learning projects, and optimizing learner engagement through accessible, inclusive design. Proven success in partnering with SMEs and cross-functional teams to deliver high-quality training aligned with business goals. Expert in instructional strategy, content development, LMS administration, collaboration with stakeholders, and helping make digital learning tools intuitive and impactful.

Education

University of Central Florida - Orlando, FL

- M.A. Instructional Design & Technology; Specialization: eLearning
- B.A. Interdisciplinary Studies Writing, Art History, Political Science

Professional Experience

-Colorado State University - Fort Collins, CO Instructional Designer | Jan 2021 - Present

Key Contributions	Impact / Result
Led the design and delivery of online learning programs for several graduate disciplines	Focused on performance outcomes and learner engagement
Delivered 25+ digital learning solutions tailored to drive engagement and measurable learning outcomes.	Achieved 100% Quality Matters Review pass rate; 83% exceeded accessibility standards
Support faculty in curriculum alignment and assessment strategy.	Strengthened course effectiveness and instructional quality

-Focused Training Solutions - Baltimore, PA Instructional Designer | Oct 2020 - Jan 2021

- Designed digital learning modules for global consulting clients and U.S. government contracts
- Managed development of multimedia assets using Vyond and Articulate 360, emphasizing usability and business relevance
- Collaborated with clients to identify training needs and translate them into effective learning experiences

Additional Design Experience

-Super 7 Girls - Chicago, IL Curriculum Designer | Jul 2020 - Jan 2021

- Created lesson plans, assessments, and supplemental materials aligned with program impact goals
- Developed life-skills learning paths in arts education for elementary learners

-QKids - Remote (Fujian, China) ESL Instructor | Jan 2020-Jan 2021

- Delivered online, gamified ESL instruction in a dynamic virtual classroom setting
- Applied learner-centered methods to build confidence, language acquisition, and motivation across age levels

-University of Central Florida- Orlando, FL Instructional Design Intern | May 2019- Sept 2019

- Conducted quality assurance reviews and supported faculty with online course conversion for STEM education
- Created learning materials, course templates, and strategic planning tools for non-credit training programs

Early Experience - Training, Leadership & Client Engagement

- **❖ Calvin Klein- St Augustine**, Florida | Supervisor
- **❖ VERSACE Livermore, CA | Supervisor / Keyholder**
- ❖ Gucci San Francisco, CA | Client Advisor
- **❖ CHANEL San Francisco**, **CA** | *Executive Assistant*

Led team training and process improvements that boosted key sales metrics, including unit-per-transaction and client retention. Utilized trend analysis and digital tools to develop and implement strategies that enhanced the overall client experience and increased revenue.

Core Skills

- Corporate Training & Development
- LMS Administration (Canvas, Echo 360, FreshService)
- eLearning Tools: Articulate 360, Vyond, Canva, Camtasia, Adobe Creative Suite
- Project Management & Process Improvement
- Stakeholder Engagement & SME Collaboration
- Accessibility & Universal Design
- Storyboarding & Content Strategy