CE GAP 125% (08/17)



DEFICIENCY WAIVER ADDENDUM

This Guaranteed Asset Protection (GAP) Addendum (Addendum) amends **YOUR Financing Contract**. This Addendum is between the **Customer/Borrower** (I, **YOU**, **YOUR**) and the **Dealer/Creditor** (We, Us, Our) or if assigned, with the assignee.

CUSTOMER/BORROWER INFORMATION			
LAST NAME	FIRS	T NAME	MIDDLE INITIAL
STREET ADDRESS			APT #
CITY	STATE		ZIP CODE
HOME PHONE # BUS. PHONE # EMAIL			
COVERED VEHICLE INFORMATION	MONTHLY PAYMENT \$		INTEREST RATE%
MANUFACTURER	MODE	L	YEAR
VEHICLE ID NUMBER			
CHARGE TO CUSTOMER FOR DEFICIENCY WAIVE INSTALLMENT SALES			AL DATE OF CONTRACT
CONTRACT / LOAN DEALLOON LOAN / LEASE DEALER/CREDITOR INFORMATION			NEW VEHICLE USED VEHICLE **Maximum Loan Term 48 Months
DEALER # DE			
STREET ADDRESS			_ ZIP CODE
LENDER/FINANCIAL INSTITUTION IN		JIAIL	
LENDER/FINANCIAL INSTITUTION			
STREET ADDRESS			ZIP CODE
In the event of a Constructive Total Loss to the Covered Vehicle, the GAP Amount will be Waived pursuant to all of the terms and conditions of this Addendum. YOU will remain responsible for payment of any items not included in the GAP Amount. YOUR RIGHT TO CANCEL YOU have the unconditional right to cancel this optional Addendum for a refund/credit of the unearned portion of the charge for this Addendum at any time. If any cancellation occurs within thirty (30) days of the Addendum purchase YOU will receive a full refund/credit of the Addendum cost. After thirty (30) days, a refund/credit of the Addendum cost will be calculated by the Pro Rata refund method, or by the refund method as may be required by state or federal law, less a \$50.00 cancellation fee. All refund amounts will be returned to the Lender, unless proof of total payoff of the Financing Contract is provided by YOU. If YOU choose to cancel the Addendum YOU must request a refund/credit, from the Dealer/Creditor, in writing within 90 days of YOUR request to cancel this addendum, at the address shown above. If YOU do not receive the refund/credit within sixty (60) days of notice of cancellation/termination, contact the GAP Administrator shown above to assist YOU in obtaining any refund due. ASSIGNMENT: This Addendum will remain a part of the Financing Contract if the Financing Contract or lease is assigned, sold or transferred by the Dealer/Creditor. REPORT YOUR TOTAL LOSS TO OUR GAP ADMINISTRATOR: Norman and Company, Inc. 106 State Street East / Oldsmar, FL 34677 / (800) 930-4633 / www.classictrak.com All Benefit requests must be submitted and required documentation provided to the GAP Administrator within ninety (90) days of settlement from an insurance carrier; or if no insurance coverage is in effect on the Date of Loss within ninety (90) days of the accident, theft or discovery of loss. No GAP Amount will be Waived if the Benefit request is not submitted and required documentation provided within these stated time periods. BenEFIT REQUEST P			
may be due if the Addendum terminates for reasons incredemption period following the repossession or surrenthe Financing Contract is refinanced. YOU must request	cluding but not limited to: 1. Pader of the Covered Vehicle; 3. In a refund, in writing, except what a refund, in writing, except when the control of the co	ayment in full of the Financing in the event of a Constructive I ere prohibited by law from the	Contract prior to it's maturity date; 2. Expiration of any fotal Loss or theft of the Covered Vehicle; or 4. The date a Dealer/Creditor for any terminating event.
YOU MAY PURCHASE THIS ADDENDUM ONLY AT THE TIME THE FINANCING CONTRACT IS ORIGINALLY EXECUTED. BY YOUR SIGNATURE BELOW, YOU ACKNOWLEDGE AND AGREE THAT YOUR ACCEPTANCE OF THIS GAP ADDENDUM IS VOLUNTARY AND IS NOT REQUIRED IN ORDER FOR YOU TO OBTAIN CREDIT, DOES NOT IMPACT YOUR ABILITY TO OBTAIN ANY PARTICULAR OR MORE FAVORABLE CREDIT TERMS, AND HAS NO EFFECT ON THE TERMS OF THE RELATED SALE OF THIS COVERED VEHICLE. The GAP Amount may decrease over the term of YOUR Financing Contract and may not extend for the full term of YOUR Financing Contract. YOU may wish to consult an alternative source to determine whether similar Benefits may be obtained and at what cost. YOU acknowledge that this Addendum supersedes any other representations made. If YOU purchase this Addendum from this Dealer/Creditor, YOU understand that the Dealer/Creditor may retain all or a portion of the charge paid by YOU. This Addendum includes a binding arbitration clause. YOU acknowledge that YOU have read and understand the entire Addendum and its terms and conditions which may reduce or prevent YOU from receiving all or part of the Benefits due under this Addendum. Yes, I accept this GAP addendum and its terms and Conditions.			
DATE CUSTOMER SIGNATURE _		DEALER SIGNAT	URE
■ Actual Cash Value (ACV): The retail value of the Covered Vehicle, on the Date of Loss, as listed in a national or regional guide, such as National Automobile Dealers Association (NADA) or, at the GAP Administrator's discretion, the GAP Administrator may use an equivalent national or regional guide for the Territory in which the Covered Vehicle is principally garaged. For a Covered Vehicle which has no retail value available, or is located in territories where NADA or an equivalent national or regional guide is not customarily used, ACV will be determined using the best information available to the GAP Administrator, which accurately reflects the retail value of the Covered Vehicle and is customarily used as the basis for establishing ACV for Covered Vehicle in the Territory of the Covered Vehicle location. ■ Benefit: The amount which the Dealer/Creditor is obligated to Waive under the definition of GAP Amount and pursuant to all of the terms and conditions of			

■ Constructive Total Loss: A direct and accidental loss of or damage to Covered Vehicle, which meets one of these criteria: 1. the total cost to repair the Covered Vehicle is greater than or equal to the ACV of the Covered Vehicle immediately prior to the Date of Loss; or 2. the Covered Vehicle is stolen and is not recovered within thirty (30) days from the date a police report was filed, and an insurance carrier declares the Covered Vehicle a Constructive Total Loss. In the case there

Pink: Dealer

Goldenrod: Lienholder

Yellow: Classic

this Addendum.

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White: Customer

CE GAP 125% (08/17) is no primary insurance coverage, YOU must provide an inspection or appraisal to determine if the Covered Vehicle is a Constructive Total Loss. If the Covered Vehicle is not available for inspection or appraisal the GAP Amount will not be Waived except when the Constructive Total Loss is due to unrecovered theft and a police report has been filed. In the event of a theft where the Covered Vehicle is recovered and returned to the Covered Vehicle is recovered. has been filed. In the event of a theft where the **Covered Vehicle** is recovered and returned to the **Customer/Borrower** after thirty (30) days, any **GAP Amount** that has been **Waived** shall be returned to the lender.

- Covered Vehicle: Any four-wheel private passenger automobile, van, or light truck, as described in the Financing Contract, utilized for personal purposes and which is not otherwise excluded from coverage within this Addendum.

- Customer/Borrower: The person(s) named in the Financing Contract receiving a Financing Contract from the Lender.
 Date of Loss: The date on which the Covered Vehicle is stolen or incurs physical damage that is severe enough to constitute a Constructive Total Loss.
 Dealer/Creditor: The entity originating the Financing Contract and who may assign, sell or transfer the Financing Contract to a Lender.
 Delinquent Payment: Any payment, which is paid after the due date stated in the Financing Contract. The Delinquent Payment will be determined as of and limited to amounts past due on the Date of Loss.
 Financing Contract. The Delinquent Payment will be determined as of and limited to amounts past due on the Date of Loss.
- Finance Benefit Limit: The Manufacturer's Suggested Retail Price (MSRP) for new vehicles or the NADA retail value for used vehicles multiplied by the Finance Benefit Limit percentage as stated in this Addendum.
- Financing Contract: means the financing agreement, loan agreement, retail installment contract, or lease agreement, between the Borrower and the Dealer/Creditor. Such agreement may be assigned, transferred to or purchased by a Lender for the purchase or lease of the Covered Vehicle.

 GAP Administrator: The entity designated by the Dealer/Creditor to perform administrative services for this Addendum.

 GAP Amount: The GAP Amount is the difference between the Net Payoff on the Date of Loss and the Primary Carrier settlement but not to exceed \$5,000. The GAP

- GAP Amount: The GAP Amount is the difference between the Net Payoff on the Date of Loss and the Primary Carrier settlement but not to exceed \$5,000. The GAP Amount includes the amount of YOUR physical damage deductible on the Primary Carrier's policy up to \$1,000. In the event there is no Primary Carrier coverage in effect on the Date of Loss, or the Primary Carrier denies coverage or is declared insolvent, or if the Primary Carrier policy limits are less than the Actual Cash Value of the Covered Vehicle, the Lender will only Waive the difference between the Net Payoff as of the Date of Loss and the Actual Cash Value.

 Lender/Financial Institution: Entity to whom the Dealer/Creditor assigns, sells or transfers the Financing Contract.

 Net Payoff: The amount, as of the Date of Loss, as represented by the portion of the Customer/Borrower's unpaid balance according to the original payment schedule of the Financing Contract that is secured by collateral pursuant to all of the terms and conditions of this Addendum.

 The amount does not include any unearned finance charges; lease or Financing Contract charges; late charges; any Delinquent Payments; deferred payments; uncollected service charges; refundable prepaid taxes and fees; disposition fees; termination fees; penalty fees; the recoverable portion of financed insurance charges; or the recoverable portion of financed amounts for unearned insurance premiums or refundable charges (including, but not limited to credit life, vehicle service contracts/ warranties and guaranteed asset protection charges) that are owed by the Customer/Borrower on the Date of Loss; and amounts that are added to the Financing Contract balance after the inception date of the Financing Contract.

 On a Financing Contract or lease that does not have Uniform Monthly Payment terms, unless Balloon or Lease is checked on the front of the Addendum, for the full period of the Financing Contract, the Net Payoff amount will be determined as if all payments were distributed evenly on a mont
- Financing Contract, and using the original amount financed, interest rate and monthly payment.
 In the event the amount financed exceeds the Finance Benefit Limit at inception date of the Addendum, the Net Payoff will be reduced by the percentage the original amount financed exceeds the Finance Benefit Limit.
 If the Financing Contract exceeds the Maximum Term of GAP, the Net Payoff will be calculated using the Maximum Term of GAP.
 Primary Carrier: The insurance company that is selected by the Customer/Borrower to provide physical damage coverage on the Covered Vehicle; or provides liability coverage to any individual who has caused YOUR vehicle to incur a Constructive Total Loss. For the purposes of this Addendum, insurance that is forced placed, after the Date of Loss, is not considered a Primary Carrier.
 Self-financed A financing contract/loan/lease that is funded and retained by the selling dealer or an affiliate.
 Settlement Date: The date the insurance carrier issues payment for the Customer/Borrower's Covered Vehicle for the Constructive Total Loss.
 Uniform Monthly Payment: Installment payments that are equal in amount, except first and final payment, and are due at equal weekly or monthly intervals.
 Waive: The cancelling of a debt due on Customer/Borrower's Financing Contract pursuant to all of the terms and conditions of this Addendum.
 EXCLUSIONS
 A) Benefits shall not be provided upon the occurrence of a Constructive Total Loss:
 when a Date of Loss is prior to the date of the Addendum

- when a **Date of Loss** is prior to the date of the Addendum for any amounts deducted from the insurance carrier's settlement due to wear and tear, prior damage, unpaid insurance premiums, salvage, towing and storage and other condition adjustments. to a vehicle used for commercial purposes including but not limited to transportation of persons or property for hire, compensation, profit, or in the furtherance of a commercial enterprise which includes but is not limited to one or more of the following: 1. a business name is permanently displayed on the vehicle; 2. vehicle is declared or deducted on federal income tax as a business vehicle; and 3. the primary insurance for the vehicle is a Business Auto Policy or Commercial Vehicle Policy. Share-the-expense car pools are not considered a commercial purpose.

- expense car pools are not considered a commercial purpose.

 4. when a Constructive Total Loss is caused by theft, where an accident/police report has not been filed.

 5. when a Constructive Total Loss is a result of being operated, used, or maintained in any race, speed contest, or other contest.

 7. when a Constructive Total Loss results directly or indirectly from any fraudulent, deceptive, illegal, or criminal act by YOU, whether acting alone or in collusion with others.

 8. when a Constructive Total Loss results directly or indirectly from any fraudulent, deceptive, illegal, or criminal act by YOU, whether acting alone or in collusion with others.

 9. when a Constructive Total Loss may reasonably be expected to result from intentional or criminal acts of a Customer/Borrower or their permissive user while committing a felony, including but not limited to DUI/DWI, or while seeking to elude lawful apprehension or arrest by a law enforcement official. No GAP Amount will be Waived until the charge has been dismissed or adjudicated not guilty.

 10. when a Constructive Total Loss occurs prior to a final Finance Contract approval.

 11. unless a Constructive Total Loss occurs within: 1. the United States of America, its territories or possessions; 2. in Canada; or 3. being transported between any of the previously stated.

 B) Benefits shall not be provided for the following items:

- B) Benefits shall not be provided for the following items:

 1. when the Customer/Borrower purchased coverage after the effective date of the Financing Contract.

 2. the following vehicles which are excluded from coverage: Any vehicle in excess of 12,500 lbs GVWR, Daewoo, Bentley, Lamborghini, Lotus, Maserati, Ferrari, Rolls Royce, Yugo, Aston Martin, RV's, boats, ATV's, snowmobiles, motorcycles, and trailers.
- for any vehicle with a salvage or rebuilt title as of the effective date of the Finance Contract or for which title has been changed or re-issued as salvage or rebuilt prior to
- to special carpeting, furniture, bars, audio, video, or data equipment, cooking and sleeping facilities, customized paint, or any equipment installed to overcome a physical handicap, trailers, special commercial usage optional equipment, accessories and body components. This exclusion does not include: factory approved conversion packages and dealer installed options usually included in used car value guidebooks or attributable to standard or optional equipment available from the manufacturer of the Covered Vehicle
- a vehicle with a Manufacturer's Suggested Retail Price (MSRP) or NADA retail value of more than \$50,000, or if the Amount Financed exceeds \$50,000.
- a vehicle classified as a lemon and has not been corrected.

 a Financing Contract that requires the first payment to be made more than thirty (30) days from the date of the Financing Contract.

MITIGATION OF LOSS: YOU should do all things reasonable and practical to avoid or reduce any loss under this addendum and to protect the PROTECTED VEHICLE from any further loss. YOU should also take reasonable measures to ensure that the maximum amount of actual cash value of a PROTECTED VEHICLE is paid by the PRIMARY CARRIER. Any loss due to YOUR failure to protect the vehicle or maximize settlement from the PRIMARY CARRIER shall not be recoverable under this addendum.

ARBITRATION

YOU agree that any claims or disputes arising from or relating to this **Addendum**, whether in contract, tort, pursuant to statue, regulation, ordinance or in equity or otherwise and whether **YOUR** dispute is with Administrator or Provider will be settled by impartial arbitration. Each party hereby agrees it will be administered under the rules of the American Arbitration (AAA) in effect whether the Claim is filed.

The parties agree that arbitration will be heard by a single arbitrator either by telephone, or in the county of **YOUR** residence. **YOU** must notify the Administrator in writing of **YOUR** desire to submit **YOUR** issue to arbitration. The arbitrator shall be selected by mutual agreement of the parties. If the parties are unable to agree to an arbitrator, the

YOU agree to abide by the arbitrator's decision and share the cost of the arbitration equally, unless the arbitrator directs otherwise. If this section conflicts with the statutory or regulatory arbitration provision in the state in which this **Addendum** was purchased, the state's arbitration rules will govern. Any **Addendum** that has **Ford Motor Credit** as its lender will not be subject to any arbitration language or rules.

Any Addendum that has Ford Motor Credit as its lender will not be subject to any arbitration language or rules.

FRAUD AND MISREPRESENTATION This Addendum is issued in reliance upon the truth of all representations made by YOU. A GAP Amount will not be Waived as to any Financing Contract where YOU: 1. Intentionally concealed or misrepresented any material fact; 2. Engaged in fraudulent conduct; or 3. Made a false statement relating to submitting a Benefit request. If YOU have concealed or misrepresented any material fact(s) concerning this coverage, or in case of fraud, attempted fraud, or the false swearing by affecting any matter relating to this coverage, whether before or after the Benefit request, this Addendum may be voided and all charges will be returned. All refunds are the responsibility of the Dealer/Creditor.

STATE PROVISIONS

The cancellation fee and processing fee is not applicable in Kansas, Indiana, Louisiana, Missouri, New Mexico, South Carolina, Vermont and Wisconsin.

Alabama: The cost of the GAP Addendum is not regulated and YOU should determine whether the cost of this GAP Addendum is reasonable.

Alaska: The GAP Addendum will not waive the deductible on the PRIMARY CARRIERs policy. The Customer will be responsible to pay the deductible portion

Illinois: Exclusion D. is amended as follows: "including but not limited to DUI/DWI," is deleted.

Kansas: The CONDITIONS Section is amended by deleting exclusion C. CONDITION Section E. ASSIGNMENT is deleted and replaced by the following: Assignment: This addendum will remain part of the FINANCING CONTRACT with no subrogation rights against YOU if the FINANCING CONTRACT or lease is assigned, sold or transferred by the **DEALER**. Exclusion D. is amended as follows: "including but not limited to DUI/DWI," is deleted. If **YOU** have complaints regarding this Addendum **YOU** may contact the Office of the State Bank Commissioner, 700 S.W. Jackson #300, Topeka, KS 66603, (785) 296-2266 or toll free 1-877-387-8523. GAP coverage may not cancel or waive the entire amount owing at the time of loss

Maine: The "EXCLUSIONS" section is amended to add O. The GAP Addendum will not apply to FINANCE CONTRACT that are designated as "Lease".

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Minnesota THE GUARANTEED ASSET PROTECTION (GAP) WAIVER (ADDENDUM) IS OP-TIONAL. YOU DO NOT HAVE TO PURCHASE THIS PRODUCT IN ORDER TO BUY [OR LEASE] THIS MOTOR VEHICLE. YOU ALSO HAVE A LIMITED RIGHT TO CANCEL

RIGHT TO CANCEL section is deleted in its entirety and replaced with the following: YOU have the unconditional right to cancel this optional Addendum for a refund/credit of the unearned portion of the charge for this Addendum at any time. If any cancellation occurs within thirty (30) days of the Addendum purchase YOU will receive a full refund/ credit of the Addendum cost, so long as no benefits have been provided. After thirty (30) days, a refund/credit of the Addendum cost will be calculated by the pro rata method, or by the refund method as may be required by state or federal law, less a \$50.00 cancellation fee. All refund amounts will be returned to the lender, unless proof of total payoff of the FINANCING CONTRACT is provided by YOU. If YOU choose to cancel this Addendum, YOU must request a refund/credit within sixty (60) days of notice of cancellation/termination, contact the GAP administrator shown above to assist YOU in obtaining any refund due.

Mississippi: The Guaranteed Asset Protection (GAP) Addendum YOU are purchasing is between YOU and the DEALER/CREDITOR and is not supported by

a manufacturer or distributor; however, this Addendum is administered by Norman & Company, Inc./Classic. Terms defined in this Amendment have the meanings set forth in YOUR Addendum.

Nebraska: This addendum is not regulated by the Department of Insurance.

South Carolina: THIS GAP WAIVER IS NOT REQUIRED TO OBTAIN CREDIT, NOR TO OBTAIN CERTAIN TERMS OF CREDIT OR TO PURCHASE THE RELATED MOTOR VEHICLE. THIS GAP WAIVER WILL NOT BE PROVIDED UNLESS YOU SIGN AND AGREE TO PAY THE ADDITIONAL COST.

TERMINOTOR ADDENDUM Section is deleted in its entreated with the following: This Addendum will be included in the provided with the following: The Addendum will be included in the provided with the following: The Addendum will be included in the provided with the following: The Addendum will be included in the provided with the following: The Addendum will be included in the provided with the following in the provided with the provided with the following in the provided with the following in the provided with the pr

CONTRACT is scheduled to end and no refund is due. The Addendum will also terminate for the following reasons, including but not limited to: 1. Payment in full of the FINANCING CONTRACT; 2. Expiration of any redemption period following the repossession or surrender of the COVERED VEHICLE; 3. In the event of a CONSTRUCTIVE TOTAL LOSS or theft of the COVERED VEHICLE; or 4. The date the FINANCING CONTRACT is refinanced; and in these events a refund may be due if no benefits have been provided. YOU must request a refund, in writing from the DEALER/CREDITOR for any terminating event within ninety (90) days of the occurrence of such event. YOUR RIGHT TO CANCEL section is deleted in its entirety and replaced with the following: YOU have the unconditional right to cancel this optional Addendum for a refund/credit of the unearned portion of the charge for this Addendum at any time. If YOU cancel this Addendum during the first thirty (30) days from the Addendum purchase date, YOU will receive a full refund/credit of the Addendum cost, so long as no benefits have been provided. If YOU cancel this Addendum cancellation occurs after the first thirty (30) days from the Addendum purchase date, a refund/credit of the Addendum cost will be calculated by the pro rata method, or by the refund method as may be required by state or federal law. All refund amounts will be returned to the Lender, unless proof of total payoff of the FINANCING CONTRACT is provided by YOU. If YOU choose to cancel this Addendum, YOU must request a refund/credit, from the DEALER/CREDITOR, in writing, at the address shown above. If YOU do not receive the refund/credit within sixty (60) days of notice of cancellation/termination, contact the GAP Administrator shown above to assist YOU in obtaining any refund due.

NEVADA: A GAP Waiver is not a policy of liability or casualty insurance and does not satisfy the requirement to maintain liability insurance pursuant to NRS 485.185. Failure to make a timely payment under the terms of the finance agreement may void the GAP waiver. Tennessee: The cost of this addendum is not regulated and YOU have the responsibility to determine whether the cost of this addendum is

reasonable in relation to the protection afforded by this addendum.

<u>Utah</u>: This addendum is subject to limited regulation by the Utah Insurance Commissioner and a complaint regarding this addendum may be submitted to the Commissioner at the Utah Department of Insurance, State Office Building, Room 3110, Salt Lake City, UT 84114.

Vermont: WE must assign, sell or transfer, within 15 business days, the Retail Installment sale contract/loan/lease to a Financial Institution as defined in the subdivision 11101(32) of Title 8 to an entity licensed under subdivision 2209(a)(1) or (3) of Title 8 or this addendum is void and YOU will receive a full refund of the charges of this addendum. The extension of credit, the terms of the credit nor the terms of the related sale in the case of a motor vehicle are to be conditioned upon the purchase of a debt protection agreement.